

Project Design Phase-II
Customer journey

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| Date | 09 October 2022 |
| Team ID | PNT2022TMID47674 |
| Project Name | Project – IOT BASED SAFETY GADGET FOR CHILD SAFETY AND NOTIFICATION SYSTEM |
| Maximum Marks | 4 Marks |

Customer journey

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|---------------------------------------|-------------------------------|-------------------|---|--|----------|------------|
| Customer (Mobile user) and (Web user) | Registration | USN-1 | As a user, I can register my account by entering my email, password, and confirming my password. | I can access my account / dashboard | High | Sprint-1 |
| | | USN-2 | As a user, I will receive confirmation email once I have registered myself | I can receive confirmation email & click confirm | High | Sprint-1 |
| | | USN-3 | As a user, I can register for the application through apple account | I can register & access the dashboard with apple account Login | High | Sprint-2 |
| | Login | USN-4 | As a user, I can log into the application by entering user id & password | | High | Sprint-1 |
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| Customer Care Executive | Login | | As I enter I can view the working of the application and scan for any glitches and monitor the operation and check if all the users are authorized. | I can login only with my provided credentials | Medium | Sprint - 3 |
| Administrator | Login | | Maintaining and making sure the database containing the locations are secure and accurate and updated constantly. | I can login only with my provided credentials | High | Sprint - 3 |