Project Development Phase
Delivery of Sprint - 2
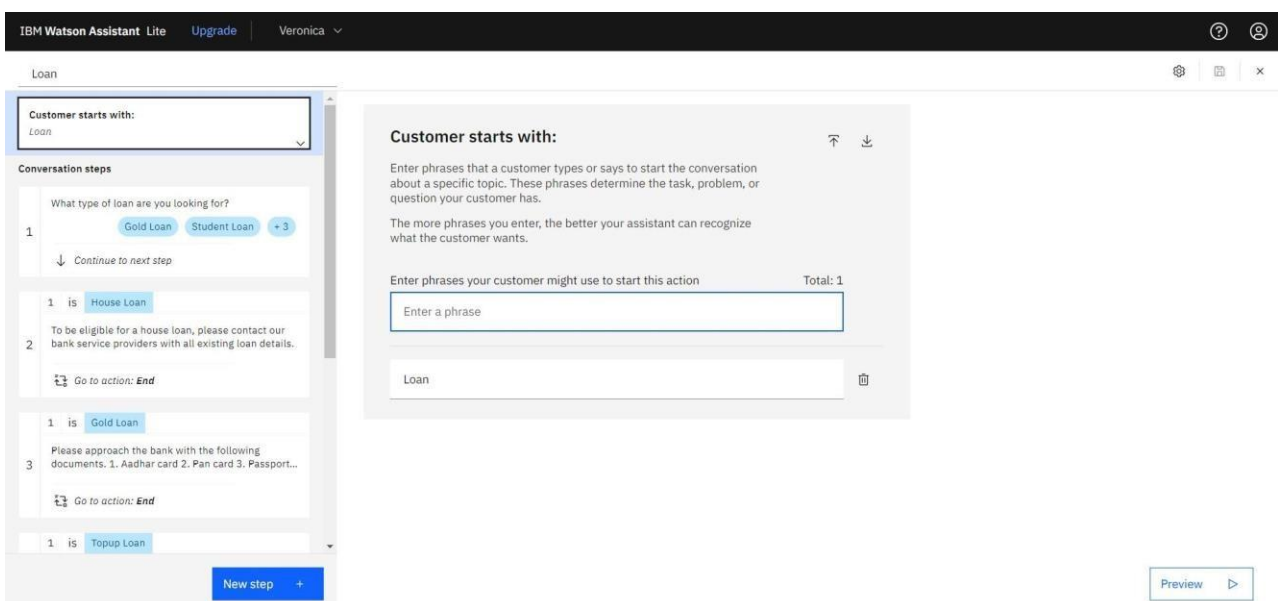
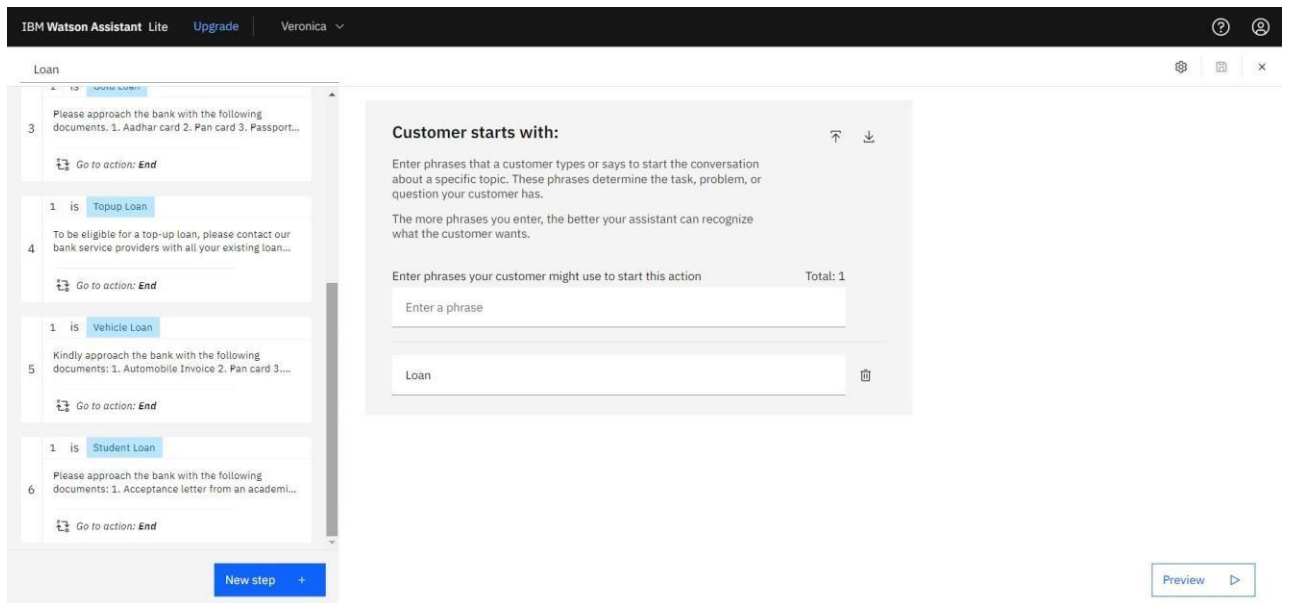| Date	09 November 2022
Team Members	YUVARAJ A,PRATHAP D,ARIHARAN P,KAMALESH S
Project Name	AI based discourse for Banking Industry

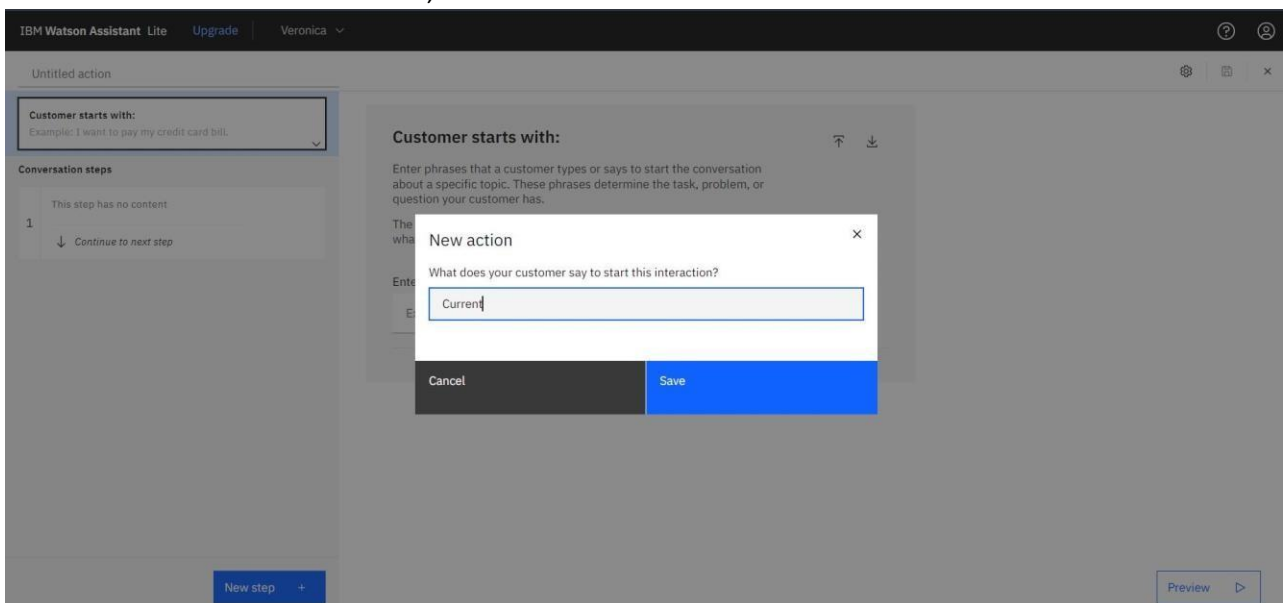**Creating Loan Action**

Create a new Loan Action Skill
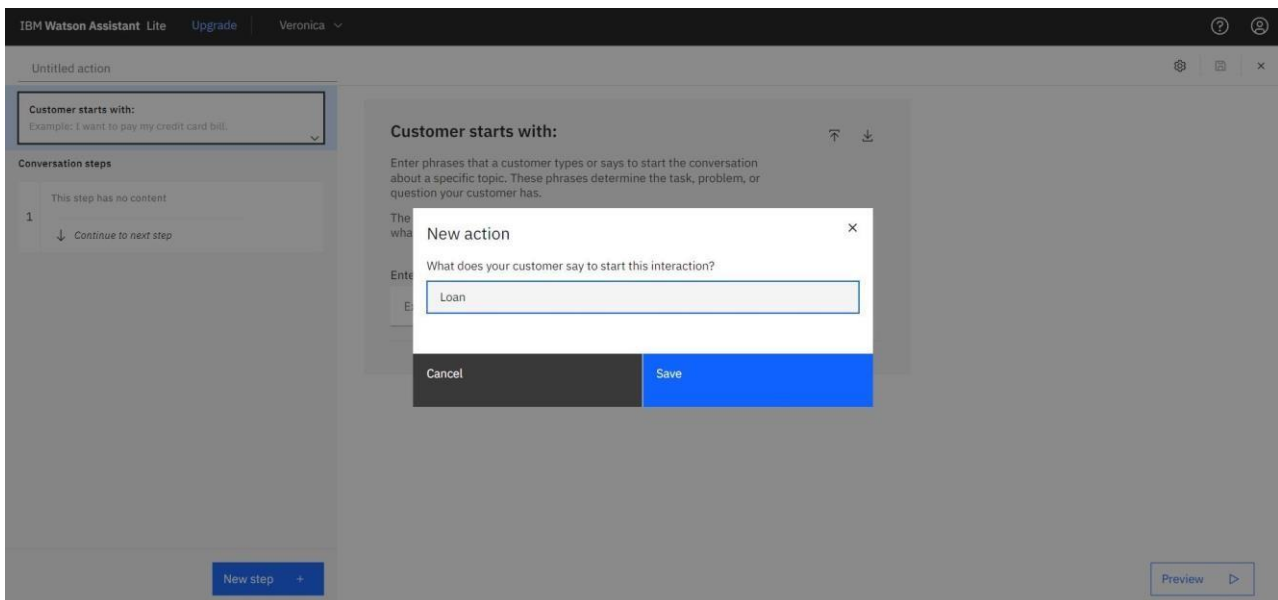
Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.

Creating Current Account Action

Create a new action skill Current, for the current account action.

Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.

Current

Customer starts with:
Current Account   ∨

Conversation steps

1   What is your company type?
     Partnership   Proprietorship

     ↓ *Continue to next step*

2   1 is Proprietorship

     Please take the following documents and approach the
     nearest branch 1. Income tax returns of the proprieto...

     ⇄ *Go to action:* **End**

3   1 is Partnership

     Please take the following documents and approach the
     nearest branch. 1. Income tax returns of the partners...

     ⇄ *Go to action:* **End**

                                    New step   +

Customer starts with: ⬆ ⬇

Enter phrases that a customer types or says to start the conversation
about a specific topic. These phrases determine the task, problem, or
question your customer has.

The more phrases you enter, the better your assistant can recognize
what the customer wants.

Enter phrases your customer might use to start this action   Total: 2

Enter a phrase

Current	🗑

Current Account	🗑

Preview ▷