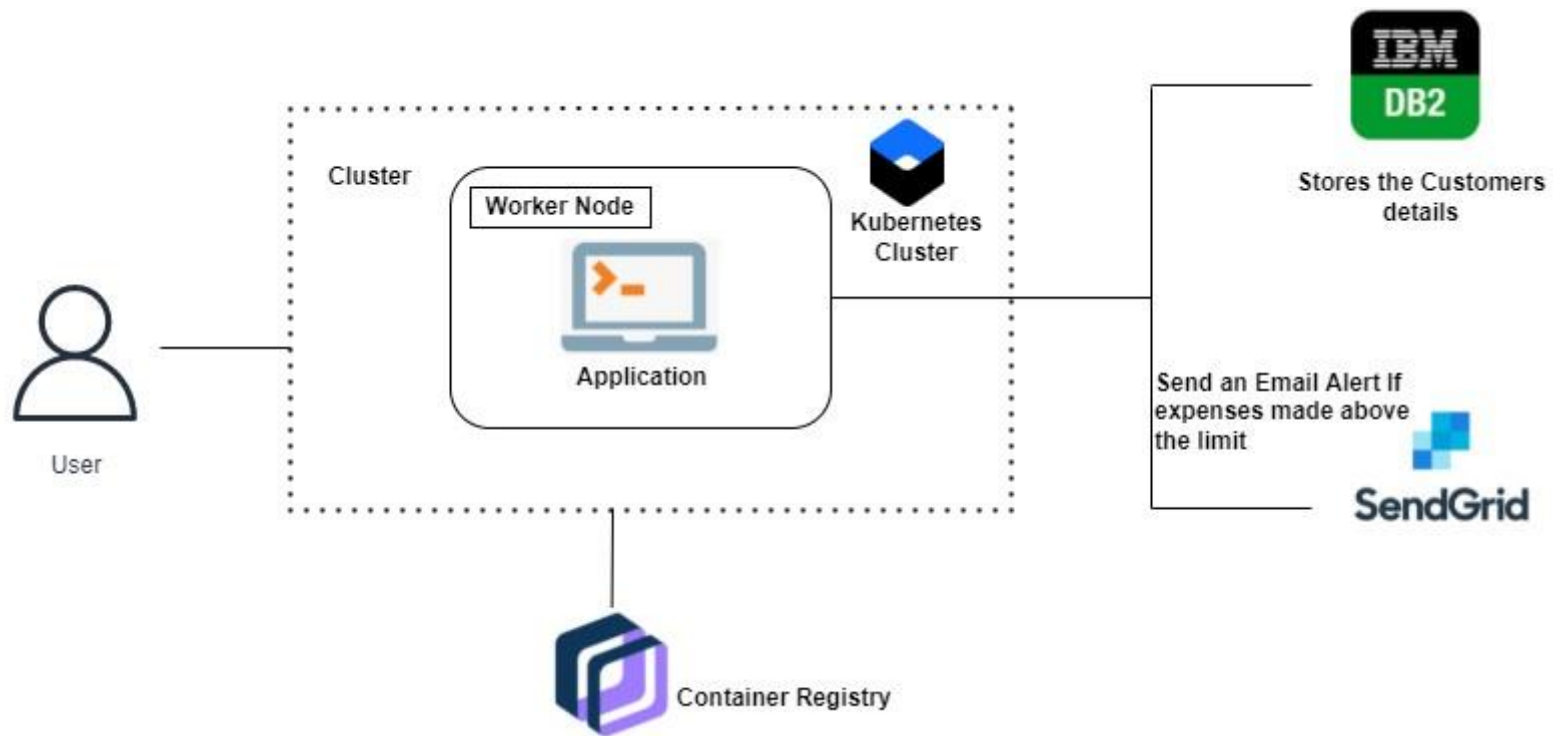


**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

Date	29 October 2022
Team ID	PNT2022TMID40350
Project Name	Customer care registry
Maximum Marks	4 Marks

**Data Flow Diagrams:**

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through any social medias	I can register & access the dashboard with social media login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can access through the gmail account login	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	Can access this application	High	Sprint-1
	Dashboard	USN-6	As a user they can seen their daily expenses	Monitor their money where and when they spend	High	Sprint-1
Customer (Web user)		USN-7	Web user can access this application by their login credentials	Valid login Credentials can be accepted	High	Sprint-1
Customer Care Executive		USN-8	Any feedback and reports received from the customer can be solved within a week	We can provide the toll free number for the user 24x7	High	Sprint-1
Administrator		USN-9	We can update this application every month and introduce more features	We can fix the bug in this application	Medium	Sprint-1