Says Thinks What have we heard them say? What are their wants, needs, What can we magine them hopes, and dreams? What other thoughts might influence their saying? behavior? Taking multiple I wish for an medicines effective sound alert to remind becomes overwhelming my medicines An option to Recaclling Only if there was Forgot to take share set medicine names a way to keep medicine medicine is painful track of my remainder medicines details A proper list Missed my showing medicine as medicines details medicine was not in prescribed refillied manner Nervous to Stopped taking asking somebody medicines once multiple times started feeling about the better medicines Store all Not bothered Frustrated to medicines in Tired of recalling about consuming take so many one container unprescribed medicines names medicines on as a result medicines medicines gets daily basis sometimes mixed up Helpless when no Skips medicines caregiver is due to improper around to assist medicine restocking system

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?