

ASSIGNMENT - 3

Date	18 October 2022
Name	DURGA S P
Team ID	PNT2022TMID21617
Roll No	19CS024

LINK

https://au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F95dd7354924a4d828e239e5ad98ac7e6%3A3e21b57d-b688-401c-adbb-6188508a614d%3A%3A/assistants/c3f3a2d5-f3ae-443f-8e56-b01b04672585/actions/actions/custom/edit/action_1205#step_833

The screenshot displays the IBM Watson Assistant interface in a web browser. The browser's address bar shows the URL: `au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F95dd7354924a4d828e239e5ad98ac7e6%3A3e21b57d-b688-401c-adbb-6188508a614d%3A%3A/assistants/c3f3a2d5-f3ae-443f-8e56-b01b04672585/actions/actions/custom/edit/action_1205#step_833`. The interface is titled "Confirm an appointment" and shows a "Conversation steps" panel on the left. The first step is selected, with the text: "What service do you want? Here are the services provided." Below this text are two buttons: "Hospital" and "College". The "Assistant says" panel on the right shows the text: "What service do you want? Here are the services provided." Below this text are two buttons: "Hospital" and "College". The "And then" panel at the bottom shows the text: "Continue to next step". The interface also includes a "Preview" panel on the right, which shows a chat conversation with the assistant. The chat messages are: "Greet customer [default]", "Welcome, how can I assist you?", "hi", "Confirm an appointment recognized", "What service do you want? Here are the services provided.", "Hospital", "College", and "Hospital". The interface is in English and shows the date and time as 23:56 on 05-11-2022.

IBM Watson Assistant interface showing a workflow for confirming an appointment. The interface includes a sidebar with steps, a main workspace for configuring conditions and actions, and a preview window.

Confirm an appointment

Step 2 is taken with conditions

Conditions: 1 condition

If All of this is true:

- 1. What ser... is Hospital

and Add condition +

New condition group +

Assistant says:

Thanks. I've found you in our system!
Do you want to have an appointment?

Preview:

Thanks. I've found you in our system!
Do you want to have an appointment?

Yes, confirm this appointment
No, I'd like to make a modification
Yes, confirm this appointment

Do you want any other service?

Yes No

Use the up arrow for prior messages

IBM Watson Assistant interface showing a workflow for confirming an appointment. The interface includes a sidebar with steps, a main workspace for configuring conditions and actions, and a preview window.

Confirm an appointment

Step 4 is taken with conditions

Conditions: 1 condition

If All of this is true:

- 3. Do you w... is Yes

and Add condition +

New condition group +

Assistant says:

Please mention the service you need from the listed services.

Preview:

Do you want any other service?

Yes No

Yes

Please mention the service you need from the listed services.

Hospital College

College

ok

IBM Watson Assistant

IBM Watson Assistant

IBM-EPBL/IBM-Project-19159-16

Assignments-CApD/Assignment

au-syd.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F95dd7354924a4d828e239e5ad98ac7e6%3A...

IBM Watson Assistant Lite Upgrade Hospital Assist... Learning center

Confirm an appointment

3 is Yes

Please mention the service you need from the listed services.

Hospital College

Continue to next step

4 is College

This is currently unavailable.

Free text

Action complete

This step has no content

Continue to next step

New step

New condition group

Assistant says

This is currently unavailable.

User enters free text

Edit response Edit validation

And then

End the action

Preview

Please mention the service you need from the listed services.

Hospital College

College

This is currently unavailable.

ok

Action complete

Confirm an appointment ended

Type something...

25°C Cloudy

ENG 23:57 05-11-2022