

SPRINT 1

WATSON ASSISTANT

The screenshot shows the IBM Cloud console interface. At the top is a dark navigation bar with the IBM Cloud logo, a search bar, and links for Catalog, Manage, and the user's account (Umapriya Selvam's Acc...). Below this is a breadcrumb trail: Resource list / Watson Assistant-cd. The main content area is divided into a left sidebar and a main panel. The sidebar has a 'Manage' tab selected, with sub-links for Service credentials, Plan, and Connections. The main panel has a header 'Start by launching the tool' with buttons for 'Launch Watson Assistant', 'Getting started tutorial', and 'API reference'. Below this is a 'Credentials' section with a 'Download' button and a 'Show credentials' button. The 'Show credentials' button is active, displaying the API key and URL. The API key is a long string of dots. The URL is https://api.au-syd.assistant.watson.cloud.ibm.com/instances/a93373c6. To the right of the main panel is a 'Plan' section showing 'Lite' and an 'Upgrade' button.

IBM Cloud Search resources and products... Catalog Manage Umapriya Selvam's Acc...

Resource list / Watson Assistant-cd Active Add tags

Details Actions...

Manage

Service credentials

Plan

Connections

Start by launching the tool

Launch Watson Assistant Getting started tutorial API reference

Credentials

Download Show credentials

API key:

.....

URL:

https://api.au-syd.assistant.watson.cloud.ibm.com/instances/a93373c6

Plan

Lite

Upgrade

Then we use the “New action” function to create a new action. An action is any activity that will be a part of the working of the chatbot, and is user interactive.

The screenshot shows a dialog box titled 'Create an action' from the IBM Watson Assistant console. The dialog has a dark header bar with the text 'IBM Watson Assistant Lite Upgrade Banking Bot' and a timer '00:00:18'. The main content area asks 'How would you like to build your action?' and provides two options: 'Start from scratch' (Build with actions using your own use case.) and 'Quick start with templates' (Use one of our pre-built templates and use cases.).

IBM Watson Assistant Lite Upgrade Banking Bot 00:00:18

Create an action

How would you like to build your action?

Start from scratch
Build with actions using your own use case.

Quick start with templates
Use one of our pre-built templates and use cases.

Greetings action:

IBM Watson Assistant Lite

Upgrade

Banking Bot

Greetings

Customer starts with:

Greetings

Conversation steps

1

Hello! Welcome to the official website for XYZ bank!
I'm your friend Exypnos- here to help you. How would...

Savings acco... Current acco... + 3

Continue to next step

Step 1 is taken

without conditions

Assistant says

B I @ % & # \$ % ^ _ ` ~ ! " # \$ % & ' () * + , - . / : ; < = > ? [\] ^ _ { | } ~ ¡ ¢ £ ¤ ¥ ¦ § ¨ © ª « ¬ ® ¯ ° ± ² ³ ´ µ ¶ · ¸ ¹ º » ¼ ½ ¾ ¿ À Á Â Ã Ä Å Æ Ç È É Ê Ë Ì Í Î Ï Ñ Ò Ó Ô Õ Ö × Ø Ù Ú Û Ü Ý Þ à á â ã ä å æ ç è é ê ë ì í î ï ñ ò ó ô õ ö ÷ ø ù ú û ü ý þ ÿ

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Hello! Welcome to the official website for XYZ bank! I'm your friend Exypnos- here to help you.
How would you like to get started?

Choose an option

Edit response

Edit validation

📄 ⚙️ ↻ 🗑️

And then

Continue to next step

END ACTION:

Step 2 is taken


without conditions


f_x


Assistant says


B


I





















Would you like any more help?


Yes


No

View response


Edit validation








And then

 End the action



If the customer response is No, the chatbot assumes that they are done with the queries and considers it an end action.







If All of this is true:

2. Would you like an...	is	No	x
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and [Add condition +](#)

[New condition group +](#)


Assistant says

B *I*       </>

Thankyou for supporting us! Hope I was helpful. Visit us again soon!

 [Define customer response](#) ▼

And then

 [End the action](#) ▼