CUSTOMER JOURNEY

Date:17-10-2022

Team ID: PNT2022TMID29727

Topic: IOT BASED SAFETY GADGET FOR CHILD SAFETY MONITORING AND

NOTIFICATIONS.















Steps



Parent can create geofence Check whether child is inside geofence



Location of child sent periodically

Review of application

Alert parents







Regular

monitoring



need to be



Parent needs are meet













Notifying when child crosses geofence

Location is sent

Geofence location is



Positive moments



Child taken care without caretaker



Regular updates





Negative moments





Message along with location not sent







Areas of opportunity



Alert sound along with massage Alternate options if message not sent

Where no one is able to take care of child

Reviews may not asked frequently Periodic updates of child location