Message from the SOSR automation: The automation has tried twice to make a booking in BoD, but it keeps failing.

If you’re already aware of a system issue preventing bookings from being made, please notify Holly Allen (or someone in her team if she’s out of office) and request for the SOSR link to be removed and the outage message displayed instead. Once the system issue is fixed, ask Holly (or her team) to restore the SOSR app.

If we’re not aware of any system issues, please try to make a booking in BoD for the below requirements.

If you’re not able to make a booking either, please log an Ask BA, then notify Holly Allen (or someone in her team if she’s out of office) to request the SOSR link is removed, and the outage message displayed instead. Once the system issue is fixed, ask Holly (or her team) to restore the SOSR app.

If you’re able to make the booking, indicating this is an automation issue only, please notify TBC