

# Elkeno Q. Jones

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## **Personal Statement**

Detail and goal oriented, team-spirited professional with extensive background in customer relations and support. With a keen eye for detail, and a deep appreciation for team and customer communication.

## **Skill Highlights**

- Microsoft Office Suite
- Self-directed
- Time management
- Professional and mature
- Team player
- Multitasking
- Agile Scrum Development
- Various programming languages (Angular2, C#, CSS, HTML, Java, JavaScript, PHP, SQL, XML)
- Drupal CMS (7, 9)

## **Education**

### **AWS Cloud Practitioner (Certificate), December 2020**

AWS Online Training

### **Computer Programmer Analyst (Diploma), May 2016**

Holland College

### **Electronics Engineering (Associate of Applied Science), June 2014**

Bahamas Technical and Vocational Institute

Graduated with Honors on the Manager's Lists.

### **Certificate of Achievement (Electronics & Cable Installation), June 2012**

Bahamas Technical and Vocational Institute

Graduated with Honors on the Manager's Lists.

### **High School Diploma, June 2010**

Jordan Prince Williams High School

Graduated with Honors.

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## Work Experience

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### **Application Analyst/Developer**

#### **Discovery Garden Inc., October 2018 - Feb 2022**

Developing back and front end functionalities of websites using PHP, Drupal, Javascript and other programming languages. Producing and curing diagnosis of issues experienced in Linux based environments.

### **Consultant**

#### **Contax, April 2018 - October 2018**

Working with SAP, an enterprise resource planning technology, as a programmer. Responsibilities include proper time management to complete assigned projects, clear and appropriate communication with clients to ensure the right product is produced.

### **Junior Developer**

#### **Accreon, June 2017 - December 2017**

As a developer with Accreon, I worked with Java EE and Spring MVC frameworks to create an enterprise healthcare web application. I participated in several roles.

- Full-stack Development
  - Responsibilities included creating or modifying new web endpoints, services, data access objects and modifying database tables and data
- Maintenance lead
  - Attending daily scrum meetings, reporting updates on the progress of production bug fixes
- Selenium Unit testing
  - Using the Selenium framework to write UI unit tests

### **Sales Associate**

#### **The Source, 2015-2017**

Providing excellent customer service and educated assistance to customers with specific electronic needs. Other responsibilities included managing inventory, such as receiving and shipping stock, managing product codes and working with team members to achieve overall improved store productivity, all while maintaining and achieving competitive sales targets.

### **Electronics Systems Technician**

#### **Touch Control Ltd., 2011-2015**

Providing home automation installation or servicing to custom systems for executive properties. This included providing excellent customer service when entering a client's home.

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## **Leadership Positions Held**

- Co-founder of Honor Love Brotherhood (The Bahamas) – **2014-2015**
- Junior Youth Leader – Living Waters Kingdom Ministries – **2010-2015**
- Prefect - Jordan Prince Williams **2008-2010**

## **Awards**

### **Canadian Tourism and Hospitality Award, 2014**

#### **Bahamas Technical & Vocational Institute**

- Manager's List, 2014
- Manager's List, 2012
- Most Outstanding Student – Electronic Trades, 2012

#### **Rotaract**

- Certificate of Appreciation, October 2014

#### **Jordan Prince Williams Secondary School**

- Student Christian Movement Award, 2010
- Young Entrepreneur, 2010
- Most Outstanding Student, 2010
- Honor Roll, 2005-2009

#### **Princess Margaret's Hospital**

- Certificate of Appreciation, 2009

## **Fields of Interest**

- **Business Analysis and Consulting.** The Computer Information Systems (CIS) course has inspired interest in using Information Technology to solve and improve business operations.
- **Electronics Systems and System Integration.** While working in the field, oftentimes I assumed a leadership position in training a new employee.
- **Interactive Media and Game Development.** Upon completion of my studies, I plan to enter the video gaming industry with my acquired programming skills.
- **Sports.** Back home two brothers and I formed a sporting club for boys and young men.
- **Drawing.** I am a creative individual, and find putting pencil to paper is an awesome hobby and mode of expression.