

Project Design Phase-II
customer journey map

Date	03 October 2022
Team ID	PNT2022TMID00210
Project Name	Project - Natural disaster intensity analysis and Classification using artificial intelligence
Maximum Marks	4 Marks

User Journey

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can login & access my account with my registered credentials	High	Sprint-1
	Dashboard	USN-6	As a user, I can access the services and information provided in the dashboard	I can upload the images, I can view the result, I can edit my profile and I can view my history	High	Sprint-1
Customer (Web user)	Login	USN-7	As a user, I can log into the web application and access the dashboard	I can login with the same registered credentials and access my account through web application	High	Sprint-1

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer Care Executive	Help Desk	USN-8	As a user, I can get the guidance from the customer care	I can get help from the customer care for carrying out my tasks	High	Sprint-2
Administrator	Management	USN-9	As an administrator, I can collect new datasets and keep the model trained	I can collect and train the model with new dataset frequently	High	Sprint-2
		USN-10	As an administrator, I can update other features of the application	I can update and tune the features of application if needed	Medium	Sprint-1
		USN-11	As an administrator, I can maintain the information about the user	I can maintain information like user type and other such information	Medium	Sprint-1
		USN-12	As an administrator, I can maintain third-party services	I can support and maintain any third-party services	Low	Sprint-2