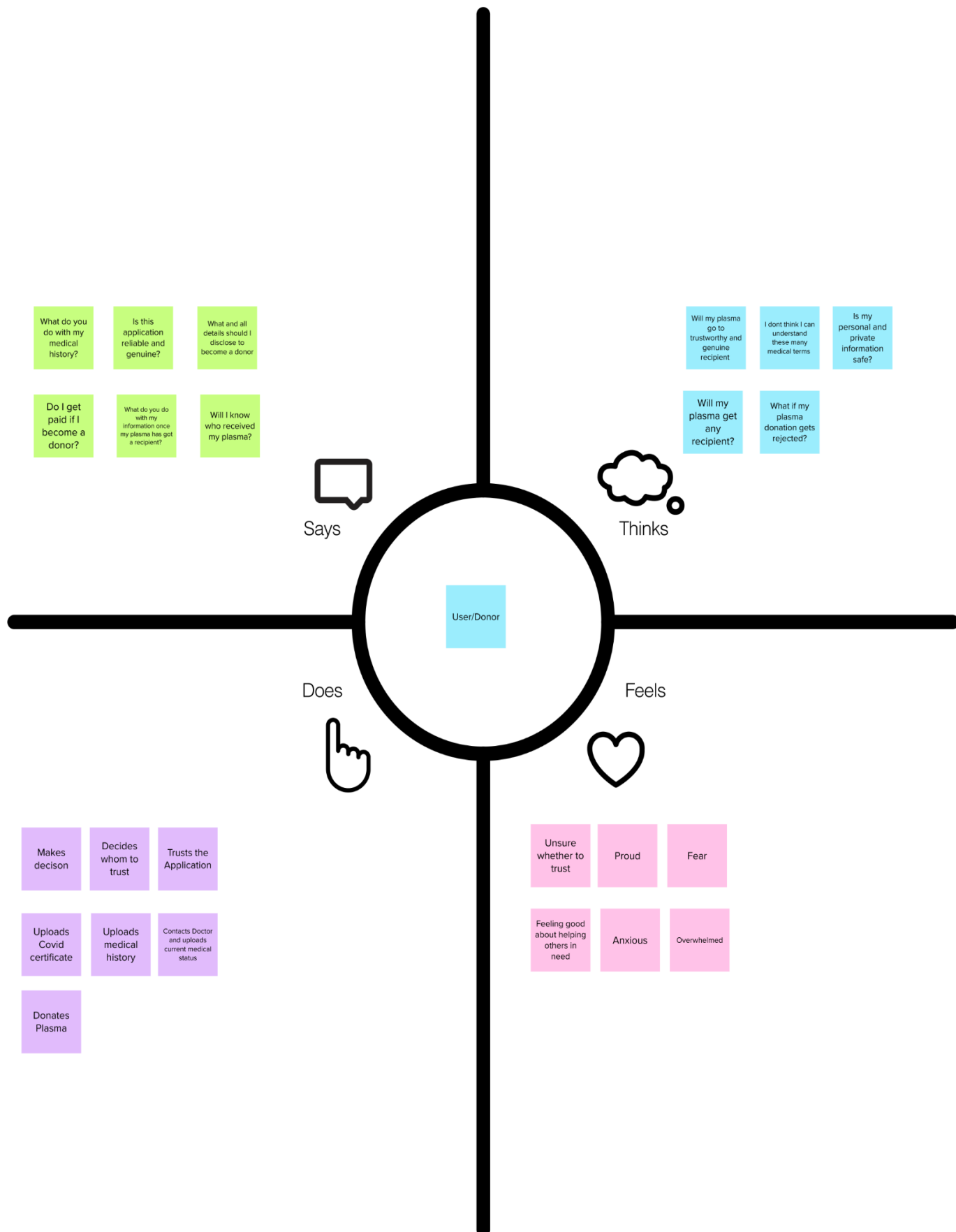


## EMPATHY MAP FOR PLASMA DONOR:



## EMPATHY MAP FOR PLASMA RECIPIENT:

