Define CS, fit into CL	1. CUSTOMER SEGMENT(S) CS Hospitals, Health Care Centers, Nursing Home, Clinics		Information to access the developing solutionOnly highly confidential individuals are permitted access	5. AVAILABLE SOLUTIONS PROS & CONS Predicting the patient's LOS using basic Machine Leeming techniques and with fairly Tess accuracy is the accessible solution.	
Focus on PR, tap into BE, understand RC	2. PROBLEMS / PAINS + ITS FREQUENCY	PR	9. PROBLEM ROOT / CAUSE RC	7. BEHAVIOR + ITS INTENSITY	BE
	Unpredictability of Resources	5-Often	Unexpected Conditons like Covid	More Employee to manage system	5
	Lack of Proper Management System	3-Somet	imes Lack of Management of Resources	Increase the number of available Resources	4
	Lack of Customer Satisfaction	1-Rare	Intension of Caring Patients		Cervial C. R.C.
	3. TRIGGERS TO ACT		10. YOUR SOLUTION SL	8. CHANNELS of BEHAVIOR	СН
Identify strong TR & EM	When customers got informative ideas regarding the system and understanding the helplines: of highly pandemic situation like Covid.		Patients' length of stay (LOS) is influenced by several important variables, including age, disease type, and degree of severity. The most crucial information from the dataset is pre-processed first. The dataset is then analysed and visualised, and a prediction model is created using ensemble algorithms, which use numerous decision trees.	More Employee to manage system	
	4. EMOTIONS BEFORE / AFTER Before - Frustration to manage resources After - Ease in Management			1.More Employee to manage system 2.Increase the number of available resources	