

IBM DocumentHub

Lightweight content management system, which stores documents in GitHub, in a human friendly way

- Why DocumentHub?
- Platform Architecture
- Microservices
- Web Components

Why DocumentHub?

Scenario: Choose technology stack for a new application

| Content Management System | Compatibility with web frameworks |
|---------------------------|---|
| DocumentHub | 100% (compatible with all web frameworks) |
| Adobe Experience Manager | < 10% |
| Salesforce | < 10% |
| WordPress/Drupal | < 20% |

An unpopular technology means:

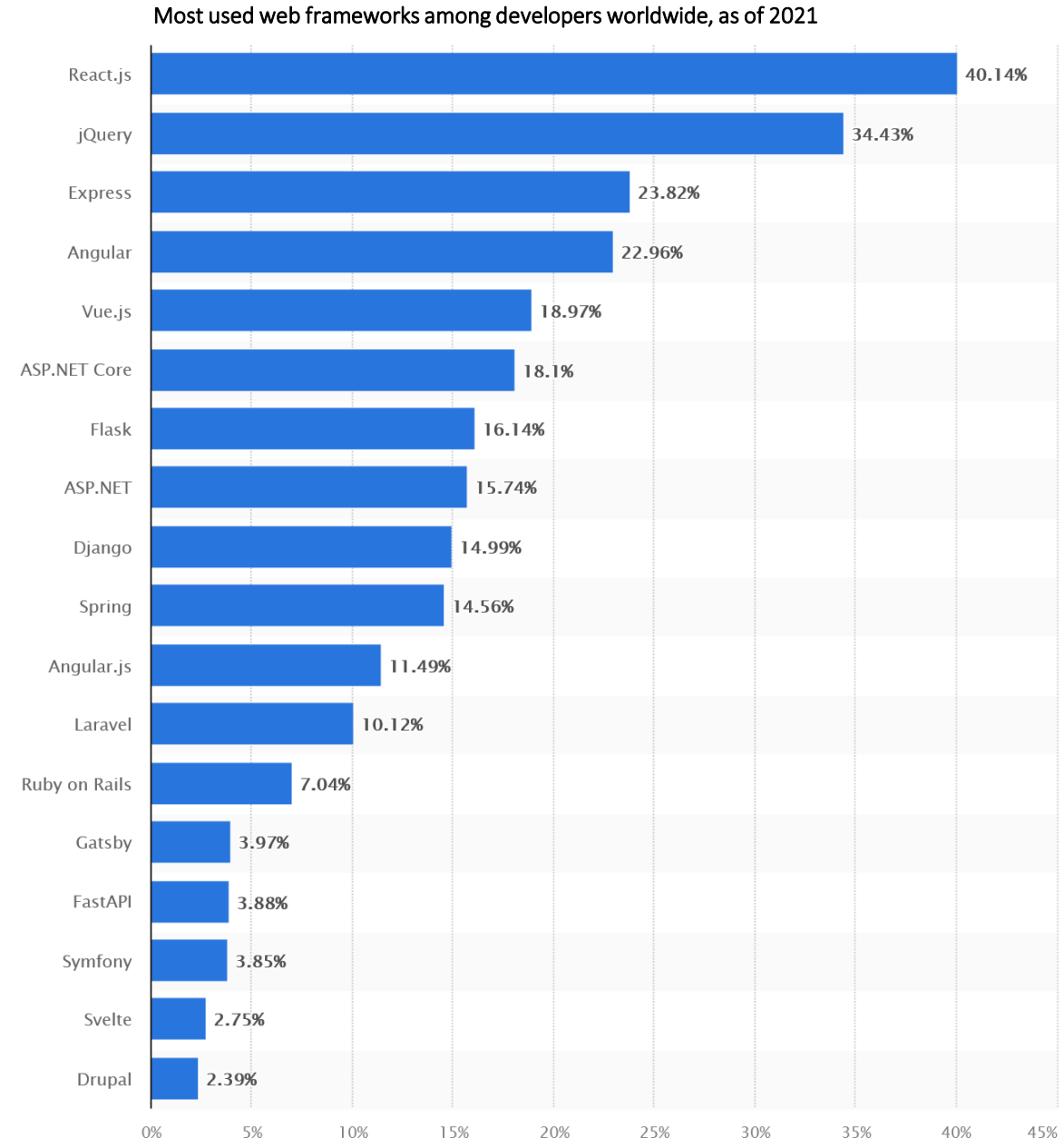
- fewer developers available
- less interest
- higher learning curve
- higher costs
- instability



JavaScript is the most preferred language by developers, constantly for the last 10 years

Top 5 frameworks are JavaScript: React.js, jQuery, Express, Angular and Vue.js

DocumentHub is compatible with the latest technologies, which developers are enthusiastic to use.



Why DocumentHub?

Scenario: A user uploads an infected file

Most CMS platforms don't have malware scan



- **Infected files** are uploaded without scanning for viruses, malwares or ransomwares
- Infected files are downloaded by users without scanning



Users download the infected file



The manager starts receiving complains that the application is spreading malwares.
It is estimated that, worldwide, cyber crimes will cost **\$10.5 trillion annually** by 2025.



DocumentHub has antivirus scanning for all uploaded and downloaded files.

Why DocumentHub?

Scenario: A user discovers that some of his data is missing



User blames the application for the missing data



The manager checks with the team to figure out if it's a user mistake or an application bug, before it escalates



The team's classic technology stacks can be of little help:



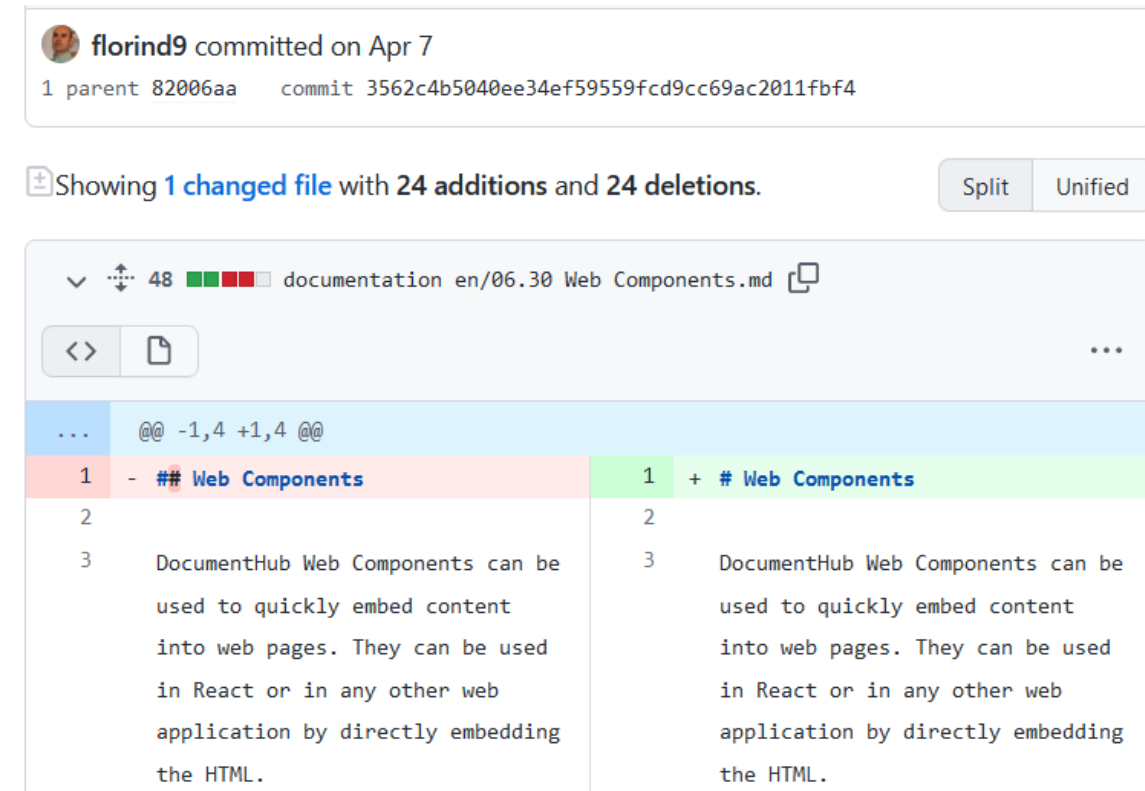
- **Databases** don't have a tracking system for the changes
- Databases don't correlate changes with the users
- Comparing the current database with a backup is difficult and time consuming
- Even so the comparison will show a lot of irrelevant changes since the last backup
- Writing a complex change tracking system can be time consuming and expensive
- Even with a tracking system, only the user actions are logged but not the application bugs

How do you solve this, before it escalates?

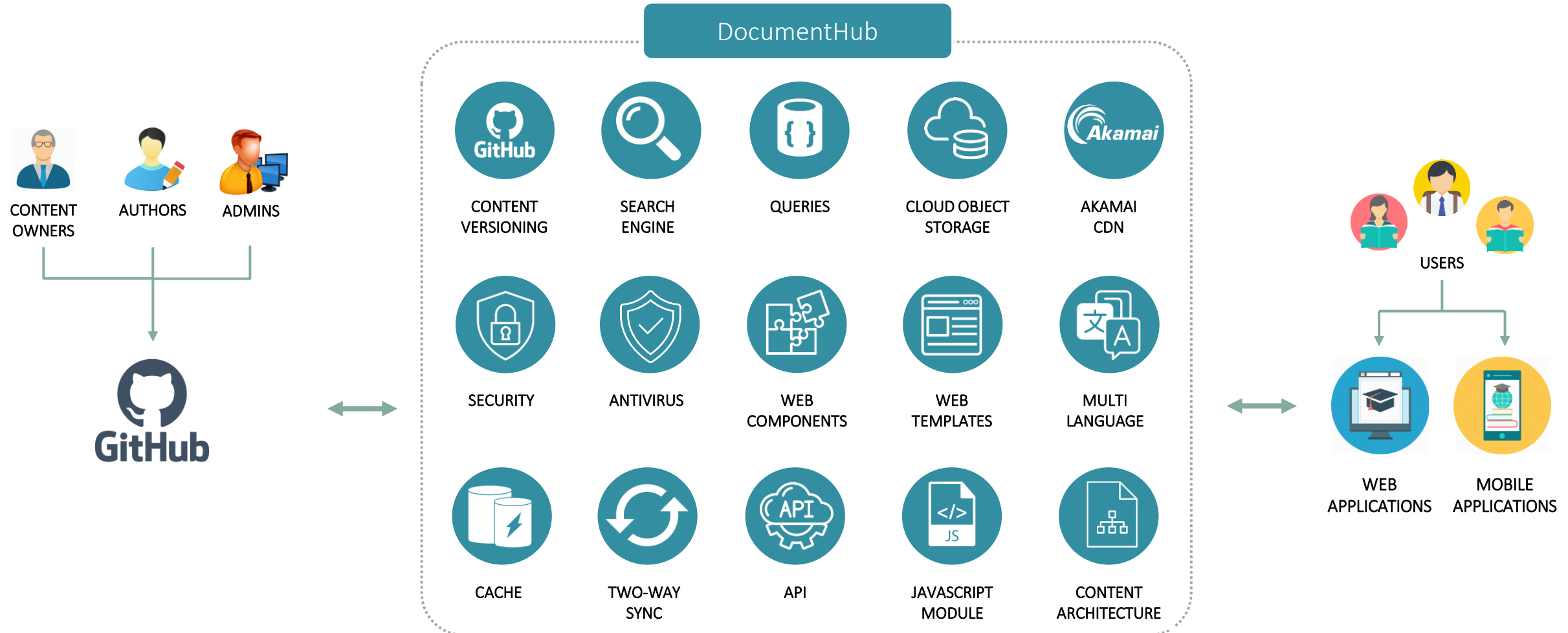
Why DocumentHub?

DocumentHub stores the data and the content in **GitHub**

- **GitHub** is the best content versioning system
- Change log, history and differences for all the changes
- Changes are correlated with users
- Easy to identify a change and revert it
- Content is stored in a friendly, human readable format
- Friendly UI to browse and edit the content
- No database admins to run SQL queries. Anyone can manage the content
- Edit the content in GitHub UI, your application, or any external editor
- You own the content repository. DocumentHub only syncs the content with your application
- IBM Enterprise (github.ibm.com) or public (github.com)
- No costs



How it works?



Why DocumentHub?

Resources / Developers

- Compatible with the latest technologies, which developers are enthusiastic to use

Time, Costs and Risks

- Faster development by using DocumentHub components and services
- Reduced costs with development, test, maintenance and hardware
- Reduced risks by using components and services proved to be reliable and secure

GitHub

- Content is stored in GitHub
- GitHub is the best content versioning system
- Content is stored in a friendly, human readable format

Security

- Verified security with internal and external PEN tests
- Access control lists and access control rules for content
- Automatic filtering of the content based on the access for each user
- Virus scanning for files

Cloud Object Storage

- Media files are automatically uploaded to IBM Cloud Object Storage

Akamai CDN

- Media content is automatically cached around the globe and optimized for slow connections

JavaScript Module / API

- JavaScript module gives a quick and simple access to content
- From any other language you can access the content with API

Web Components / Web Templates

- Embed web component in your application like a full search page, a course or a quiz
- Add IBM SSO to your application with just one line of code
- Choose an app starter template for your application to speed up development

Search

- The fastest search engine, 5x faster than IBM Enterprise Search
- Accurate search for precise results and fuzzy search for finding matches even for a typo

Cache

- Two levels of cache: memory cache for JSON and text content and database cache for other files
- Access to content stored in GitHub to the same speed as a database

Sync

- Two-way (bi-directional) synchronization between application and GitHub
- Update the content in application and the changes will be stored in GitHub
- Update the content in GitHub and the changes will be available in application in 2 seconds

Who uses DocumentHub?



300,000+
total users



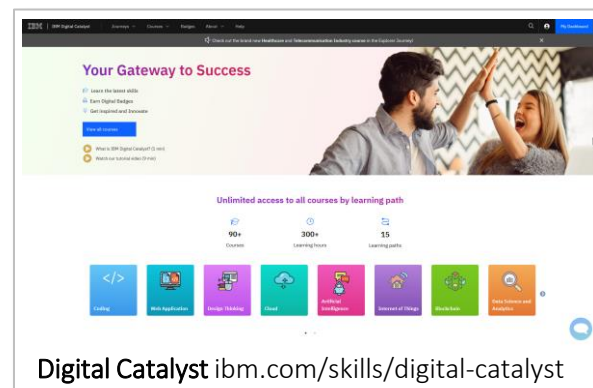
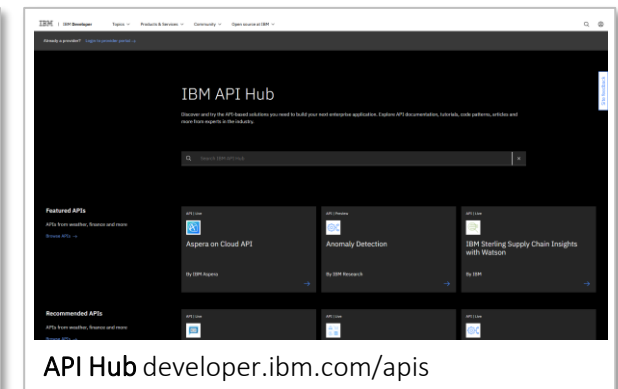
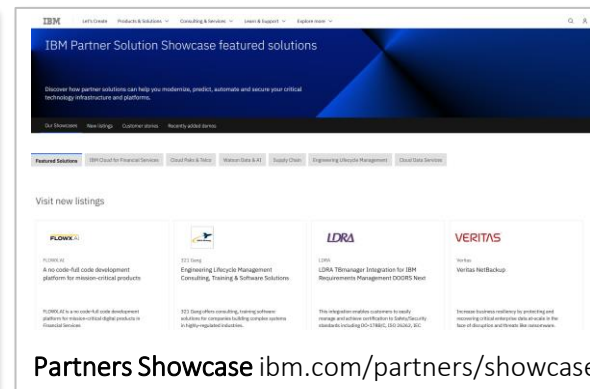
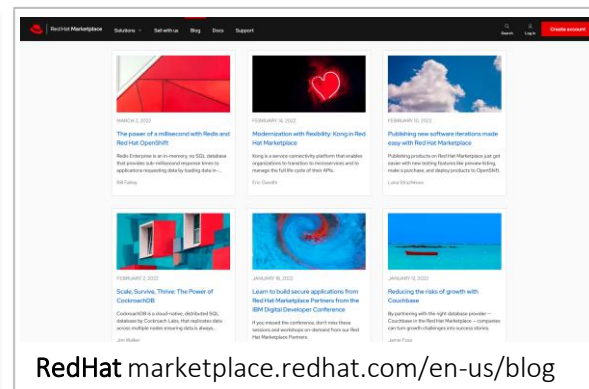
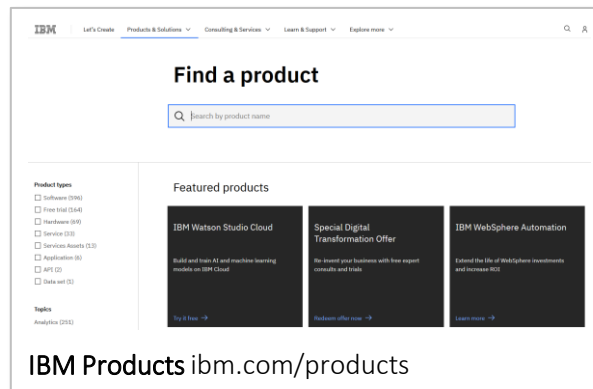
100,000+
requests/day



1 millisecond
execution time



1,000+
GitHub branches



and others

CMS Comparison - Lifecycle

UI Development

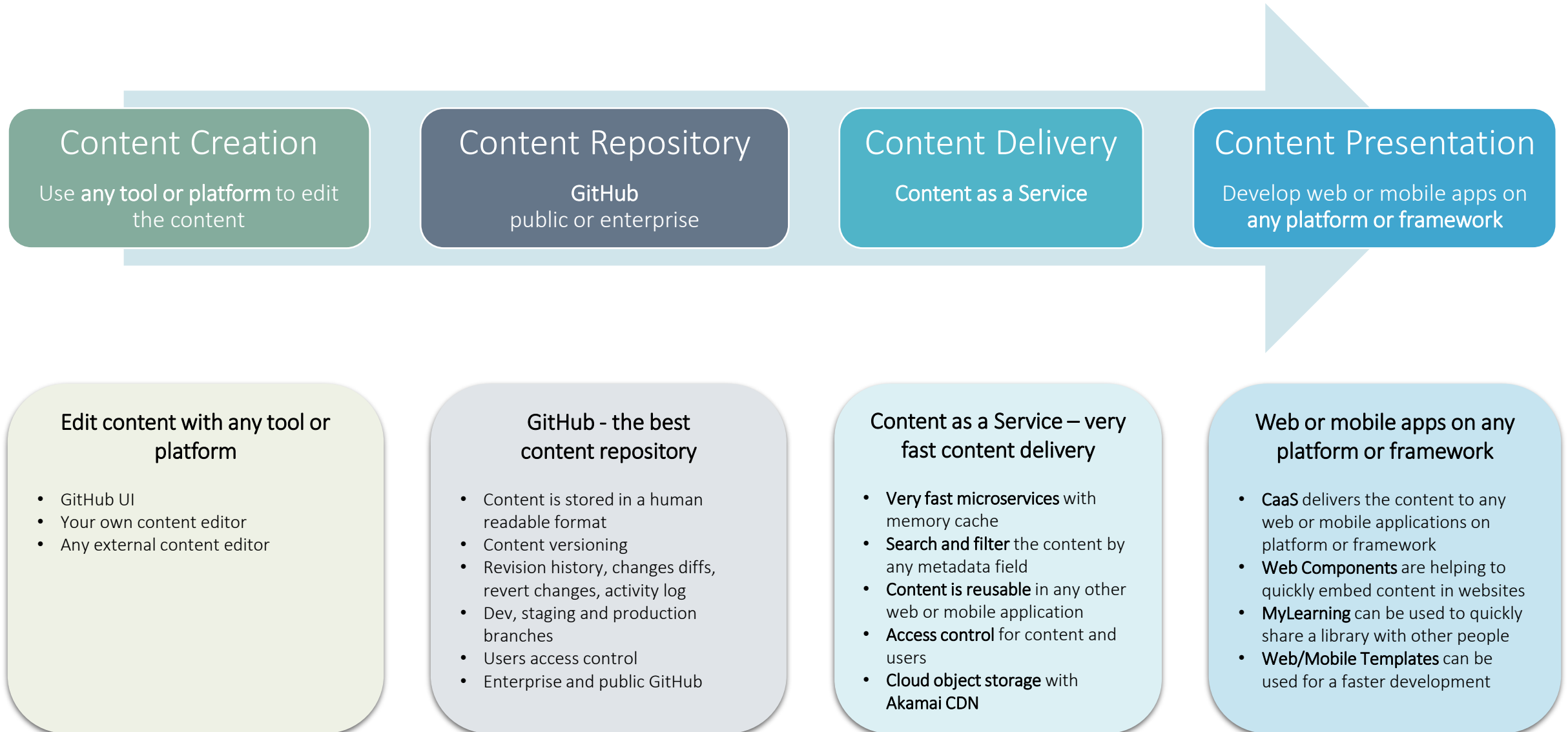
Business Logic Development

Maintenance

Migration

| Content Management System | UI Development | Business Logic Development | Maintenance (content and config changes) | | Migration (code or content) | |
|--|---|---|---|---|--|---|
| | | | Costs | Resources | Code | Content |
| DocumentHub * recommended for applications with custom development | Very Good Developers can choose the latest languages and frameworks they prefer | Very Good Developers can choose the latest languages and frameworks they prefer | Very Good Cheap cloud instance | Good No developers needed Has change history | Very Good Code is developer friendly | Very Good Content is in GitHub in a human friendly format |
| Adobe Experience Manager * recommended for large static websites | Good Limited choices, difficult for custom components | Poor Very limited choices, hard to find developers | Poor Pay per usage, expensive | Very Good Drag and drop, WYSIWYG editor | Poor Code is written in a proprietary format | Poor A monolith with a proprietary format |
| Salesforce * recommended for applications with a common UI and logic | Good Proprietary language, difficult for custom components | Poor Proprietary language, hard to find developers | Poor Pay per usage, expensive | Very Good Drag and drop, WYSIWYG editor | Poor A monolith with its own language | Poor A monolith with a proprietary format |
| WordPress * recommended for blogs or presentation websites | Poor Limited to PHP, difficult for custom components | Poor Limited to PHP, hard to find developers | Good Dedicated VM | Good WYSIWYG editor | Poor Code is written in PHP | Poor A monolith with a proprietary format |
| Drupal | Poor Limited to PHP, difficult for custom components | Poor Limited to PHP, hard to find developers | Good Dedicated VM | Good WYSIWYG editor | Poor Code is written in PHP | Poor A monolith with a proprietary format |

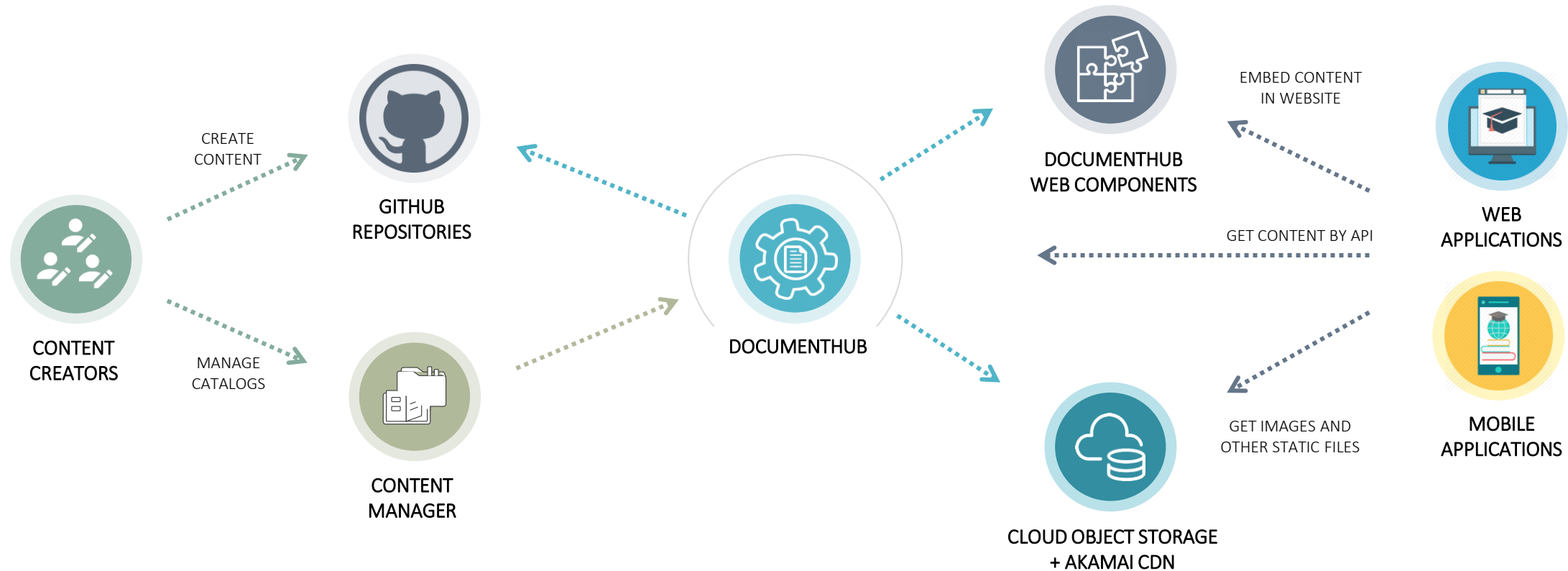
Platform Architecture – decoupled CMS architecture



Platform Architecture

1 Manage the content in GitHub or application

2 Show the content on web or mobile



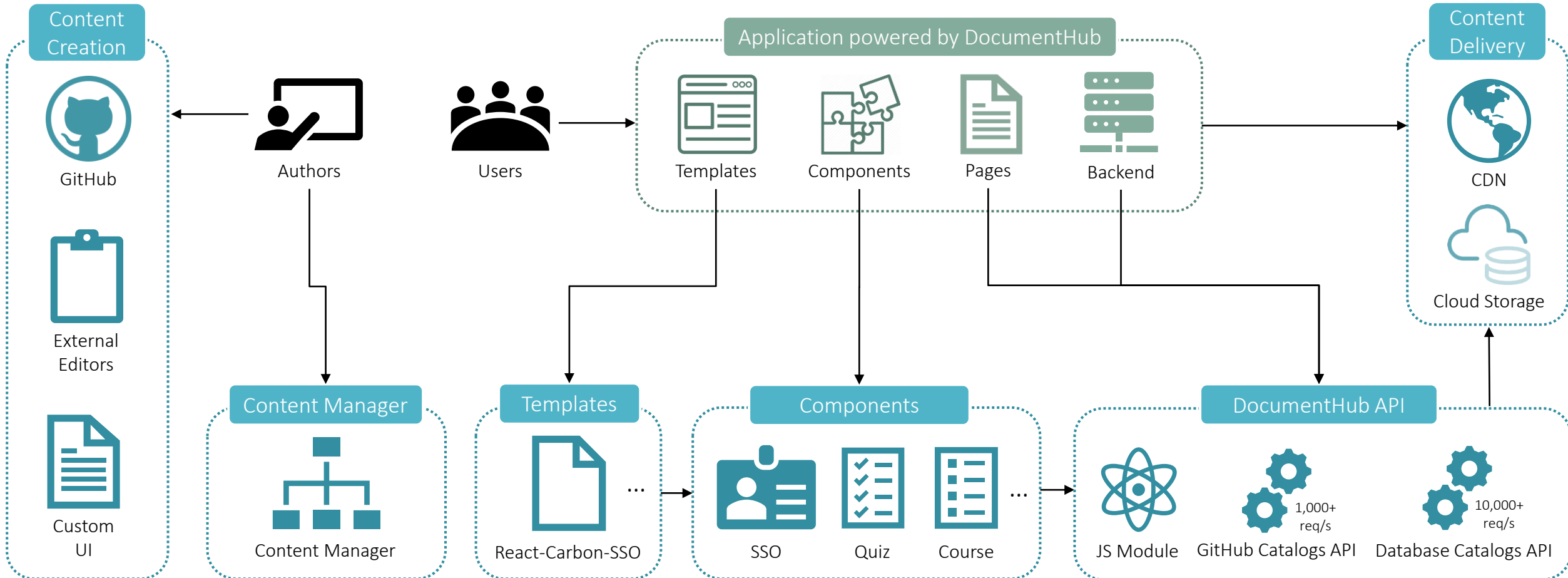
Content Creation

Content Repository

Content Delivery

Content Presentation

Platform Architecture



Content as a Service API



Very fast access to content

Edge CaaS microservices are using **memory cache** to quickly respond to any content request. API execution time is usually around only a **few milliseconds**.



Search and filter the content

Edge CaaS uses the **fastest search engine** to **search** the text content and **filter** the content by any metadata field like title, tags, keywords, type or categories.



CDN and Cloud Object Storage

You can benefit of **Akamai CDN** to get the content cached in the nearest location. Attachments are **automatically uploaded to Cloud Storage**.



Reuse the content on multiple websites

You can reuse the same physical document in multiple logical catalogs. In this way you can show documents on multiple websites **without cloning them physically**.



Access control on catalogs and documents

Access permissions can be set at **user level** or at **application level** for the entire catalog or for individual documents.

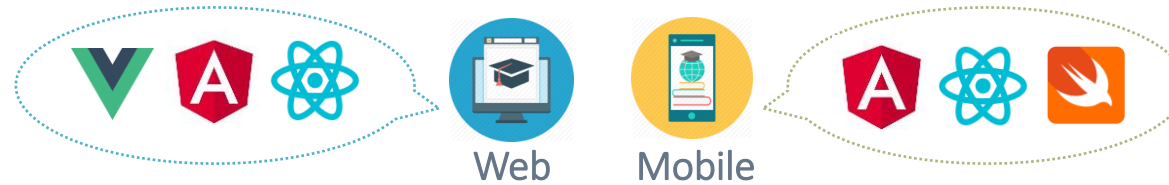


99.9% uptime

Edge CaaS is running in **IBM Cloud** and is using the **blue-green deployment** model to deploy updates with **no downtime**.

Web Components

Light and flexible applications with reusable components on any platform or framework.



API

Fast access to content
Search and filtering
Access control



Web Components

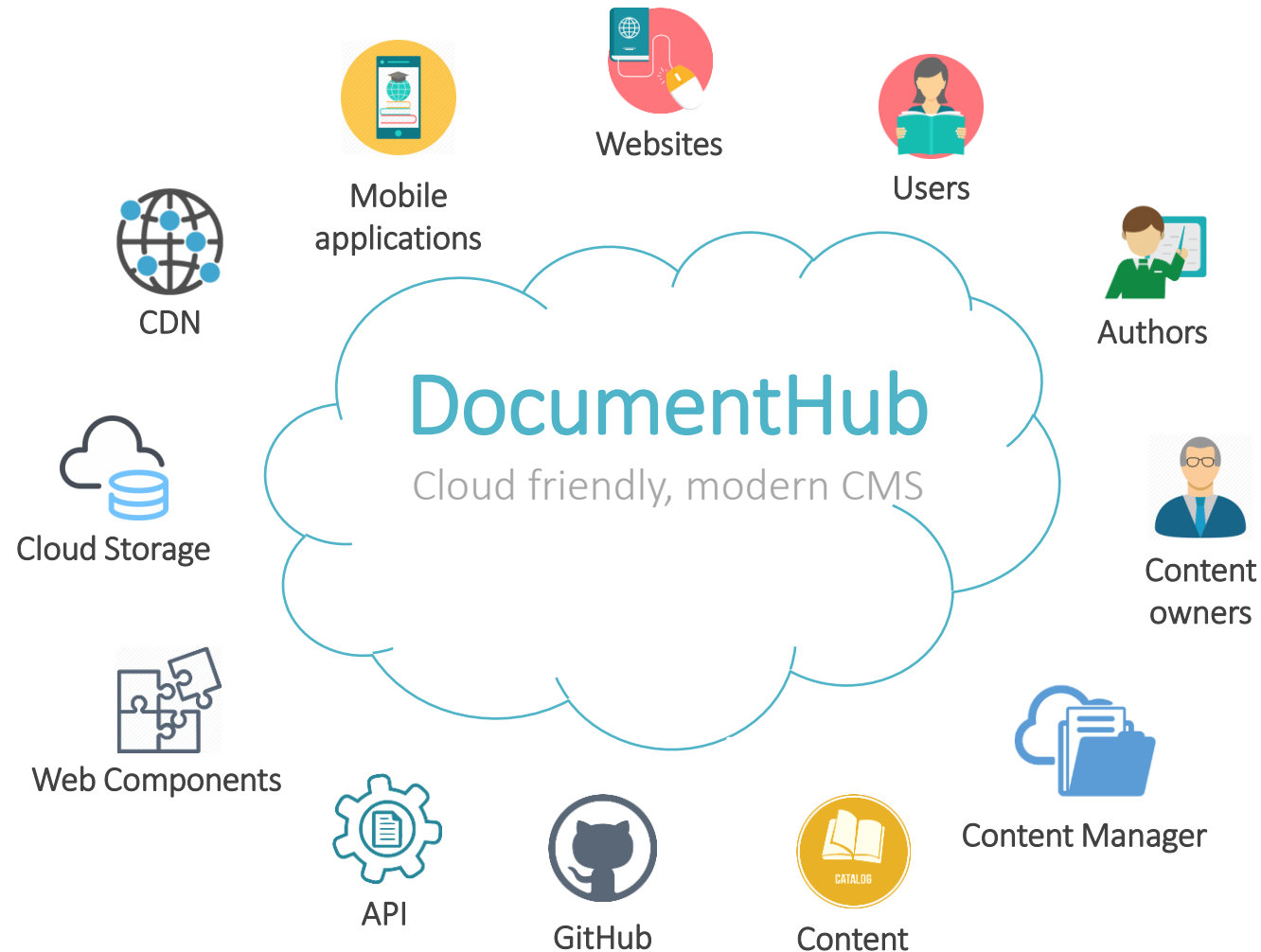
Easy embed courses,
quizzes, articles and
other components



CDN and Cloud Object Storage

Public media files are
stored in Cloud Object
Storage and delivered
by Akamai CDN

Summary



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