

ASSIGNMENT - 3

Date	18 October 2022
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4. Create a chatbot (Watson Assistant)

Link:

https://eu-de.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-de%3Aa%2F89f6ec88dece48e8b2156880bea3761c%3Aadda2ee72-c524-453a-924a-fc0b531b9383%3A%3A/assistants/06c2b5d8-c9c9-4e63-ac5b-8399c2c67980/actions/actions/custom/edit/action_1205/#step_956

The screenshot displays the IBM Watson Assistant web interface. The main workspace is titled "Confirm an appointment" and shows a conversation step configuration. On the left, the "Conversation steps" panel lists two steps. Step 1 is selected and shows a user input "how can i help you?" with suggested responses "hospital" and "Bank". Step 2 shows a system response "Thanks. I've found you in our system!
 Please select the branch from the list" with suggested responses "Chennai", "Chengalpet", and "+ 2". The main workspace shows the configuration for Step 1, which is triggered "without conditions". The "Assistant says" section shows the system response "how can i help you?" with suggested responses "hospital" and "Bank". A "Preview" window on the right shows a simulated conversation flow: a user says "hi", the assistant responds "Welcome, how can I assist you?", the user says "how can i help you?", and the assistant responds "hospital". The interface includes a top navigation bar with "IBM Watson Assistant Lite", "Upgrade", and "Learning center" links. The bottom status bar shows the Windows taskbar with the search bar, taskbar icons, and system tray information (33°C, 01:49 PM, 18-10-2022).

The screenshot displays the IBM Watson Assistant Lite interface for a multi-step appointment confirmation process. The interface is divided into several sections:

- Header:** Includes the IBM logo, navigation links (Inbox, sg2plmc, Sign up, My Drive, Document, IBM Watson), and a search bar.
- Page Header:** Shows "IBM Watson Assistant Lite", "Upgrade", "ibm watson", and "Learning center".
- Main Content Area:**
 - Step 1:** "Confirm an appointment". It includes a list of options: "hospital", "Bank", "Chennai", "Chengalpet", and a "+2" button.
 - Step 2:** "Please select your appointment date!". It features a "Date" button and a "Continue to next step" button.
 - Step 3:** "Your appointment is scheduled on the chosen date.". It features a "Free text" button and a "Continue to next step" button.
 - Step 4:** "New step +".
- Preview Window:** A floating window on the right showing the rendered output of the steps. It includes a "Chennai" button, a date picker, and a confirmation message: "Your appointment is scheduled on the chosen date.". It also has a "Preview" button and a "Continue to next step" button.

IBM Watson Assistant Lite Upgrade ibm watson Learning center

Confirm an appointment

Step 5 is taken without conditions

Assistant says

Thank you.

Define customer response

And then

End the action

Preview

Choose a date (mm/dd/yyyy)

10/21/2022

Your appointment is scheduled on the chosen date.

Thank you.

Action complete

Activate Windows

Type something to activate Windows

33°C 01:50 PM 18-10-2022