

## Ideation Phase

### Empathize & Discover

Date	07 September 2022
Team ID	PNT2022TMID08269
Project Name	Smart Solutions for Railways
Maximum Marks	4 Marks

#### Empathy Map Canvas:

# Empathy Map Canvas

Gain insight and understanding on solving customer problems.

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Build empathy and keep your focus on the user by putting yourself in their shoes.



Share your feedback