IT - Technology Analyst , EUC , EUC-Others Job

Employer Name: Hire IT People LLC

SpiderID: 12539308

Location: Terre Haute, IN, Indiana

Date Posted: 5/17/2022

Wage:

Category: Information Technology

Job Code:

Number Of Openings: 1

Detailed Job Description:  
  
Candidate must be located within commuting distance of Joliet or willing to relocate to the area. This position may require travel in the US  
  
At least 4 years of IT experience  
  
At least 2 years of experience in managing EUC Support /Deskside support  
  
Work desktop support cases that have been escalated from Level 1 technicians.  
  
Assist Level I technical support with answering Service Desk calls.  
  
Ability to carry (move) LCDs, PCs, laptops (all 20 pounds or less) multiple times each day and occasionally assist with printer lifting.  
  
Experience in Windows operating system, AD, Group Policies, etc  
  
Travel to client locations as needed to fix issues.  
  
Coordinate personnel moves and facility moves.  
  
Provide hands-on desktop support for customers.  
  
Proven knowledge of computer hardware and software troubleshooting skills.  
  
Participate in special projects such as rollouts, moves, branch openings/closings, acquisitions, and upgrades.  
  
Image new equipment, install software, upgrade operating systems, etc  
  
Participate in on-call and Saturday work rotation.  
  
Must be able to work independently using standard practices and procedures  
  
Preferred Qualifications:  
  
Strong communication skills with experience dealing with customers.  
  
Must be able to work independently using standard practices and procedures.  
  
Experience and desire to work in a management consulting environment that requires 20% travel (driving to local client sites)  
  
Planning and Co-ordination skills  
  
Good Communication and Analytical skills  
  
Minimum years of experience\*: 7

Start Date:   
  
  
Position Type: Contractor  
  
  
Years of Experience Required:   
  
  
Education Required: None  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Sami Scott

Company:

East Brunchwick

New Jersey

08816

Web Site: