# Samantha **Hankins UX Designer**

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## **Summary**

I'm a UX designer committed to creating solutions rooted in an understanding of the stories of real people and a concern for the problems they face everyday. My process is grounded in my history in the hospitality, legal and educational fields which taught me listening to and learning from people is the first step to real solutions.

## **Education**

**Bloc.io** | UX/UI Design Apprenticeship | Jun '15 - Mar '16

Gonzaga University School of Law | Juris Doctor | Aug '08 - May '11

Chicago Portfolio School | Art Direction | Sept '05 - Sept '06

**Creighton University** | B.A. in Journalism and Mass Communications (Advertising and Visual Communications tracks) | Aug '01 - May '05

## **Experience**

#### **UX/UI Design Apprenticeship**

**June 2015 to** 

Bloc.io

- Completed 500+ hour project-based online bootcamp under mentorship of an accomplished UX professional while working full-time;
- Crafted user surveys and conducted interviews for creation of personas, user stories, user requirements and user flows;
- Built and distributed prototypes (clickable and html/css/javascript) of iOS app and responsive web apps;
- Conducted user testing and iterated based on feedback; and,
- Created and developed brand identities brand name, logo and style guide.

### **Assistant Director of International Law Programs Associate Director of Student Affairs**

May 2012 to **Present** 

Maurice A. Deane School of Law, Hofstra University

- Lead development of school-wide diversity programs (workshops, lectures, support services) to create inclusive educational environment for all students;
- Recruit and advise international applicants for Master of Laws program by creating oemail marketing content and providing phone and Skype counseling sessions;
- Develop online and social media advertising strategies, and write content for online and print publications;
- Design and develop responsive website using html, css, and javascript for LL.M. USA (Ilmusa.com), a consortium of 9 top-tier American law schools recruiting foreign trained attorneys for enrollment in Master of Laws programs in the United States.

## **Toolset**

#### **UX Design Process**

**User Surveys** Sketching User Interviews Wireframing Personas Mockups Competitive Analysis Prototyping User Story Creation and **Usability Testing** Prioritization Branding Content Analysis Typography User Flows Color Theory

#### **Design Tools**

Adobe Photoshop Balsamiq Adobe Illustrator Google Forms Adobe InDesign Wufoo Sketch 3 Typeform **OmniGraffle** UsabilityHub Axure RP (basic) UserTesting.com InVision

#### **Web Development**

HTML Git/Github CSS/Sass Foundation lavaScript (basic) Bootstrap

## Interests

Ethnic Food Throwback Playlists **Budget Travel** 

Cats (phtography, videos, fashion and culture)