

## Project Development Phase Delivery of Sprint - 3

<b>Date</b>	19 November 2022
<b>Team ID</b>	PNT2022TMID27784
<b>Project Name</b>	AI-based discourse for Banking Industry

### Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a new action named 'Loans'. The interface includes a top navigation bar with 'IBM Watson Assistant', 'Life', 'Upgrade', 'Banking Bot', and 'Learning center'. The main workspace is divided into two panels. The left panel, titled 'Loans', shows the 'Conversation steps' section with a single step (Step 1) that has a trigger 'Customer starts with: Home loan' and a response 'Kindly choose the specific loan from the below provided options for which you are seeking information'. The right panel, titled 'Assistant says', shows the 'Step 1 is taken' section with a response 'Kindly choose the specific loan from the below provided options for which you are seeking information'. Below the response, there is a 'Choose an option' dropdown menu and buttons for 'Edit response' and 'Edit validation'. At the bottom of the right panel, there is a 'Continue to next step' button. A 'Preview' button is located at the bottom right of the interface.

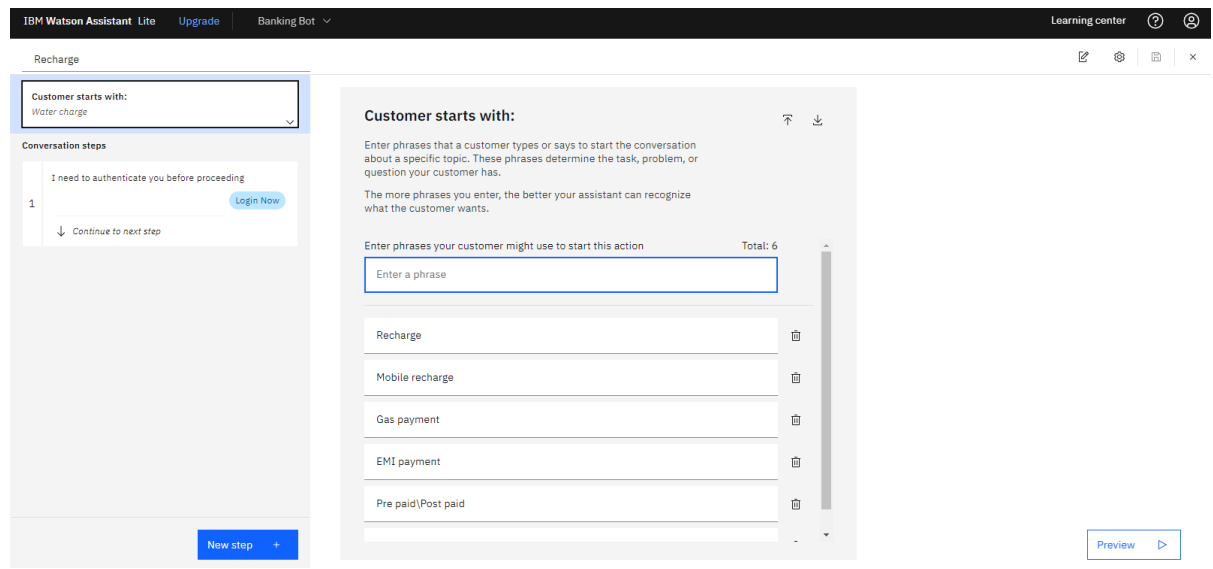
### Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a new action named 'Tax Certificate'. The interface includes a top navigation bar with 'IBM Watson Assistant', 'Life', 'Upgrade', 'Banking Bot', and 'Learning center'. The main workspace is divided into two panels. The left panel, titled 'Tax Certificate', shows the 'Conversation steps' section with a single step (Step 1) that has a trigger 'Customer starts with: Property tax certificate' and a response 'I need to authenticate You before proceeding'. The right panel, titled 'Customer starts with:', shows a list of phrases that a customer might use to start this action. The list includes 'Tax Certificate', 'Revenue tax certificate', 'Income tax certificate', 'Road tax certificate', and 'Government tax certificate'. A 'Preview' button is located at the bottom right of the interface.

Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

					Search	Sort	New action +
Name	↕	Last edited	Examples Count	Status			
Pre-approved offers		14 hours ago	4	✓	⋮		
Loans		14 hours ago	9	✓	⋮		
PortFolio statement(private banking clients)		14 hours ago	5	✓	⋮		
Fastag		14 hours ago	2	✓	⋮		
Credit Card		14 hours ago	6	✓	⋮		
Fund transfer		14 hours ago	5	✓	⋮		
Create Account		14 hours ago	6	✓	⋮		
Recharge		14 hours ago	6	✓	⋮		
Tax Certificate		14 hours ago	10	✓	⋮		

Name	Last edited	Examples Count	Status	
<a href="#">Tax Certificate</a>	14 hours ago	10	✓	:
<a href="#">Whatsapp Banking</a>	14 hours ago	5	✓	:
<a href="#">Debit Card/ATM</a>	14 hours ago	5	✓	:
<a href="#">Fixed/Recurring Deposit</a>	14 hours ago	5	✓	:
<a href="#">Bank account</a>	16 hours ago	12	✓	:
<a href="#">Statement</a>	14 hours ago	4	✓	:
<a href="#">offers</a>	13 hours ago	5	✓	:
<a href="#">Fraud and dispute</a>	10 days ago	1	✓	:

**PROJECT:** <https://chatbotprojectibm.000webhostapp.com/> **PREVIEW**

## OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-70b7d11c-c597-4b76-bced-ad1a89ce575c%3A%3A5965856a-7f3c-4e7e-a2dc-baa1d246b5f7&integrationID=dd20b3ad-b01b-4aff-b662-7d02d4fbf20e&region=us-south&serviceInstanceID=70b7d11c-c597-4b76-bced-ad1a89ce575c>



**Note:** No code for this project. So, I attached the screenshot and step to build it.