Date	31 October 2022
Team ID	PNT2022TMID27760
Project Name	Project – AI based discourse for Banking Industry
Maximum Marks	2 Marks

S.No.	Parameter	Description
•	Problem Solving (Problem to be solved)	Usage of Chatbots have ramped up in the modern age. Chatbot provides efficient conversation with human users over the internet. One of the disadvantages it has is that it doesn't provide the details of account of the customer. This affects the experience of the customer when using the Chatbot to seek the information or services they need.
•	Idea / Solution Description	**Linking Of Banking Server with IBM Watson:** The servers of Banking industry contain all the details and information of the customers. IBM Watson is a question answering computer

		system capable of answering questions posed in natural language. By linking the Banking server with the services of IBM Watson, the Chatbot will be able to provide the account details by itself without redirecting to the Bank's web page.
•	Novelty	This is a unique way to provide the account details of the customer in the Chatbot without redirecting to the webpage. It makes the services faster for the customer which culminates in better experience and customer satisfaction.
•	Social Impact / Customer Satisfaction	• Reduction of time • Efficiency • Better experience • Easy to use
•	Business Model (Revenue Model)	The ability of the Chatbot to aggregate information from different sources and provide the customer

		with what they need is an interesting service. It's one among the choices to implement Chatbot in your business,
•	Scalability of the Solution	Scalability means providing a growing system of services for firm's projects and environment while these projects and environment evolve. Accordingly, the Chatbot should be able to present solutions without the need to use other Chatbot or even the need to go back to a specific project.