Define CS, fit into C

1. CUSTOMER SEGMENTS S

- * Students
- * Working men & women
- * Retired adults
- * Business Professionals

6. CUSTOMER CONSTRAINTS ©

- * Fear of not meeting expectations
- * They don't have any remainder to warn them about their expenses and help to overcome the high expenses.
- * Lack of personal customizations in existing solutions

5. AVAILABLE SOLUTIONS

- * Currently, they have solutions as platforms to keep an eye on their expenses & savings
- * They try to use these platforms to manage expenses but could end up losing interest because of bad UX or failing to manage finances

plore AS, differentiate

Focus on J&P, tap ii understand RC

2. JOBS-TO-BE-DONE / PROBLEMS



- * Unexpected expenditures
- * Setting boundaries of expenses
- * Setting limits to specific expenses

RC

9. PROBLEM ROOT CAUSE

- * Carelessness
- * Not having limits for expenses
- * Overspending habits

7. BEHAVIOUR

* Roughly think about all of expenses to spend money on and prioritize which is important and plan accordingly. Focus on J&P, tap into B understand RC

entify strong

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3. TRIGGERS TR

- * Fear of not being able to afford in case expense exceeds
- * Financial goals

4. EMOTIONS: BEFORE / AFTER EM

* BEFORE: Uncertain, Fear, Anxiety, Frustration, Pessimistic

* AFTER: Secure, confident

10. YOUR SOLUTION

- * An expense tracking application that helps users manage and control their expenses and get a better view graphically to analyze the money flow.
- * Alerts and limit setting options to have full control on a regular time basis (weekly/monthly/yearly)
- * Set goals for savings

8. CHANNELS OF BEHAVIOUR CH

1. ONLINE

- * Social Media
- * Advertisements
- * Online Communities

2. OFFLINE

- * Friends guidence
- * Parents control
- * Seeking Professionals
- * Offline Awareness Events

Identify strong TI

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