Operations Analyst - San Antonio, TX Job

Employer Name:

SpiderID: 12542277

Location: San Antonio, Texas

Date Posted: 5/18/2022

Wage: Negotiable

Category: Information Technology

Job Code: 2022-020

Role Description  
  
The Operations Analyst will be responsible for monitoring activities ensuring system availability for a multi-functional platform hosted in AWS GovCloud. Monitoring activities include utilizing operational toolsets (Splunk, AppDynamics) to understand infrastructure behavior and proactively identify issues. The Analyst will also be responsible for responding to system alerts and perform basic troubleshooting and triage activities to restore system availability.   
  
Location - San Antonio, TX (Laureate Drive)  
  
Program: Department Of Education  
  
Job Responsibilities  
  
Manage Production incidents and coordinate with other team as needed to resolve them  
  
Initiate problem tickets for incidents requiring a code change  
  
Report daily status to executive leadership   
  
Define operational requirements for new functionality   
  
Assist with the creation of operational functional designs for system enhancements or operational tools   
  
Serve as a liaison between Tier 1 Operations and other teams to coordinate activities that require cross-team support.  
  
Desired Experience &amp; Skills  
  
US Citizens with a Bachelor's degree in computer science or related field or minimum of 2 years in application and/or cloud infrastructure operations  
  
Linux or Infrastructure Administration  
  
Scripting Languages (examples: Bash, Python, PHP, Perl, Ansible, etc)  
  
Programming Languages (Java, C, C++, C#, Ruby, etc)  
  
Troubleshooting​  
  
Nice-to-Have Skills  
  
AWS or similar Cloud Platform  
  
SIEM or log aggregation tools (Splunk, ArcSight, or similar)  
  
Application monitoring tools (AppDynamics, Nagios, or similar)  
  
Networking

Start Date:   
  
  
Position Type: Full-Time Permanent  
  
  
Years of Experience Required:   
  
  
Education Required:   
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Dunhill Professional Search

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