

**Project Planning
Phase Milestone and Activity List**

Date	21 October 2022
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Literature survey on the selected project & gathering information by referring the technical papers, research publications etc.	28 SEPTEMBER 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user Pains & Gains, Prepare list of problem statements	24 SEPTEMBER 2022
Ideation	List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility & importance.	25 SEPTEMBER 2022
Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc.	23 SEPTEMBER 2022
Problem Solution Fit	Prepare problem - solution fit document.	30 SEPTEMBER 2022
Solution Architecture	Prepare solution architecture document.	28 SEPTEMBER 2022

CustomerJourney	Prepare the customer journeymaps to understand the userinteractions & experienceswith the application (entry toexit).	20OCTOBER2022
FunctionalRequirement	Prepare the functionalrequirementd ocument.	8OCTOBER2022
DataFlowDiagrams	Draw the data flowdiagrams and submit forreview.	9OCTOBER2022
TechnologyArchitecture	Prepare thetechnol ogy architectediagram.	10OCTOBER2022
Prepare Milestone & ActivityList	Preparethemilestones&a ctivitylistoftheproject.	22OCTOBER2022
Project Development - Deliveryof Sprint-1,2,3&4	Develop & submit thedevelopedcodebytestingi t.	INPROGRESS..