

## PROJECT DESIGN PHASE – 2

**PROJECT TITLE:** Gas Leakage monitoring and Alerting system

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### Customer Journey Map

<b>OBJECTIVES</b>	To sense the leakage of gas and give alarm and message to the user.
<b>NEEDS</b>	To prevent accidents due to gas leakage
<b>POSITIVE MOMENTS</b>	Embarrassed on the solution and gave good feedback.
<b>NEGATIVE MOMENTS</b>	Cost is moderately high and the user interference is slightly tough for elder people.
<b>AREAS OF OPPORTUNITY</b>	To make product simple and handy.