Desktop Support Job

Employer Name:

SpiderID: 12561750

Location: Los Angeles, California

Date Posted: 5/23/2022

Wage: $54000.00 - $68000.00 per year

Category: Information Technology

Job Code: JO-2204-23993

Desktop Support Analyst  
  
Position: Full-Time Permanent   
  
Location: Torrance, CA  
  
We are recruiting for a client in the software and autonomous technologies industry. This position involves delivering technical support to a large community of diverse users in a progressive high technology organization.  
  
Duties and Responsibilities:  
  
Providing on-site and remote end-user technical support  
  
Managing and maintaining corporate imaging solution  
  
Troubleshooting laptop and desktop issues  
  
Diagnosing/troubleshooting issues with Office 365 applications  
  
Investigating cyber incidents and malware infections as required  
  
Installing and configuring upgradable components  
  
Creating and managing active directory domain accounts  
  
Diagnosing issues with network connectivity, SSL VPN connectivity and WIFI access for local and remote computers or devices  
  
Managing all Service Incidents and Service Requests in ServiceNow  
  
Managing antivirus and other malware prevention solutions  
  
Administrating Windows updates/patching  
  
Staying current and on top of latest and emerging technologies  
  
Experience and Qualifications:  
  
3+ years in an IT support role  
  
Experience with Windows Server and Workstation Operating Systems - Server 2019 and Windows 10  
  
Well-versed in Mac and iOS Operating Systems  
  
Strong experience supporting Office 365 apps  
  
Mature skillset within Active Directory  
  
Who we are  
  
Founded in 2006, Energy Resourcing is a trusted partner with a range of innovative recruitment and managed services. We provide recruitment services globally and focus on identifying top technical talent for project staffing and contract terms, as well as permanent hires. Our team has earned a strong reputation in the industry with both clients and candidates alike by delivering high-quality services.  
  
Our core beliefs and values reflect who we are as a company and how we advocate for our candidates and our clients:  
  
we value Life  
  
we Rise to the Challenge  
  
we are Stronger Together  
  
we Unlock Brilliance

Start Date: ASAP  
  
  
Position Type: Full-Time Permanent  
  
  
Years of Experience Required:   
  
  
Education Required:   
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Alissa Ensor

Company: Energy Resourcing