1.CUSTOMER SEGMENT

- Donors
- Needers
- Admin
- Common People

2.JOBS TO BE DONE TO AVOID PROBLEMS

- Before
 establishing a
 person as a
 trusted donor,
 need to be verify
 that he/she met
 the eligibility
 criteria
- Proper Instructions need to be given to the donors
- Details of Donors must be stored securely and, in a way, easy to access

3.TRIGGERS

The highest need of plasma can trigger the peoples to use the plasma donor application widely.

4.EMOTIONS

BEFORE:

- People suffers to get a donor
- Many lives are gone due to lack of blood

AFTER:

- Getting donor on time
- Feels positive about donating

5.AVAILABLE SOLUTION

- Plasma donors are need to be connected within a common platform
- Make awareness about plasma donation

6.CUSTOMER CONSTRAINTS

- Lack of plasma donors
- Lack of awareness about plasma donation websites
- Network connection
- Knowledge about app usage

• Invite friends and family members to donate

7.BEHAVIOUR

- This system
 works with the
 help of data
 collected from the
 donors that are
 stored in the
 database
- Finds the right donor on the right time

8.CHANNELS of BEHAVIOUR

- The user register with their details that they can put request for plasma. So, they can check for nearest people
- Cloud is based on the internet connection.
 While the user on offline they can see only their registered details on application,
 Donar option, etc....

9.PROBLEM ROOT CAUSE AND OUR SOLUTION

ROOT CAUSE:

- Lack of plasma donors
- Lack of knowledge about the need of plasma donation

SOLUTION:

- Connect the donors and needers in a common platform
- Spreading awareness about the need of plasma donation