

Project Design Phase-II
Solution Requirements (Functional & Non-functional)

Date	03 October 2022
Team ID	PNT2022TMIDxxxxxx
Project Name	Project - xxx
Maximum Marks	4 Marks

Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	<ul style="list-style-type: none">Registration through email
FR-2	User Confirmation	<ul style="list-style-type: none">Confirmation via EmailConfirmation via OTP
FR-3	User friendly	<ul style="list-style-type: none">Generates the messageProtect the privacyAvailable for 24 hrsMultiple languages are available
FR-4	User support	<ul style="list-style-type: none">Provide answer for FAQ and keyword dictionary.Learn quickly automatically improve the quality of the support.Resolve customer concerns and complaints.

Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR No.	Non-Functional Requirement	Description
NFR-1	Usability	Linguistic based,voice bots are available.
NFR-2	Security	Privacy protected.
NFR-3	Reliability	Perform the service dependently and accurately.
NFR-4	Performance	Respond quickly without any delay.
NFR-5	Availability	Should provide the service for 24 hours.
NFR-6	Scalability	Improve the efficiency and performance by including multiple language answering and employment of audio features.