IT - Senior Consultant , Infrastructure-Server Administration , Unix Server admi Job

Employer Name: Hire IT People LLC

SpiderID: 12522853

Location: Chicago, IL, Illinois

Date Posted: 5/12/2022

Wage:

Category: Information Technology

Job Code:

Number Of Openings: 1

Job Responsibilities:  
  
Provide global production support for the Oracle Cloud Infrastructure, Oracle Linux and RHEL distributed infrastructure while on shift.  
  
Address incidents picked up by the monitoring systems alerting on global Oracle Cloud infrastructure within a timely manner.  
  
Resolve problem tickets allocated to team on central management tools (e.g. Service Now)  
  
Implement requests for service as generated in manual and automated ticketing systems (e.g. SNOW, etc)  
  
Regular verbal and written communication with business partners and other support teams to clarify details of incidents or service requests to maintain production stability and meet established SLAs.  
  
Liaise with vendors to analyze crash dumps, or infrastructure problems  
  
Operational and Administration knowledge of key technologies, such Oracle Cloud, Oracle Linux.  
  
Good written and spoken English, able to communicate in English with remote teams.  
  
Strong analytical and logical skills.  
  
Team work, ability to contribute to and work in a team, as well as at times step up and lead a number of people when handling problems or incidents  
  
Strong inter-personal and communication skills, capable of writing/contributing to technical knowledge articles  
  
Independent problem solving skills and effective time management  
  
A solid understanding of Oracle Cloud Infrastructure.

Start Date:   
  
  
Position Type: Contractor  
  
  
Years of Experience Required:   
  
  
Education Required: None  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Sami Scott

Company:

East Brunchwick

New Jersey

08816

Web Site: