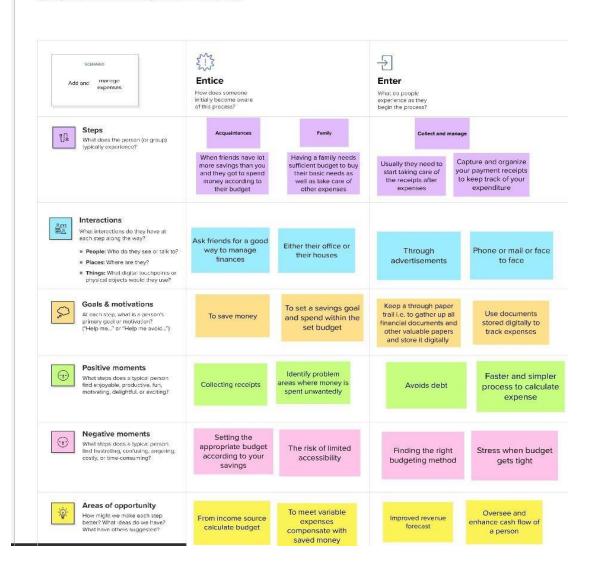
Project Design Phase-II Customer journey map

Date	14 October 2022
Team ID	PNT2022TMID20590
Project Name	Personal Expense Tracker



Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.



ngage		Exit		Extend
in the core moments in the process, what happens?		What do people typically experience as the process finishes?		What happens after the experience is over?
ustomer have so many Confirm the calculation: calculation:	tions of fillings	Know what's tax deductible		
Self-Service Resources	Peer Referral	Get financial advices from friends	Check and update digital documents	Review expense reports
Encourages and increases savings los	senerates and sends borts to give a detailed nsight about profits, ses, budgets, income, palance sheets, etc.,	Keeping finance organized	Helps to meet your financial objectives.	Review your budget regularly.
Can we monthly expense report	Use expense reports and spend money accordingly	Improving financial security	Budget puts a person on stronger financial footing for both the day-to-day and the long term	Create financial stability
To much of reports can cause problems	Categorize each expenses made	Streamline income and expenses under the appropriate tax categories.	Complexity to calculate tax	Check expenses on regular basis
Reveals spending issues	A detailed log to all expenses and expense report	Heins to solve	Dashboard to display expense per category and have improve visibility	Helps you stick to your budget and cut out impulse spending