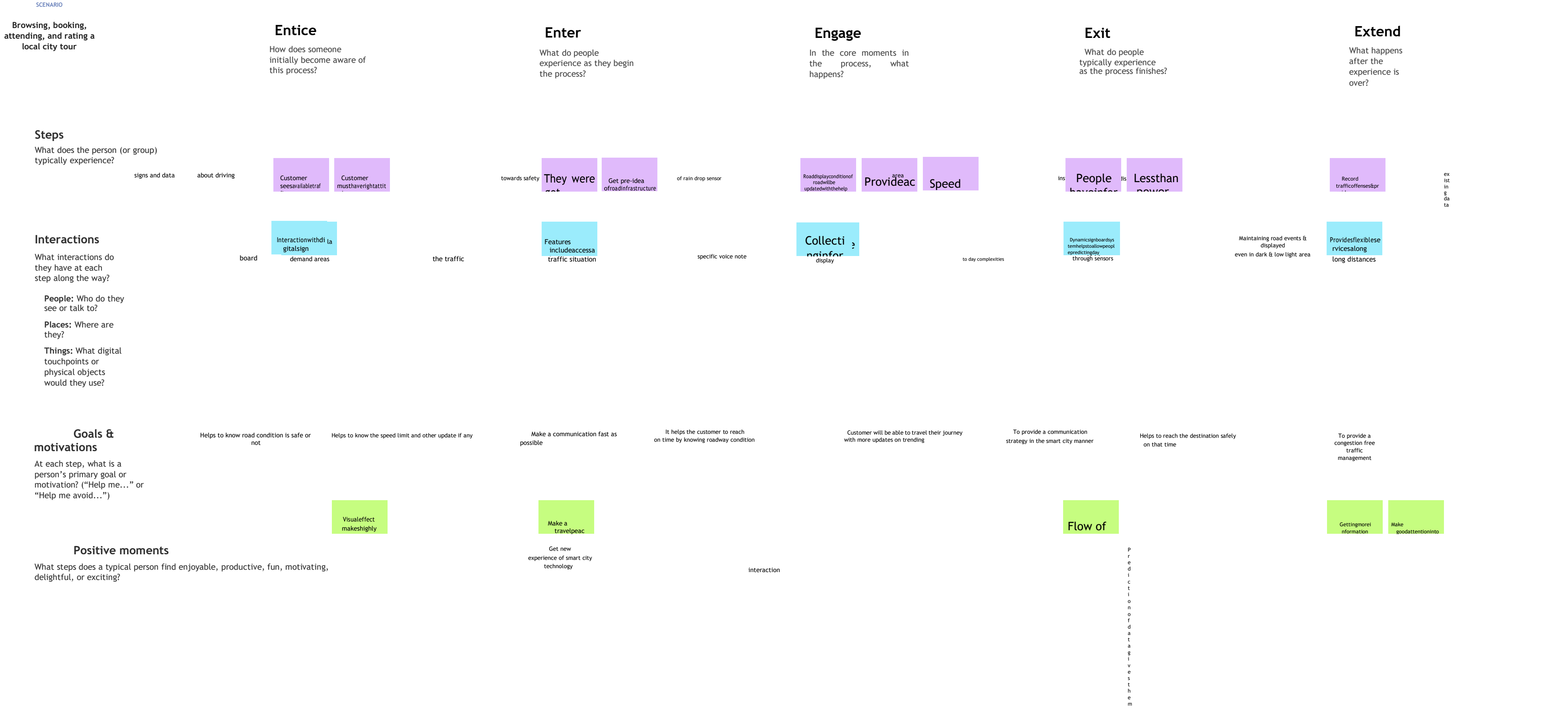


Project Design Phase- II
Customer Journey Map

Date	15 October 2022
Team ID	PNT2022TMID28982
Project Title	Signs With Smart Connectivity For Better Road Safety
Maximum Marks	4 Marks



a f a i r u n d e r s t a n		d i n g h e l p t h e m t o		t r a v e l w i t h a l e v		e l o f s p e e d	
<div><div></div><div><h3>Negative moments</h3><p>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</p></div></div>		<div><div></div><div>It is so difficult to understand, who are unaware of signs</div></div>	<div><div></div><div>Accessing of information takes some time</div></div>	<div><div></div><div>Lack of notes converting the analysis into confusing mode</div></div>	<div><div></div><div>There is chance of error in the transfer of data</div></div>	<div><div></div><div>Is it trustworthy</div></div>	
<div><div></div></div>				<div><div></div></div>			
<div><div></div><div><div></div><div></div><div></div></div></div>						<div><div></div></div>	
<div><div></div><div><h3>Areas of opportunity</h3><p>How might we make each step better? What ideas do we have? What have others suggested?</p></div></div>		<div><div></div><div>Helps to traveler behavior towards the awareness of travel</div></div>	<div><div></div><div>Making the travel easy through the idea notification</div></div>	<div><div></div><div>Data is useful in understanding the road user behavior & flow of traffic</div></div>	<div><div></div><div>To alert the drivers to reduce delay & congestion while travelling time</div></div>		
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