INCIDENT MANAGER Job

Employer Name: Hire IT People LLC

SpiderID: 12522765

Location: Alpharetta, GA, Georgia

Date Posted: 5/12/2022

Wage:

Category: Information Technology

Job Code:

Number Of Openings: 1

Detailed Job Description:  
  
Excellent Communication Skills  ability to work at all levels with in organization. This role would also require to engage and communicate with Sr. Leaders (MDs and Eds)  
  
Project Management  This person will be required to manage issues and associated action items to closure. So this position will require ability to manage multiple work streams  
  
Stakeholder Management / Collaboration  This position will require to manage technology &amp; business stakeholders and coordinate issue resolution  
  
Incident Management  Ability to manage active incident / maintain composure during his pressure situations  
  
Conduct Post mortems  Familiarity with various Root cause analysis techniques. lead &amp; conduct incident post mortems  
  
General Understanding of technology trends, infrastructure components, reporting tools  
  
Familiarity with ITIL frameworks

Start Date:   
  
  
Position Type: Contractor  
  
  
Years of Experience Required:   
  
  
Education Required: None  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: Sami Scott

Company:

East Brunchwick

New Jersey

08816

Web Site: