IT Specialist Job

Employer Name: SCA, Inc.

SpiderID: 12535111

Location: Auburn, Alabama

Date Posted: 5/16/2022

Wage:

Category: Information Technology

Job Code:

Maintain internal IT infrastructure of SCA, Inc., such as computer hardware, server systems, fire wall systems, and security systems;   
  
Plan, construct, and manage IT infrastructure to ensure they are optimized and functioning as intended;   
  
Manage and oversee the operations and maintenance of internal business systems, including Enterprise Resource Planning (ERP) systems   
  
Communicate with other departments to analyze and share information of daily business processes to further customization, upgrade, and modification of internal business systems to support the integrated business functions;   
  
Develop system modules and programs customized to internal business processes and design and develop such applications per business requirements;   
  
Conduct tests and trial runs of programs and systems and identify errors and issues prior to final implementation;   
  
Ensure that newly upgraded and developed programs and systems are integrated fully with our business systems;   
  
Provide off-hours coverage and emergency support to solve IT infrastructure issues;   
  
Track and route problems, requests, and document resolutions;   
  
Collect detailed information and data to effectively diagnose and resolve technical hardware issues;   
  
Stay current with system information, changes, and updates;  
  
Promote proactive support actions and system improvement to prevent errors recurrence in IT infrastructure;   
  
Participate in large-scale hardware rollouts;   
  
Provide advice and guidelines to end-users for the usage of business systems and appropriate actions or tasks to solve issues in IT infrastructure;   
  
Provide effective and user support and issue resolutions for our IT Infrastructure;  
  
Ensure the compliance with standard procedures and guidelines for managing and maintaining SL Alabamas internal IT infrastructure; and  
  
Coordinate with IT staff from parent company to share updates on technological advancement in parent companys business systems and to formulate research and development initiatives.

-Bachelors degree in Computer Science and Information Technology, Computer Information Engineering, Computer Science and Engineering, or other related field of study;  
  
-Knowledge in handling IT infrastructure, including servers, computer systems and hardware, and business systems, developing systems, and solving system errors and problems;  
  
-Computer programming skills; and   
  
-Skills in operating and maintaining IT infrastructure;

Health/Dental Benefits, Retirement Benefits, Paid Holidays, Vacations, and Sick Leave

Contact Name: Heeyoung Jeon

Company: SCA, Inc.

Auburn

Alabama

36832

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 and provide direction to apply within the ad.