Sr. Systems Administrator, Epic ECSA Job

Employer Name:

SpiderID: 12522982

Location: Miami, Florida

Date Posted: 5/12/2022

Wage: Negotiable

Category: Information Technology

Job Code: R100051929

The Department of UHealth Information Technology has an exciting opportunity for a Full-time Senior Systems Administrator to work in the UHealth Campus (Remote/Hybrid option available). The senior systems administrator oversees system installations, monitors and maintains the IT servers, and evaluates new server hardware and software. Additionally, this employee manages a team that performs system monitoring and analysis, performance tuning, troubleshooting, and issue escalation to maintain system performance and meet user demand.  
  
   
  
Leads the effort to evaluate current systems and processes and proposes strategic options and improvements.  
  
   
  
Provides end user support by servicing computers, networks, servers, and internet connections, as well as troubleshooting hardware at a component level.  
  
   
  
Analyzes system and user needs, recommends and performs upgrades, and completes scheduled and unscheduled system maintenance.  
  
   
  
Administers, services, and contracts for the production and development platforms.  
  
   
  
Monitors production servers, services, and network traffic to diagnose and repair outages.  
  
   
  
This list of duties and responsibilities is not intended to be all-inclusive and may be expanded to include other duties or responsibilities as necessary.  
  
   
  
 MINIMUM QUALIFICATIONS  
  
   
  
Bachelor's Degree in relevant field required  
  
   
  
Minimum 6 years of relevant experience  
  
   
  
In-depth technical understanding of systems infrastructure equipment such as servers and storage systems, software including server operating systems, server virtualization/hypervisor platforms and disaster recovery tools. Must have strong knowledge in Microsoft Windows Server 2016 and 2019 administration.  
  
   
  
Excellent skills and ability to communicate effectively both orally and in writing to ensure customer satisfaction with quality output.  
  
   
  
Ability to reason logically and creatively; be detail oriented, to work independently with minimal supervision, to learn and utilize new technologies; to write clear and concise standard operating procedures, create technical reports, and follow and maintain documentation.  
  
   
  
Must be available via telephone, cell phone or pager 24-hours-a-day, 7-days-a-week for scheduled after-hours maintenances, and to respond to critical systems related problems.  
  
   
  
Skills in Epic Client Systems Administration are strongly preferred, and Epic ECSA certification would be a major plus.  
  
   
  
Skills in PowerShell scripting is highly desired.  
  
   
  
Knowledge of Internet Information Services (IIS) configuration is also desired.  
  
   
  
Any appropriate combination of relevant education, experience and/or certifications may be considered.

Start Date:   
  
  
Position Type: Full-Time Permanent  
  
  
Years of Experience Required:   
  
  
Education Required:   
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: University of Miami Health System

Company: University of Miami Health System