

Ideation Phase

Define the Problem Statements

Date	19 October 2022
Team ID	PNT2022TMID27642
Project Name	Flight Delay Prediction Using Machine Learning
Maximum Marks	2 Marks

Customer Problem Statement:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Passenger	Reach my destination with nice and happy travel experience	Sometimes rushes and tensions happen	Flight delay, diversion and cancelation	Frustrated and upset.
PS-2	Airlines and Airport companies	Gives best and pleasant experience for passengers	Sometimes became a one of worst experience for passengers	Flight delay, diversion and cancelation causes economic losses and damage the brand value in market and society	Discourage, less effective and vague