

Project Design Phase 2

Customer Journey Map

Date	10 November 2022
Team ID	PNT2022TMID19351
Project Name	Project – Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence
Maximum Marks	4 Marks

Customer Journey Map for “Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence”:


Template



Customer experience journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

Created in partnership with



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Document an existing experience


Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.




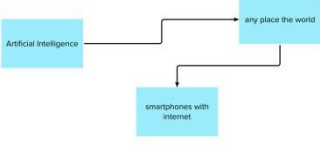
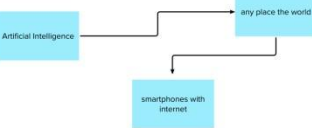
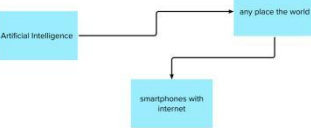
SCENARIO	Entice	Enter
Natural Disasters Intensity and Classification	How does someone initially become aware of this process?	What do people experience as they begin the process?
Steps What does the person (or group) typically experience?	Find the Natural Disasters occurred Interested to research about the disaster Evaluates damage and track short-term jobs Leters about understanding disaster Evaluation is completed and keep the resources	Analysis Classification Using this Software using the Artificial Intelligence Software Choosing the model damage occur disaster to user with it, needs focus the user has to support photo
Interactions What interactions do they have at each step along the way? • People: Who do they see or talk to? • Places: Where are they? • Things: What digital touchpoints or physical objects would they use?	Artificial Intelligence any place the world intergration with internet	Artificial Intelligence any place the world intergration with internet
Goals & motivations At each step, what is a person's primary goal (or motivation)? ("Help me..." or "Help me avoid...")	I need to explore the nature Self motivation by exploring new things and making new spaces	I need to gather information about the spaces I should gather the accurate information I need to update the right prices
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	The user excited by seeing the new spaces Gets happy by taking a good view of the spaces Curiously looks for the information	Motivation when the user receive a search result to address the issue Upgrades the image with engineering
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Gets frustrated if not the correct data picture Gets frustrated if not the correct data new spaces	If the application is too slow, the user gets frustrated The user gets angry if the application does not support the format
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	Consider using the application on the spot try to make better picture of the spaces	Quick mode should be provided so that user can use without registration the application should be available offline the application should support most of the file format

Need some inspiration?

See a finished version of this template to kickstart your work.

[Open example](#)



 <h3>Engage</h3> <p>In the core moments in the process, what happens?</p>	 <h3>Exit</h3> <p>What do people typically experience as the process finishes?</p>	 <h3>Extend</h3> <p>What happens after the experience is over?</p>
<div>find which type of Disaster</div> <div>Gather further detail about it</div> <div>verifies that information</div> <div>share the all Detail to rescue team and department</div> <div>the disaster occur to the place to locate</div> <div>collect the all information to the disaster and collect the damage level</div> <div>verify the information how long time to learn solve this problem and store data</div> <div>rapidly send all information to right person to control that situation</div>	<div>Learn</div> <div>Share</div> <div>Reviews</div> <div>the user learns more information</div> <div>the user recommends the software</div> <div>user review the software accuracy and quality</div>	<div>Uses</div> <div>Suggestions</div> <div>using the Artificial Intelligence Software in this Software</div> <div>the user consider how his community might use the application</div>
		
<div>I need to verify the accuracy to the information provided by the app</div> <div>Aim to gather additional information</div>	<div>Let me share this and give awareness about the application to my community</div> <div>Review the application with what I experience</div>	<div>I should share some suggestions that makes the application more useful</div>
<div>Gets excited by seeing the results on the application</div> <div>if the information was accurate, the user is motivated</div> <div>continues to search about the species with eagerness</div>	<div>The user excites by seeing the new species</div> <div>Gets happy by taking a good snap of that species</div> <div>searches for the information with curiosity</div>	
<div>the identified species leads to confusing information</div> <div>the application shows the incorrect information</div>	<div>Regrets using the application</div> <div>Doesn't want to recommend to share this application to others</div>	<div>the user is unhappy by the results of the application</div>
<div>proper information should be given while training the model</div> <div>more data could be added for each species</div>	<div>referral feature can be added</div> <div>rating of the application must be showcased inside the app</div>	<div>feedback / suggestion should be collected inside the application</div>

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