

ABSTRACT

AI based discourse for Banking Industry

Problem Statement:

With the progress in the field technology, everything is being digitalized to reduce human effort. Everyone is looking for an easy and efficient way to get work done and especially on the online mode. Hence, there comes a need for a guide that can help people with creating a bank account on the respective online platform and answer other banking related quires.

Objective:

Banking is one of those industries where everyone has a part in, be it rich or poor. Everyone has a bank account or want to create one. Being the technologically forward world it is, everyone is looking to get tasks done at the comfort of their homes. So, online banking is required. Using AI, we can answer all the related questions accurately and provide precise information. A person can use the chatbot to create a bank account without having to physically travel to the bank, so it's safer and easier.

Software used:

- Python IDLE
- Watson assistant

Proposed Model:

