HANDWRITTEN DIGIT RECOGNITION

Upload the handwritten digit image and recognise the digit

Entice

How does someone initially becomeaware of this process?



Enter

What do people experience as they begin the process?



Engage

In the core moments in the process, what happens?



Exit

What do people typically experience as the process finishes?



Extend

What happens after the experience is over?



Steps

What does the person (or group) typically experience?

Leave the

The user can think of any improvement



Interactions

What interactions do they have at each step along the way?

- People: Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or



- physical objects would they use?



Can leave feedback



Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Help me leave the website with good feelings and satisfaction.

smooth and error free

Make it easier to share this to others



Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

It's productivity whe the digits are recognized fast

People might feel difficult to upload /scan the image

Becomes useful to others who were recommended to this



Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

and producing outpu takes quite a time



Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

More trainin to get better results

Could we handle this on multiple devices