

Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

As you add steps to the experience, move each these "Five Es" the left or right depending on the scenario you are documenting.

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SCENARIO Browsing, booking, attending, and rating a local city tour	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	When we surf any website our site will be showed in a initial search results. Recommendations by the User, Friends, and many more.	First step is to login to their register. After registering login to their account using details. Gmail.	Predictions can be made by the marks. Analyzing the list of colleges based on the cut-off. Predict the admission chances based on the scores provided.	We'll get clarity on selecting the college Exploring new opportunities Exploring new opportunities	Getting feedback from the user.
Interactions What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?	from the peers	After registering, verification cod will be sent to your mail ID. Click on Register, if you are a new user. Enter the code and proceed to login Enter the usr name, passwd to login	Fill scores in the required column. Select the college from the list. Choose the stream in wich you want to pursue. Click Predict to know the results.	Chat with admins to solve the queries. Share your experience on using our site.	Share your views and suggeestions to improve the existing model.
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	Help me choose a Avoid difficulties in admission process.	Precise registration process to avoid tension.	Help me to find better college prospectives. Help me in getting the desired college. Help me to avoid being oblivious about elgibility. Help me to avoid being oblivious about elgibility.	Help me to avoid minimal chances of admisson in colleges.	Help me in finding out choosing the conventional colleges.
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	They will feel hopeful by finding this website They get entrustment by seeing others reviews	They get excited by seeing the features provided They get excited by seeing the features provided	They get excited by seeing the features provided They will get an idea by comparing with other colleges They will feel reliable by seeing the prediction They feel assured when they get favourable results	They gain trust by registering in this website	They get motivated when they find the right college
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	They feel exhausted Lack of Awarness for not finding an efficient website	Delay in receiving the verification code Facing server issues while using the website	Disappointed when not being able to find the desired college Disappointed when not being able to find they are not satisfied with their prediction	Privacy of STudent informatiot	they fear about They get confused about the step.
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	Advertising about this website in all social konw about this media platforms website.	Providing Terms and Agreement Updating to new features	Easy to access & user friendly Providing Assurance to the users about the website Prediction should be reliable	Getting suggestions & feedback from user	Referring websites to friends