

## Project Development Phase

### Sprint 1

Date	19 November 2022
Team ID	PNT2022TMID27784
Project Name	AI Based Discourse for Banking Industry

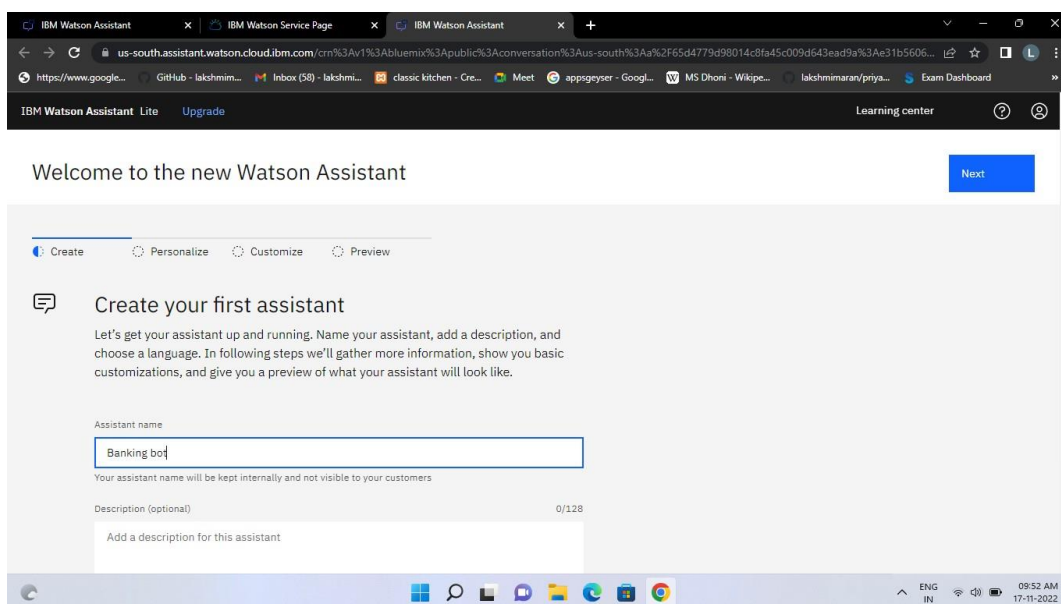
### Create IBM Watson Assistant Service & Chatbot Skills

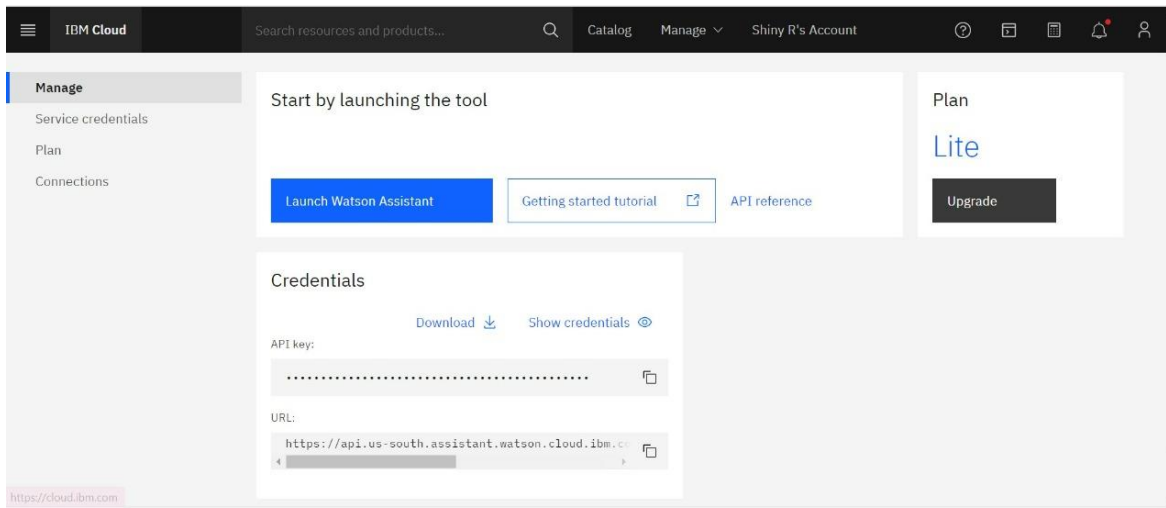
#### Creation of IBM Watson Assistant Service:

To implement AI Based Discourse for Banking Industry, we need an IBM Service.

The Service used is **IBM WATSON ASSISTANT**.

IBM SERVICE	WATSON ASSISTANT
REGION	DALLAS
LANGUAGE	ENGLISH



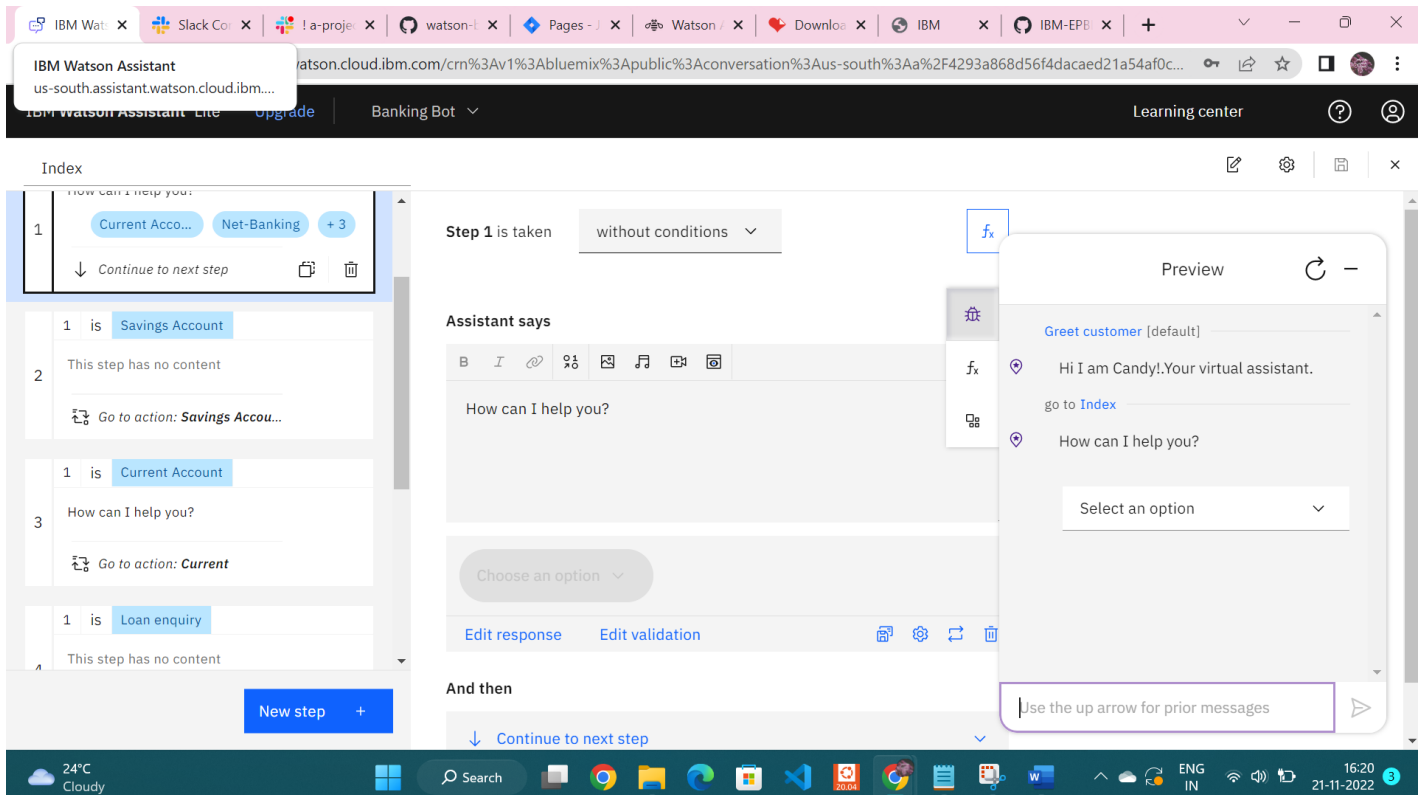
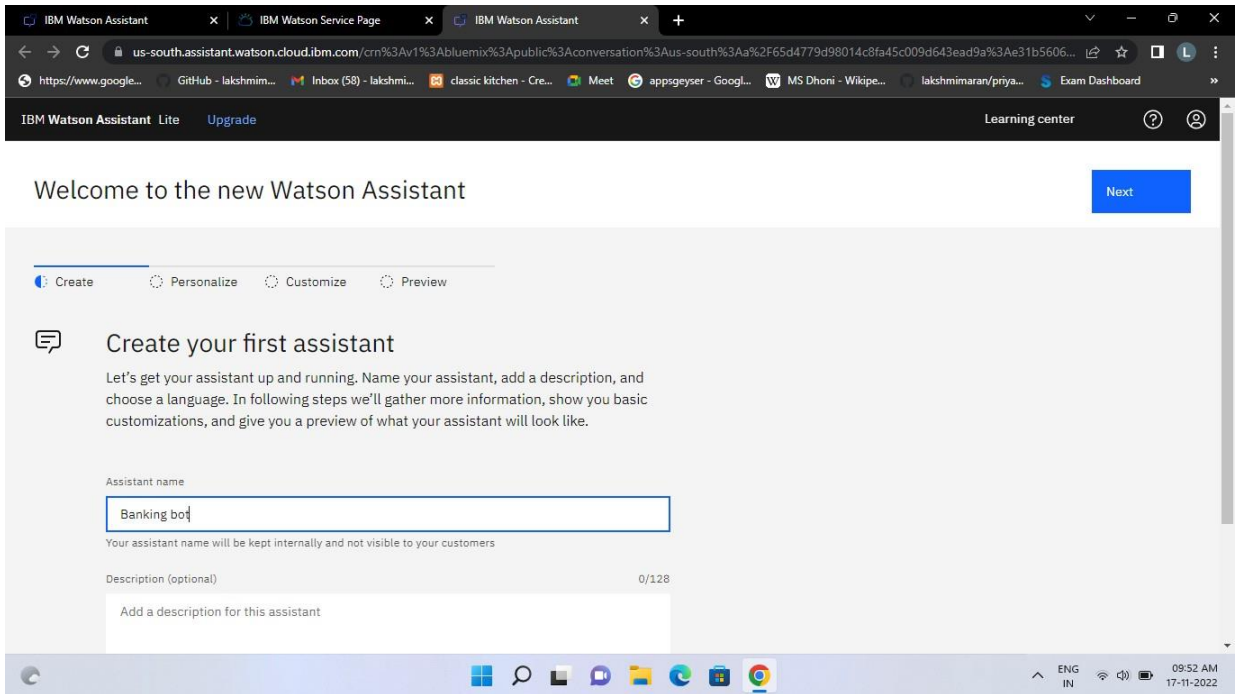


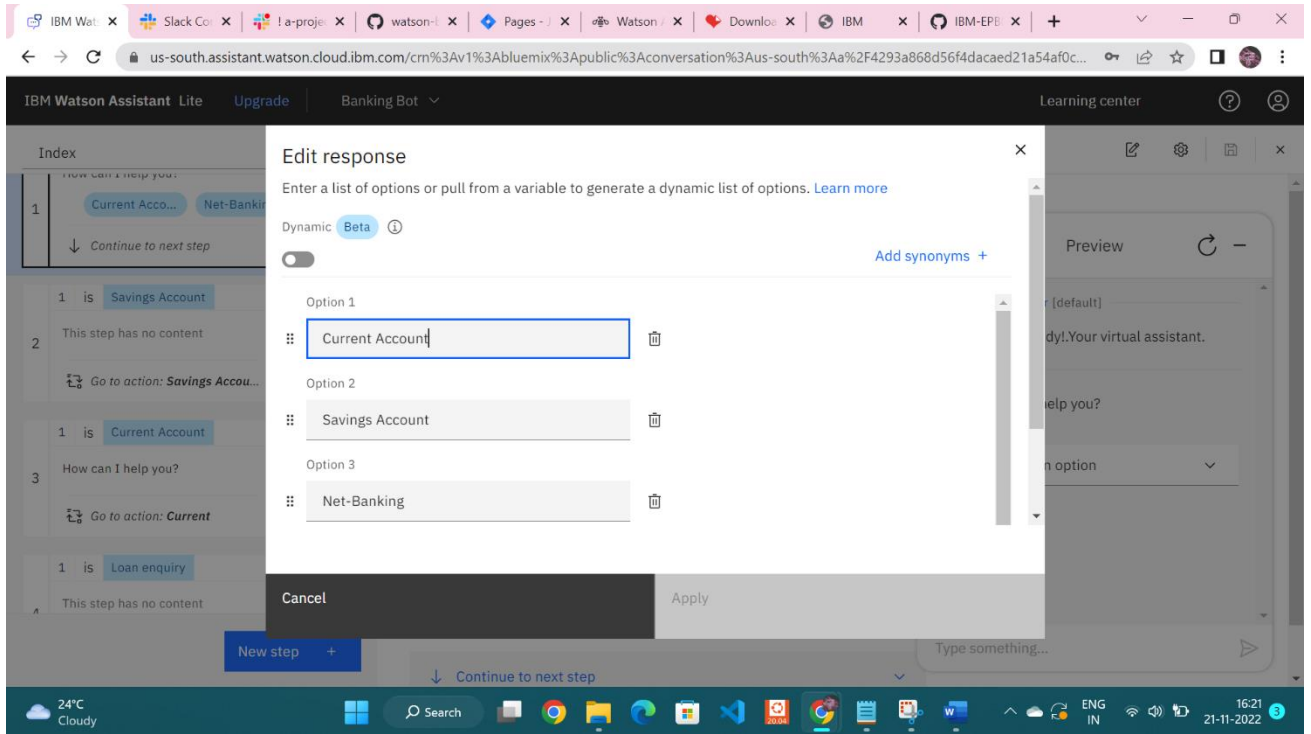
### Creation of Chatbot Skills:

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrating skills.

The Chatbot build for the project AI Based Discourse for Banking Industry is based on **ACTION SKILLS**.

SKILL TYPE	ACTION OR STEP SKILL
LANGUAGE	ENGLISH





IBM Watson Assistant Lite Upgrade Banking Bot Learning center				
Actions				
Actions				
Created by you				
Set by assistant				
Variables				
Created by you				
Set by assistant				
Set by integration				
Saved responses				
Name	Last edited	Examples Count	Status	
Greet customer	2 hours ago	0	✓	
No action matches	11 days ago	0	✓	
Fallback	11 days ago	5	✓	
Preview				

**Note: In this Sprint 1, there is no code needed to create assistant and skills, it purely based on Actions and steps.**