



What do they THINK AND FEEL?

what really counts
major preoccupations
worries & aspirations

Is this is
effective
and
reliable?

Online
support, if
any issues

Lot of
features
may
confuse

How
securely the
datas are
stored?

Ridiculous
registration
process

Impersonating
and asking to
accomplish
certain things

Need to
pay extra

Not updating
the app and
terms &
policies

What do they SEE?

environment
friends
what the market offers

Leaks
Personal
info

Collecting
unwanted
infos

What do they SAY AND DO?

attitude in public
appearance
behavior towards others

Doubts on
Gurantee

Spreads
about this
and shares
the review

Doubts on
Results and
confirmation
of Seats

Doubts
on
Accuracy

May gets the
best college,
yet beyond
their financial
limit.

Being
frustrated of
not getting
expected
college

Fears on
privacy, whether
personal info
were secured or
not

Expetions
beyond the
limit are
unsatisfiable

Distance
education,
Travelling long,
unfamiliar area
leads to fear of
residing

PAIN

fears
frustrations
obstacles

GAIN

"wants" / needs
measures of success
obstacles

Instant and
Precised
Results

Vast
Collection of
College and
University
Details

Few steps to
find your best
suitable
college

Best
categorization
based on the
search filters

How much
about the
cost or
license?

Is it is
trustable
and
verified?

Does this
particular
college and
places are
available?

How much
results can
be seen and
accuracy
rate?

What do they HEAR?

what friends say
what boss say
what influencers say