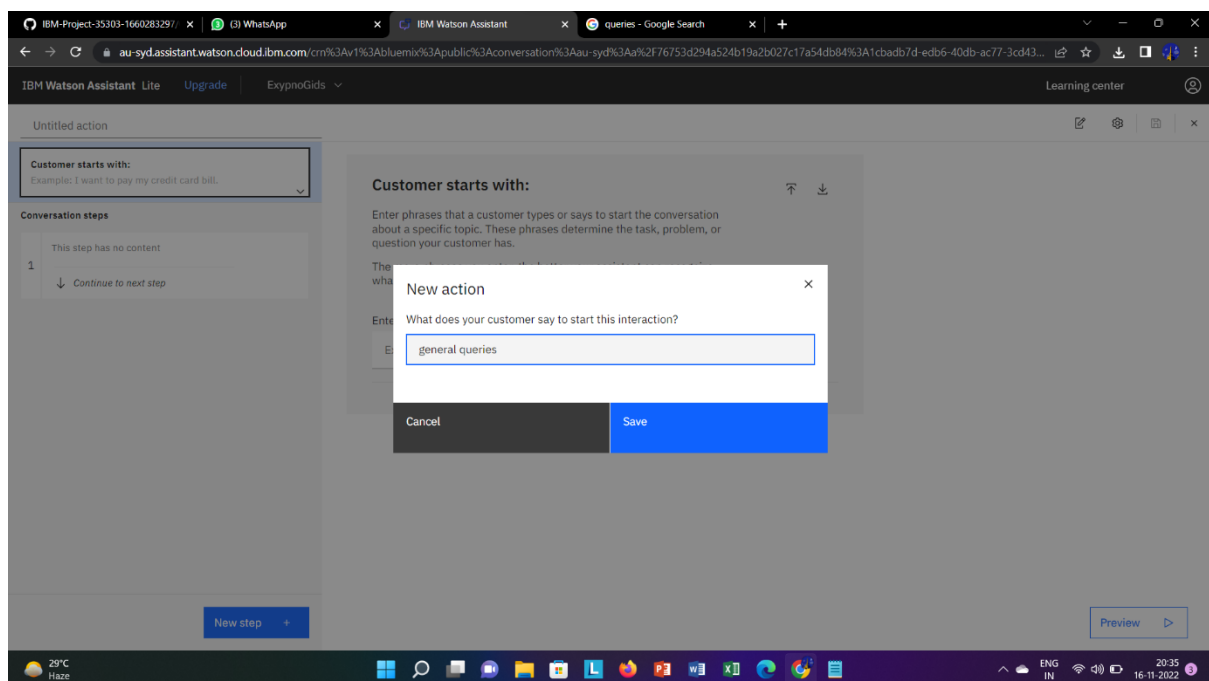


SPRINT 3

Date	10 November 2022
Team ID	PNT2022TMID52869
Project Name	AI based discourse for Banking Industry

To create the general queries action IBM services are required. The services employed include **IBM Cloud** and **IBM Watson Assistant**.

CREATED:



ACTIONS:

The screenshot shows the IBM Watson Assistant configuration interface. On the left, the 'Conversation steps' panel lists four steps: 1. 'What is your query?' with buttons 'Banking stat...' and 'Bank workin...'; 2. '1 is Nearest Bank' with a text response 'PEELAMEDU BRANCH
 Address: CIT College Campus Civil Aerodrome Post Peelamedu...'; 3. '1 is Bank working days' with a text response 'The bank will be working for the five days of the week, that is from Monday to Friday in addition to...'; and 4. '1 is Bank Working hours' with a text response 'The bank operations can be carried out during the...'. The 'Step 1 is taken' panel on the right shows the condition 'without conditions' and the 'Assistant says' section with a text response 'What is your query?'. A 'Preview' button is visible at the bottom right.

The screenshot shows the IBM Watson Assistant configuration interface for Step 2. The 'Conversation steps' panel on the left shows step 2: '1 is Nearest Bank' with a text response 'PEELAMEDU BRANCH
 Address: CIT College Campus Civil Aerodrome Post Peelamedu...'. The 'Step 2 is taken' panel on the right shows the condition 'with conditions' and a single condition: '1. What is your quer... is Nearest Bank'. The 'Assistant says' section shows a text response 'PEELAMEDU BRANCH' followed by the address details: 'Address: CIT College Campus Civil Aerodrome Post Peelamedu COIMBATORE State: TAMIL NADU Pincode - 641014'. A 'Preview' button is visible at the bottom right.

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Ad%2F76753d294a524b19a2b027c17a54db84%3A1cbadb7d-edb6-40db-ac77-3cd43...

IBM Watson Assistant Lite Upgrade ExypnoGids Learning center

general queries

1 1 is Banking status bank working days

Continue to next step

1 1 is Nearest Bank

PEELAMEDU BRANCH
 Address: CIT College Campus Civil Aerodrome Post Peelamedu...

Continue to next step

1 1 is Bank working days

The bank will be working for the five days of the week, that is from Monday to Friday in addition to...

Continue to next step

1 1 is Bank Working hours

The bank operations can be carried out during the hours listed below. 10:00 AM To 03:30 PM

Continue to next step

1 1 is Contacting the bank officials

The nearest contact details: Mail ID : peelamedu@xyzbank.co.in Phone : 0448855330...

New step +

If All of this is true:

1. What is your quer... is Bank working days

and Add condition +

New condition group +

Assistant says

The bank will be working for the five days of the week, that is from Monday to Friday in addition to the 1st, 3rd, and the 5th Saturday of every month.

Define customer response

And then

Continue to next step

Preview

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Ad%2F76753d294a524b19a2b027c17a54db84%3A1cbadb7d-edb6-40db-ac77-3cd43...

IBM Watson Assistant Lite Upgrade ExypnoGids Learning center

general queries

1 1 is Banking status bank working days

Continue to next step

1 1 is Bank working days

The bank will be working for the five days of the week, that is from Monday to Friday in addition to...

Continue to next step

1 1 is Bank Working hours

The bank operations can be carried out during the hours listed below. 10:00 AM To 03:30 PM

Continue to next step

1 1 is Contacting the bank officials

The nearest contact details: Mail ID : peelamedu@xyzbank.co.in Phone : 0448855330...

Continue to next step

1 1 is List of branches

The list of branches in Coimbatore district:

New step +

If All of this is true:

1. What is your quer... is Bank Working hours

and Add condition +

New condition group +

Assistant says

The bank operations can be carried out during the hours listed below. 10:00 AM To 03:30 PM

Define customer response

And then

Continue to next step

Preview

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F76753d294a524b19a2b027c17a54db84%3A1cbadb7d-edb6-40db-ac77-3cd43...

IBM Watson Assistant Lite Upgrade ExypnoGids Learning center

general queries

Continue to next step

1 is Bank Working hours

The bank operations can be carried out during the hours listed below. 10:00 AM To 03:30 PM

Continue to next step

1 is Contacting the bank officials

The nearest contact details: Mail ID : peelamedu@xyzbank.co.in Phone : 0448855330...

Continue to next step

1 is List of branches

The list of branches in Coimbatore district: AVINASHI AVINASHILINGAM DEEMED UNIVERSIT...

Continue to next step

1 is Banking statement

This step has no content

New step +

If All of this is true:

1. What is your quer... is Contacting the bank officials

and Add condition +

New condition group +

Assistant says

The nearest contact details:
Mail ID : peelamedu@xyzbank.co.in
Phone : 0448855330
Branch Code : S107

Define customer response

And then

Continue to next step

Preview

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F76753d294a524b19a2b027c17a54db84%3A1cbadb7d-edb6-40db-ac77-3cd43...

IBM Watson Assistant Lite Upgrade ExypnoGids Learning center

general queries

1 is Bank Working hours

The bank operations can be carried out during the hours listed below. 10:00 AM To 03:30 PM

Continue to next step

1 is Contacting the bank officials

The nearest contact details: Mail ID : peelamedu@xyzbank.co.in Phone : 0448855330...

Continue to next step

1 is List of branches

The list of branches in Coimbatore district: AVINASHI AVINASHILINGAM DEEMED UNIVERSIT...

Continue to next step

1 is Banking statement

This step has no content

Continue to next step

New step +

1. What is your quer... is List of branches

and Add condition +

New condition group +

Assistant says

The list of branches in Coimbatore district:
AVINASHI
AVINASHILINGAM DEEMED UNIVERSITY CAMPUS
CHINNIYAMPALAYAM
COIMBATORE
COIMBATORE AIRPORT
COIMBATORE MAIN
COIMBATORE MUNICIPAL CORPN
IRB COIMBATORE
K G HOSPITAL COMPLEX
KALAMPALAYAM
KALAPATTY
KMCH GOLDWINS
KOVAIPUDUR
MCB COIMBATORE
MCB

Preview

PREVIEW:

