Subject: Unauthorized Contract Changes

Dear Sir/Madam,

I am writing regarding the change of my contract with your company without letting me know.

On the 14th of October, you have blocked mobile communications and the Internet services for my SIM card. I checked your mobile application and found out that I had to pay twice more than usual for the past three months (from July to September), so I am out of money on my balance now.

I believe that it is against the law to change the contract without noticing me and I would like you to change the contract to the old one and compensate me the lost money.

If I do not hear from you within a week, my next step will be to file a lawsuit. I am sure it will help me to get my money back from you.

I look forward to a prompt reply.

Yours faithfully,

Ilya Kalashnikov