20th May 2021

The Manager

Ushuru SACCO Society Limited

P. O. Box 52072 - 00200

NAIROBI

Dear Sir,

RE: CONSOLIDATION OF MY LOANS

I have applied for a Shujaa Loan to consolidated 3 loans into one. I visited the SACCO Hq last week for advice before I started the process of applying online.

However, it was a challenge as I got hiccups in quite a number of stages starting with amending the minimum share contribution to Sh.5000 etc. I kept on calling the SACCO for support. Ultimately I had to visit the SACCO Headquarters in person for assistance.

This delay of nearly 10days has really inconvenienced me financially.

I seek your indulgence in processing this loan application urgently.

Thank you.

Regards,

Francis Hiribae

Member No.046

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