Network Support Technician Job

Employer Name:

SpiderID: 12571745

Location: Richmond, British Columbia

Date Posted: 5/25/2022

Wage: Wage: $30.00/hour

Category: Information Technology

Job Code:

Number Of Openings: 1

We are composed of a group of professional marketing team, planners, designers, and programmers, seeking innovation constantly. We take the website, program development design, and service as the companys development strategy that continues to work hard. We need a Network Support Technician to join us.   
  
Job Details:  
  
Title: Network Support Technician   
  
Type: Full Time  
  
Wage: $30.00/hour  
  
Hours: 30 hours/week  
  
Work Location: 9111 Beckwith Rd Suite 1050 Richmond, BC V6X 1V7  
  
Job Descriptions:  
  
Provide support to company staff and customers (end-users) remotely or at their locations concerning the installation of the companys remote services  
  
Apply discretion and independent judgment in resolving problems of customers/company  
  
Ensure that hardware nodes used for machine communications to the cloud are correctly configured; also provide hardware and software support  
  
Carry out review and evaluation of problems between machines and host network at customer locations and resolve them effectively  
  
Perform revision, evaluation, and documentation of problems encountered by end-users with remote services application  
  
Perform revision and evaluation of newly created software, as well as test it for bugs following the direction of the manager  
  
Carry out evaluation and diagnosis of customers issues applying independent judgment and discretion and provide the necessary responses and solutions as quickly as possible. Involve other teams to resolve customers problems when necessary  
  
Ensure call logs and resolutions are maintained in power help software  
  
Apply various advanced tools in providing effective support for remote services products.

Job Qualifications:  
  
Completion of a College or Other Program in Computer Science, Network Administration, Web Technology, or a related field is usually required  
  
At least one-year working experience in a related field   
  
Strong interpersonal skills, able to work independently as well as in a team environment  
  
In-depth knowledge of network infrastructure, architecture, connectivity, and security.  
  
Other Benefits:  
  
CPP &amp; EI  
  
4% Vacation Pay  
  
Please email your resume to LELE.HR@outlook.com, only qualified candidates will be contacted.

Start Date: ASAP  
  
  
Position Type:   
  
  
Years of Experience Required: 1  
  
  
Education Required: Other  
  
  
Overnight Travel:   
  
  
Vacation Time:

Contact Name: HR

Company:

Richmond

British Columbia