

Project Development Phase SPRINT 1

Date	24 October 2022
Team ID	PNT2022TMID52869
Project Name	AI based discourse for Banking Industry

Create IBM Watson Assistant Service

Click on the catalog and you will be redirected to a page that will show you all the IBM services, from your left pane click on AI and then select Watson Assistant.

The screenshot displays the IBM Cloud Dashboard interface. At the top, there is a dark navigation bar with the IBM Cloud logo, a search bar, and links for Catalog, Manage, and the user's account (Umapriya Selvam's Acc...). Below the navigation bar, the main content area is titled "Dashboard" and includes links for "Edit dashboard", "Upgrade account", and a prominent "Create resource" button. The dashboard is organized into several sections:

- For you:** A horizontal carousel of service tiles. The first tile, "Build", is highlighted in blue and describes exploring IBM Cloud with easy starter tutorials. Other tiles include "Build a web app with Watson Speech to Text", "Get Started with Watson Studio", "Build a Virtual Private Cloud (VPC)", "IBM Watson Knowledge Catalog", and "IBM Cloud Migration Services". Each tile shows a "Getting started" or "Recommended" button and a time estimate.
- News:** A section on the bottom left with a blue background, listing recent updates such as "SLSA Support in IBM Cloud Continuous Delivery" and "WebSphere Application Server Support Restatement".
- Recent support cases:** A section with a "View all" link.
- Planned maintenance:** A section with a "View all" link.
- IBM Cloud status:** A section on the bottom right showing a world map and a "View all" link.

IBM Cloud

Search resources and products...

Q

Catalog

Manage

Umapriya Selvam's Acc...

?

Q

Search the catalog...

Sell on IBM Cloud

Catalog settings

Type ⓘ

All

Services

Software

Professional services

Delivery method

Starter kits

Deployment target

IBM Cloud Kubernetes Service

Red Hat OpenShift

Provider

IBM (13)

Amberoon Inc. (1)

Cerebral Blue LLC (2)

Viewing 17 products

Filters: AI / Machine Learning X Clear all

Watson Assistant
By IBM

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Lite • Free • EU Supported • HIPAA Enabled • IAM-enabled • IBM supported

Watson Studio
By IBM

Develop sophisticated machine learning models using Notebooks and code-free tools to infuse AI throughout your business.

Lite • Free • HIPAA Enabled • IAM-enabled • IBM supported

Compliance and Customer Experience Automation
By Cognitive View

Monitor customer and employee communication channels to automate customer experience, and compliance & conduct risk

IAM-enabled • Third party supported

Converletics
By Cerebral Blue LLC

Enterprise Observability, component traceability, and reuse for chatbots

IBM Match 360 with Watson
By IBM

IBM Match 360 with Watson (Match 360) improves trust in AI pipelines by identifying duplicate records and providing reliable data about your customers, supplier...

Knowledge Studio
By IBM

Teach Watson the language of your domain.

IBM Cloud

Search resources and products...

Q

Catalog

Manage

Umapriya Selvam's Acc...

Q

Search the catalog...

[Catalog](#) / **Watson Assistant**
 Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create

About

Type

Service

Provider

IBM

Last updated

11/08/2022

Category

AI / Machine Learning

Compliance

EU Supported

HIPAA Enabled

IAM-enabled

Location

Sydney

Frankfurt

London

Tokyo

Washington DC

Dallas

Related links

Select a location

Sydney (au-syd)

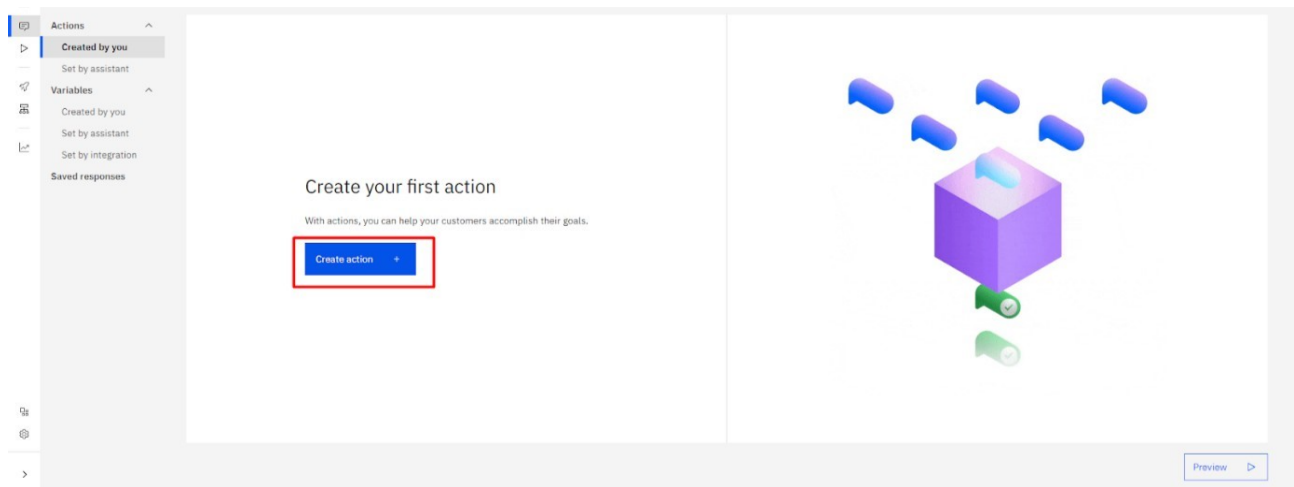
Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson - Make your website assistant your own with Webchat - deploy Webchat in minutes, or use our fully extensible architecture - Bootstrap your assistant by using some of our prebuilt content - Connect to any application or database with a prebuilt integration, or build your own custom integration on top of API endpoints - Create engaging user interactions using images, buttons, and more	Free

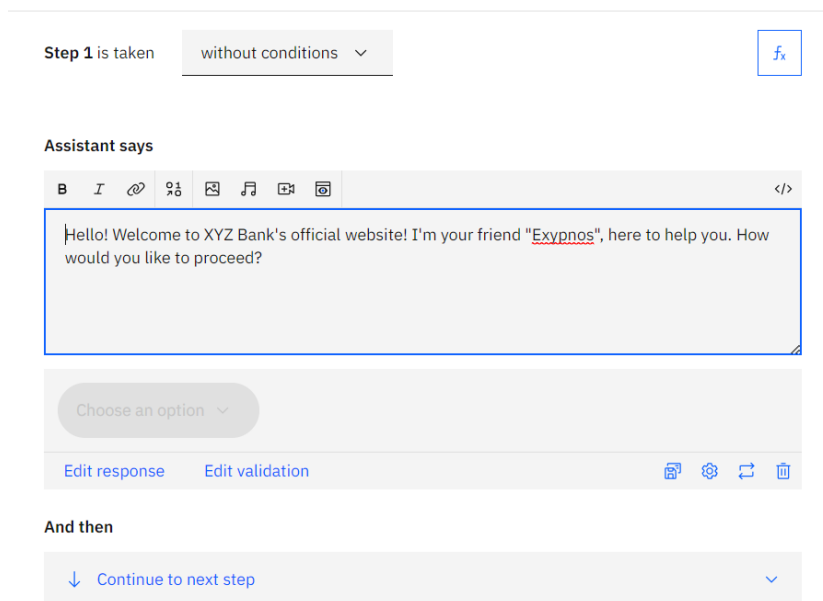
Creating actions:

After launching assistant, we are creating actions:

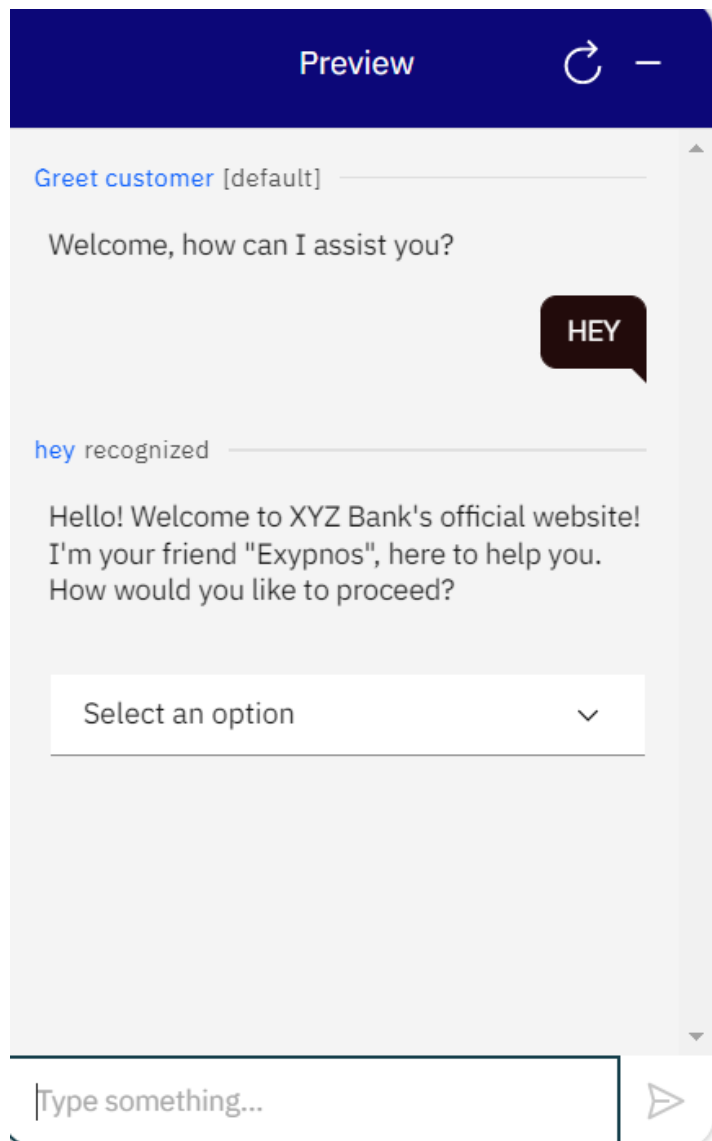


Greeting action:

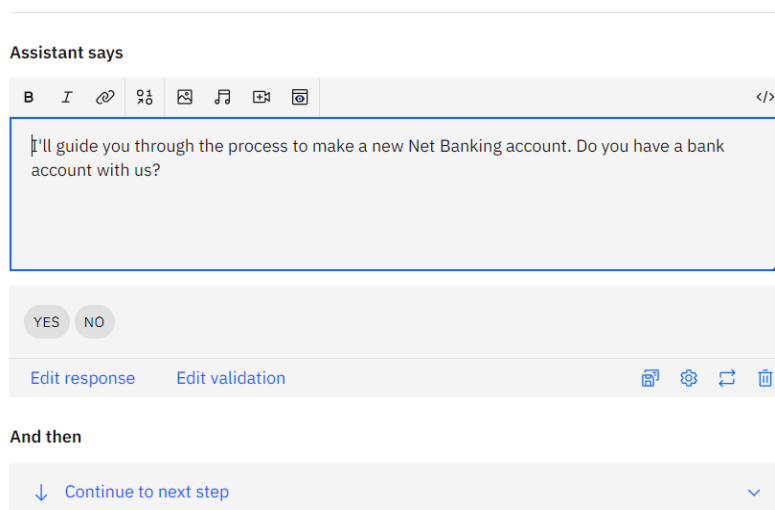
This chatbot has a feature to respond to basic greetings made by customers.



PREVIEW:



INDEX ACTION-



Preview



Greet customer [default]

Welcome, how can I assist you?

hi

hey recognized

Hello! Welcome to XYZ Bank's official website!
I'm your friend "Exypnos", here to help you.
How would you like to proceed?

Select an option



Use the up arrow for prior messages



END ACTION:

Step 3 is taken

with conditions ▾

fx

Conditions1 condition ^

If

All ▾

of this is true:

5. Great. Would you ...

is







No

×

and [Add condition +](#)


[New condition group +](#)

Assistant says

B I      

</>

For example: Please select from the following options:

 [Define customer response](#)

▾







If All of this is true:

5. Great. Would you ... is No ×


and Add condition +

New condition group +


Assistant says

B *I*       </>

Thankyou for visiting our webpage!

 Define customer response ▼

And then

 End the action ▼