

IBM DocumentHub

Fast and lightweight content management system, which stores documents in GitHub

- Why DocumentHub?
- Platform Architecture
- Microservices
- Web Components

Who uses DocumentHub?



300,000+
total users



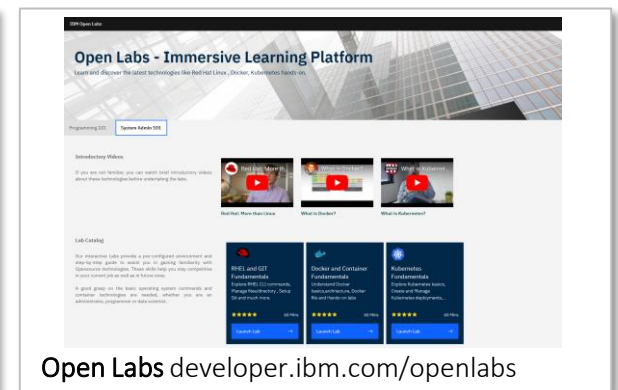
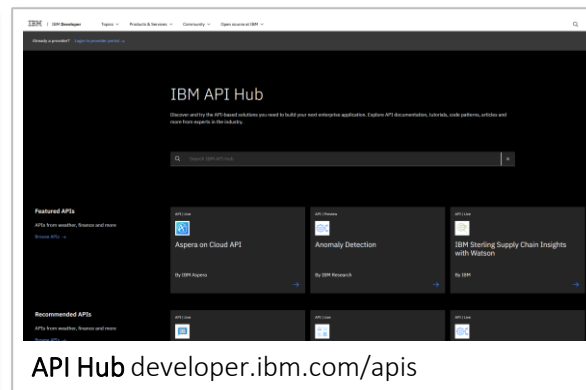
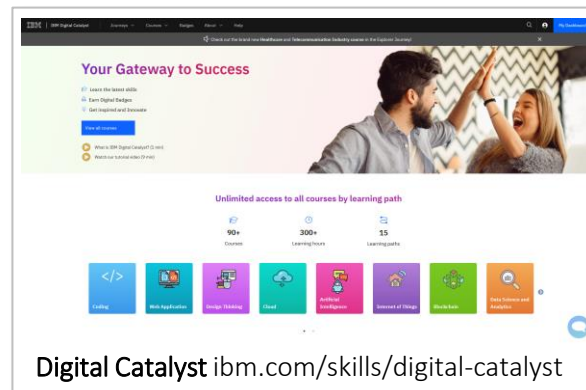
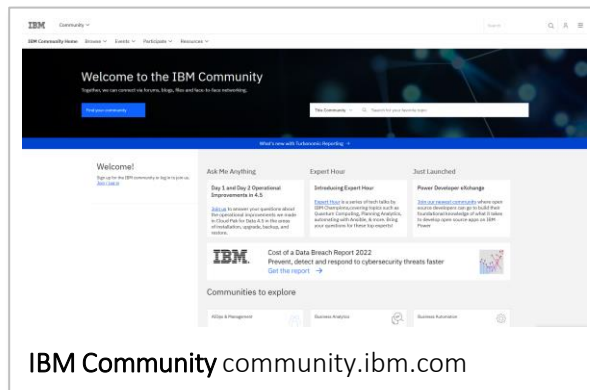
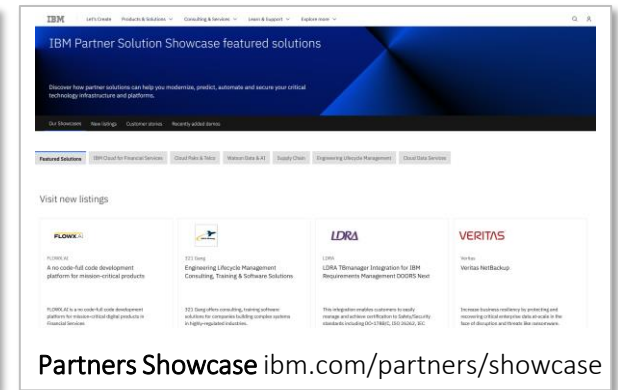
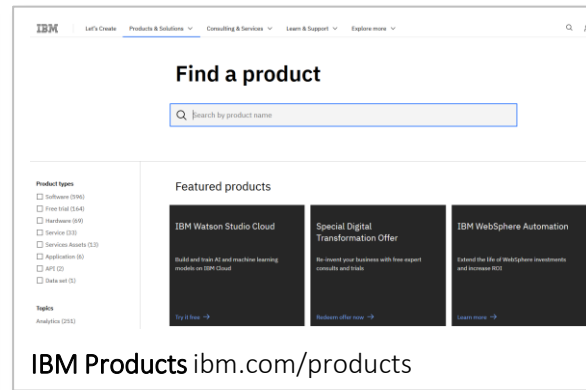
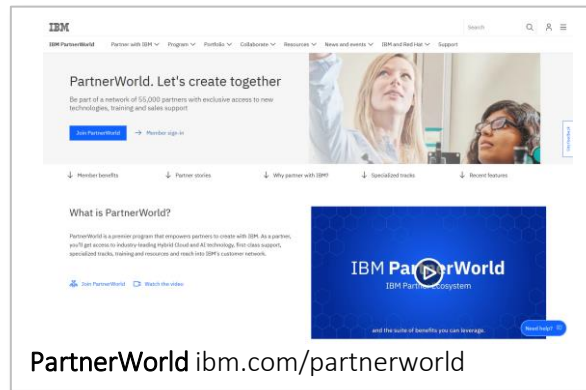
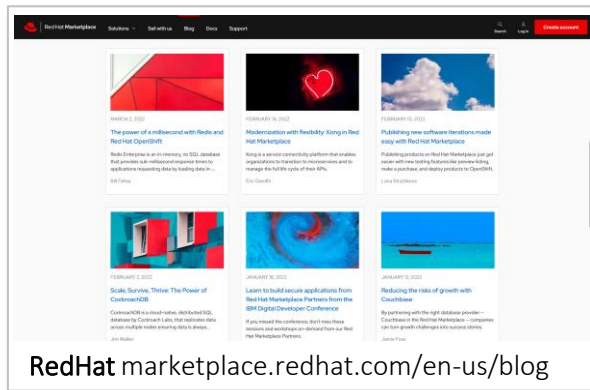
100,000+
requests/day



1 millisecond
execution/request



200,000+
documents



Why DocumentHub?

Scenario 1/3: Choose technology stack for a new application

An unpopular technology stack means:

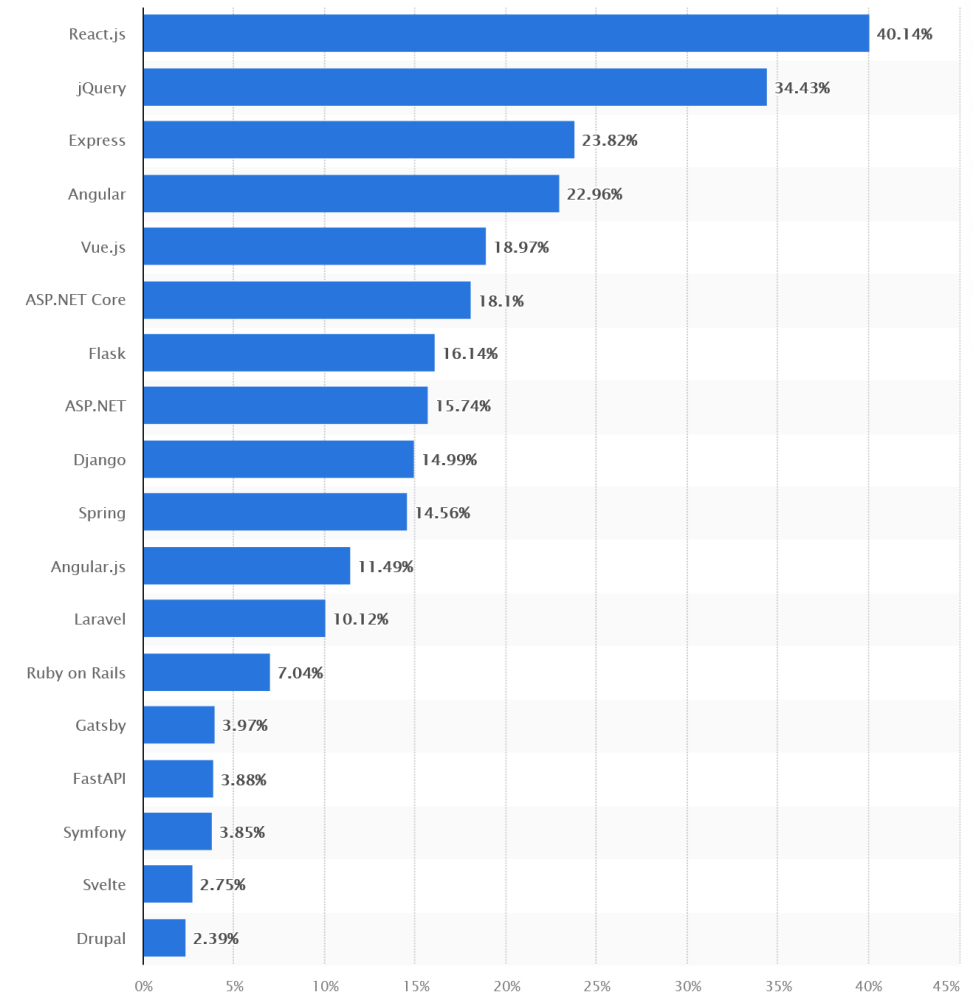
- fewer developers available
- less interest in the project
- higher learning curve
- higher costs

Content Management System	Compatibility with web frameworks
DocumentHub	100% (compatible with all top frameworks)
Adobe Experience Manager	< 10%
Salesforce	< 10%
WordPress/Drupal	< 20%

DocumentHub

- ✓ **developer friendly** – compatible with all top frameworks
- ✓ **increased productivity**
 - popular technologies
 - simplifies code and architecture

Most used web frameworks among developers worldwide, as of 2021



Why DocumentHub?

Scenario 2/3: A user uploads an infected file

*"It is estimated that, worldwide, cyber crimes will cost **\$10.5 trillion annually** by 2025" – Cybercrime Magazine*



Other users download the infected file



The **manager** starts receiving complains that the application is spreading malware



Most **CMS platforms** don't have virus scan

- Infected files are uploaded without scanning
- Infected files are downloaded by other users without scanning



DocumentHub has antivirus scanning for all uploaded and downloaded files.

Why DocumentHub?

Scenario 3/3: A user discovers that his data suddenly disappeared



User blames the application for the missing data



The manager checks with the team to figure out if it's a user mistake or an application bug, before it escalates



The team's classic technology stacks can be of little help:



- Databases don't have a tracking system for the changes
- Databases don't correlate changes with the users
- Comparing the current database with a backup is difficult and time consuming
- Even so, the comparison will show a lot of irrelevant changes since the last backup
- Writing a complex change tracking system can be time consuming and expensive
- Even with a tracking system, only the user actions are logged but not the application bugs

How do you solve this, before it escalates?

Why DocumentHub?

DocumentHub stores the data and the content in **GitHub**

- **GitHub** is the best content versioning system
- Change log, history and differences for all the changes
- Changes are correlated with users
- Easy to identify a change and revert it
- Content is stored in a friendly, human readable format
- Friendly UI to browse and edit the content
- No database admins to run SQL queries. Anyone can manage the content
- Edit the content in GitHub UI, your application, or any external editor
- You own the content repository. DocumentHub only syncs the content with your application
- IBM Enterprise (github.ibm.com) or public (github.com)
- No costs

The screenshot shows a GitHub commit by user **florind9** on April 7. The commit message is "Showing 1 changed file with 24 additions and 24 deletions." Below the commit, a diff view for the file `documentation/en/06.30 Web Components.md` is displayed. The diff shows a change from a heading `## Web Components` to `# Web Components`. The content of the file is also visible, showing a paragraph about DocumentHub Web Components.

florind9 committed on Apr 7
1 parent 82006aa commit 3562c4b5040ee34ef59559fcd9cc69ac2011fbf4

Showing 1 changed file with 24 additions and 24 deletions. Split Unified

48 documentation/en/06.30 Web Components.md

@@ -1,4 +1,4 @@

1	- ## Web Components	1	+ # Web Components
2		2	
3	DocumentHub Web Components can be used to quickly embed content into web pages. They can be used in React or in any other web application by directly embedding the HTML.	3	DocumentHub Web Components can be used to quickly embed content into web pages. They can be used in React or in any other web application by directly embedding the HTML.

Why DocumentHub?



Developer friendly

- Compatible with all top frameworks, which developers prefer
- Simplifies code and architecture. Reduces complexity and risks



GitHub

- Content is stored in GitHub which is the best content versioning system
- Content is stored in a friendly, human readable format



Two-way sync

- Content can be changed in GitHub, and it will be synchronized in application, or in can be changed in application and it will be synchronized in GitHub



Search

- The fastest search engine, with accurate search for precise results and fuzzy search for finding matches even for typos



Queries

- Query the content like any other NoSQL database, at the same speed as in a database



Cloud Object Storage

- Media files are automatically uploaded to IBM Cloud Object Storage



Akamai CDN

- Media content is automatically cached around the globe and optimized for slow connections



Cache

- Two levels of cache: memory cache and database cache
- Access to content in GitHub at the same speed as in a database



Security

- Access control lists and access control rules for content
- Automatic filtering of the content based on the access for each user



Antivirus

- Virus scanning on demand for specific files or automatically for all uploaded and downloaded files



Web components

- Available web component like a full search page, a course or a quiz
- Add IBM SSO to your application with just one line of code



Web templates

- Speed up development with web templates
- App starter templates for React/Angular/Vue



Multi language

- Multi language support for documents



JavaScript module

- JavaScript module for a quick and simple access to content
- Automatic handling of content types and errors at client level



API

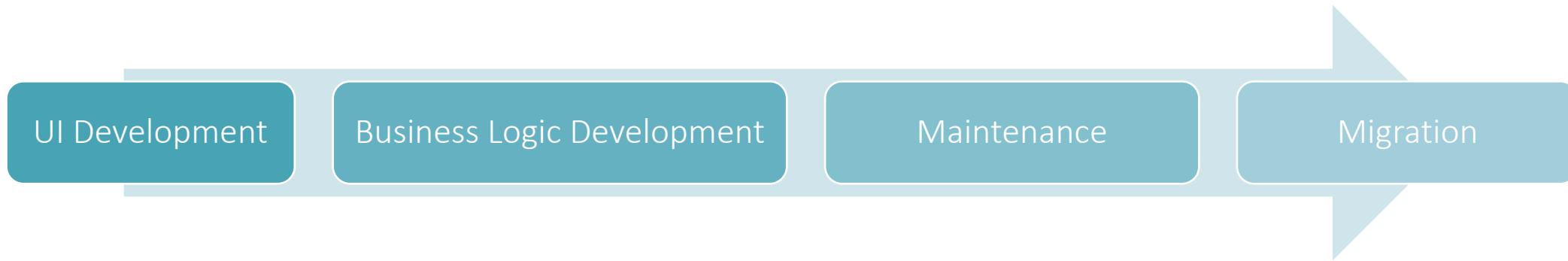
- Content can be accessed from any language or frameworks using API



Content architecture

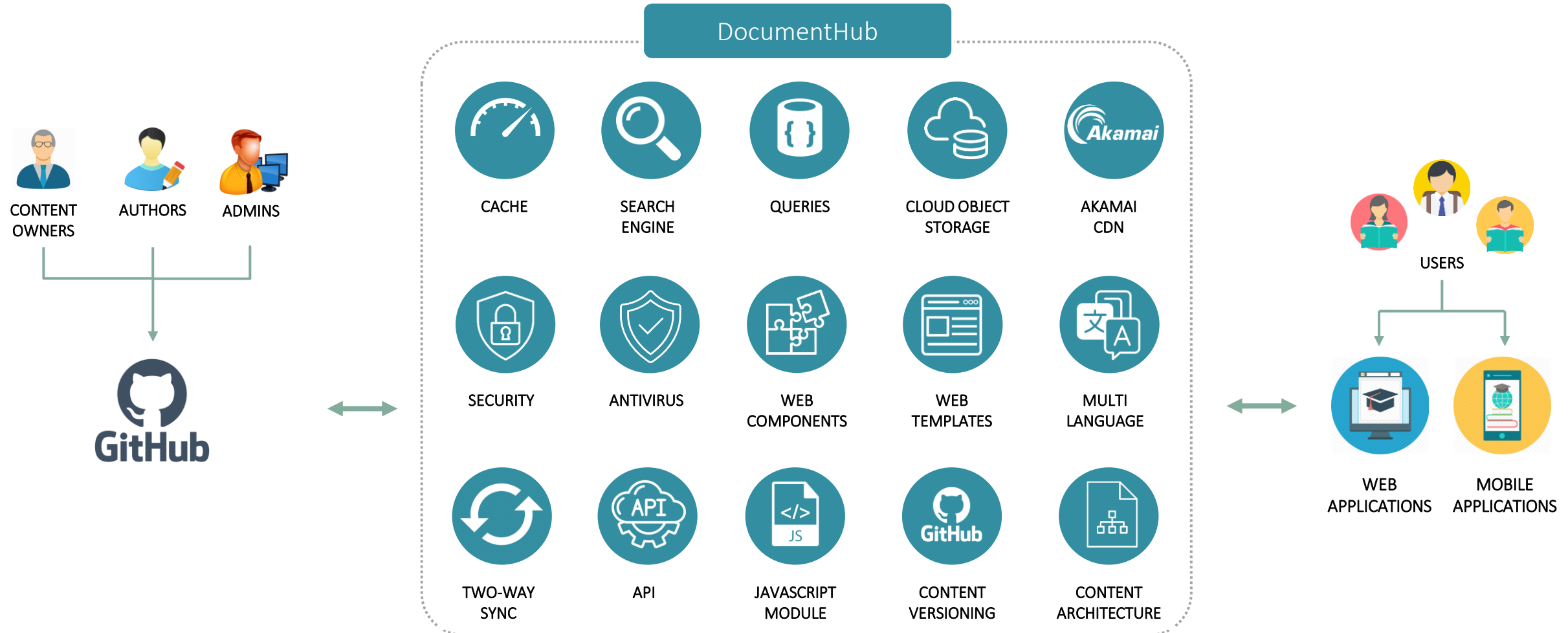
- Flexible content architecture supporting flat or nested folder structures
- Content is stored in a human friendly way

CMS Comparison - Lifecycle

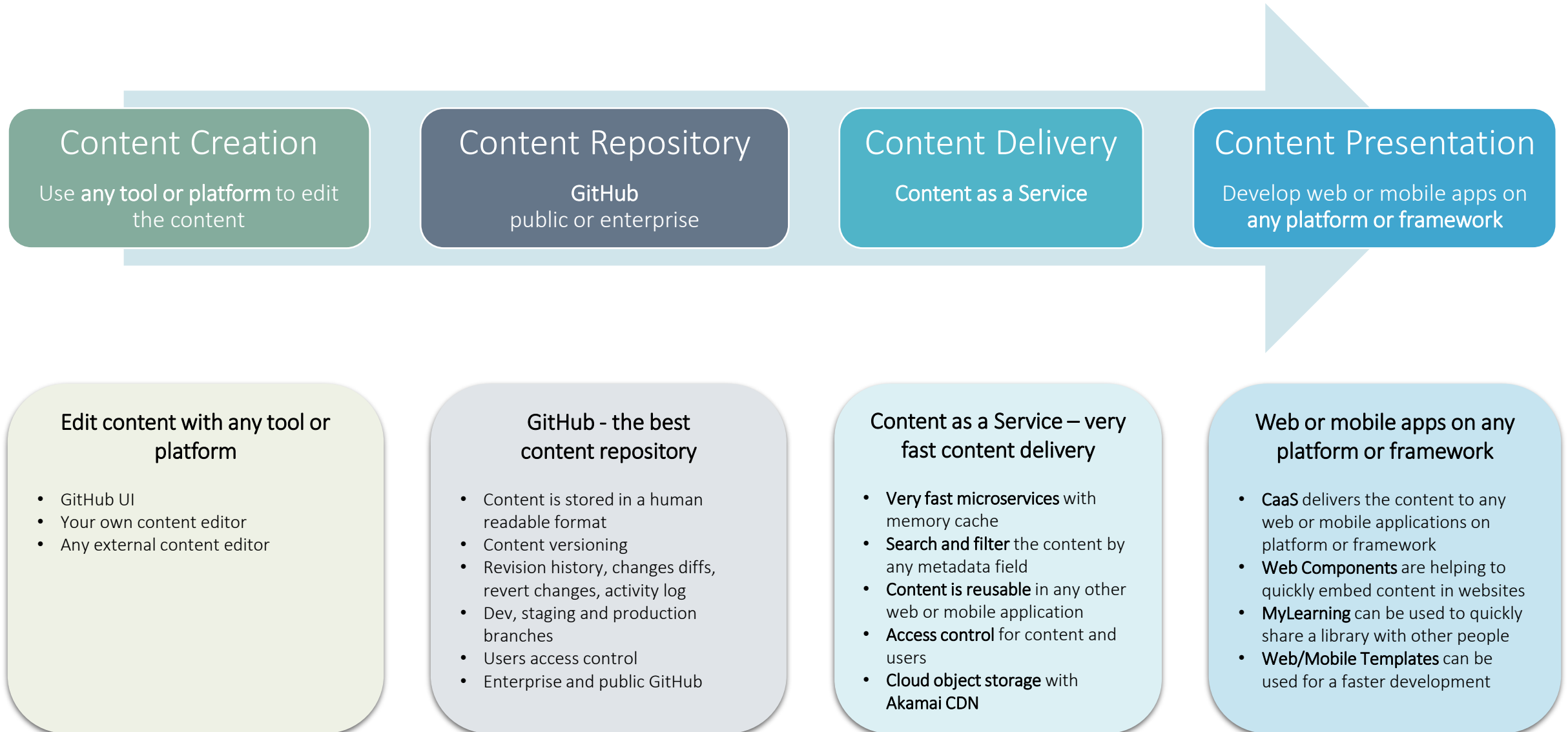


Content Management System	UI Development	Business Logic Development	Maintenance	Migration
DocumentHub	Very Good Developers can choose any framework they prefer	Very Good Developers can choose any framework they prefer	Very Good + Use any editor + Cheap cloud instance	Very Good Code is developer friendly; content is in GitHub in a human friendly format
Adobe Experience Manager	Good Limited choices for language and frameworks, difficult for custom components	Poor Very limited choices, hard to find developers	Good + WYSIWYG editor - Expensive	Poor A monolith with a proprietary data format
Salesforce	Good Limited choices for language and frameworks, difficult for custom components	Poor Proprietary language, hard to find developers	Good + WYSIWYG editor - Expensive	Poor A monolith with a proprietary code and data format
WordPress / Drupal	Good Limited to PHP, difficult for custom components	Poor Limited to PHP, hard to find developers	Good + WYSIWYG editor - Dedicated VM	Poor A monolith with a proprietary data format

How it works?



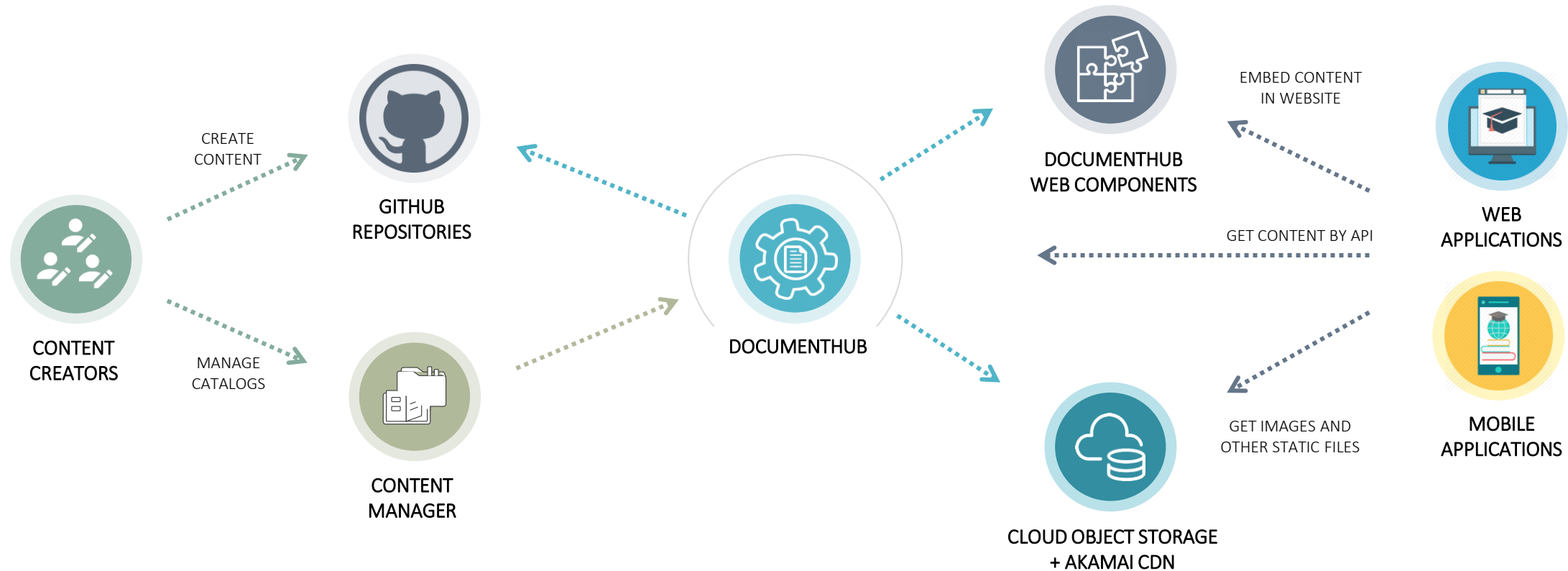
Platform Architecture – decoupled CMS architecture



Platform Architecture

1 Manage the content in GitHub or application

2 Show the content on web or mobile



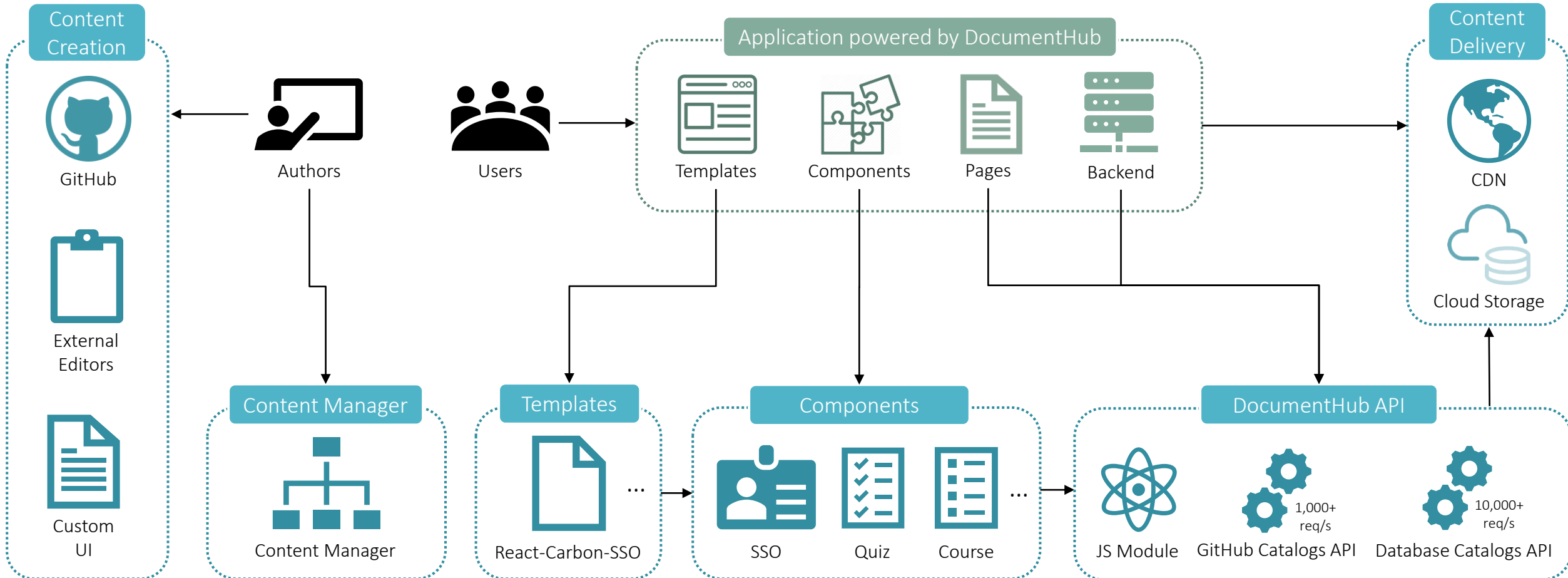
Content Creation

Content Repository

Content Delivery

Content Presentation

Platform Architecture



Content as a Service API



Very fast access to content

Edge CaaS microservices are using **memory cache** to quickly respond to any content request. API execution time is usually around only a **few milliseconds**.



Search and filter the content

Edge CaaS uses the **fastest search engine** to **search** the text content and **filter** the content by any metadata field like title, tags, keywords, type or categories.



CDN and Cloud Object Storage

You can benefit of **Akamai CDN** to get the content cached in the nearest location. Attachments are **automatically uploaded to Cloud Storage**.



Reuse the content on multiple websites

You can reuse the same physical document in multiple logical catalogs. In this way you can show documents on multiple websites **without cloning them physically**.



Access control on catalogs and documents

Access permissions can be set at **user level** or at **application level** for the entire catalog or for individual documents.

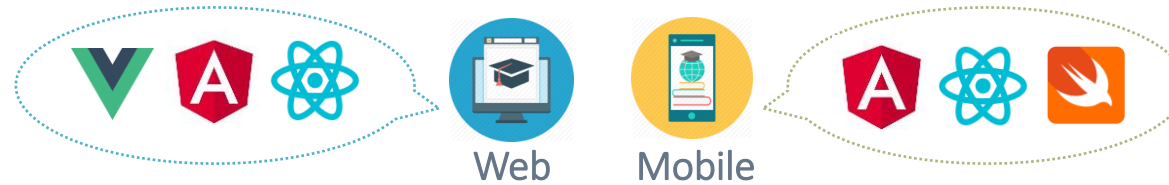


99.9% uptime

Edge CaaS is running in **IBM Cloud** and is using the **blue-green deployment** model to deploy updates with **no downtime**.

Web Components

Light and flexible applications with reusable components on any platform or framework.



API

Fast access to content
Search and filtering
Access control



Web Components

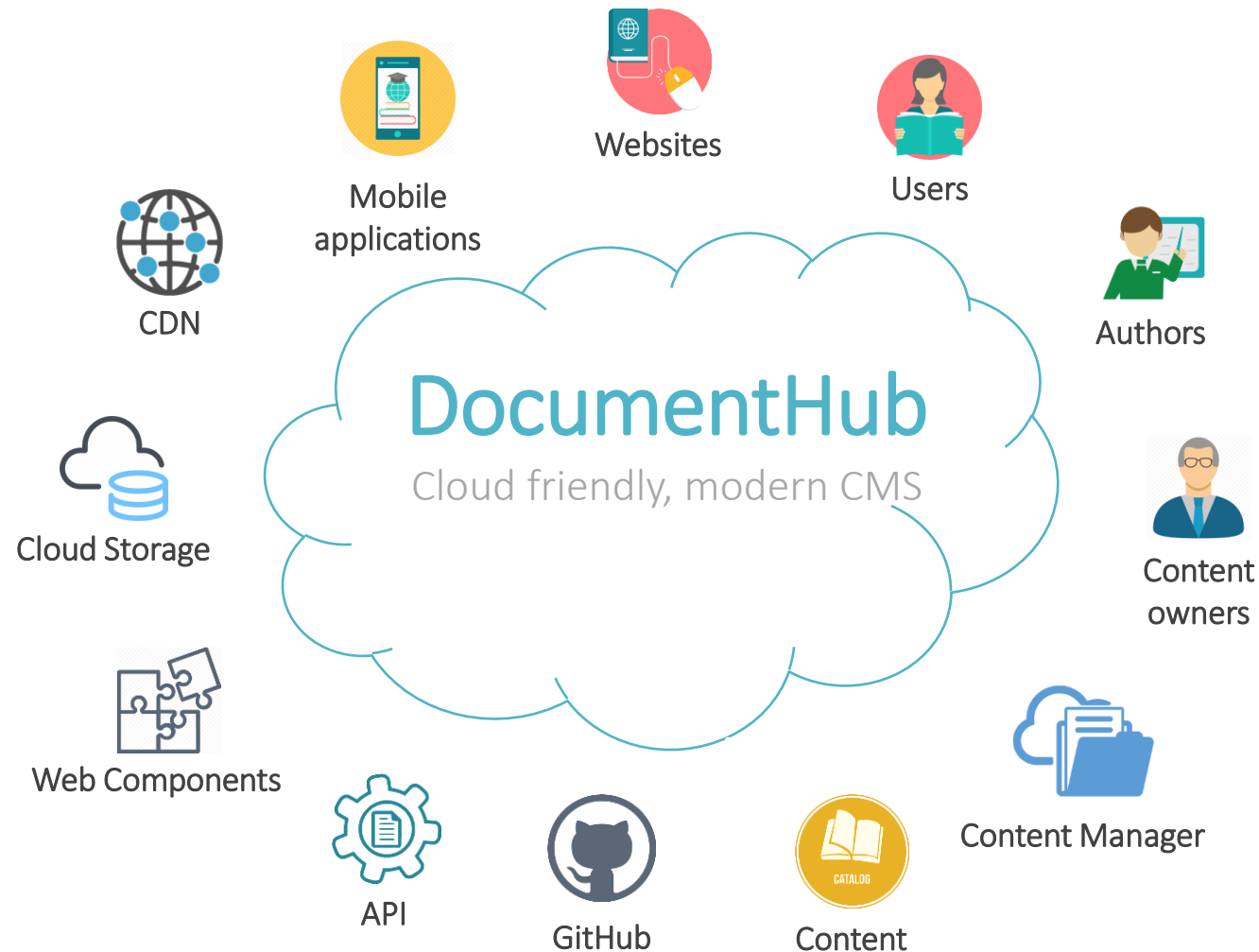
Easy embed courses,
quizzes, articles and
other components



CDN and Cloud Object Storage

Public media files are
stored in Cloud Object
Storage and delivered
by Akamai CDN

Summary



Business contact: laksri@us.ibm.com

Technical contact: florin.dumitrescu@ro.ibm.com