Date	12 October 2022
Team ID	PNT2022TMID40098
Project Name	Project - Ai Based Discourse for Banking Industry
Maximum Marks	4 Marks

Data Flow Diagrams:
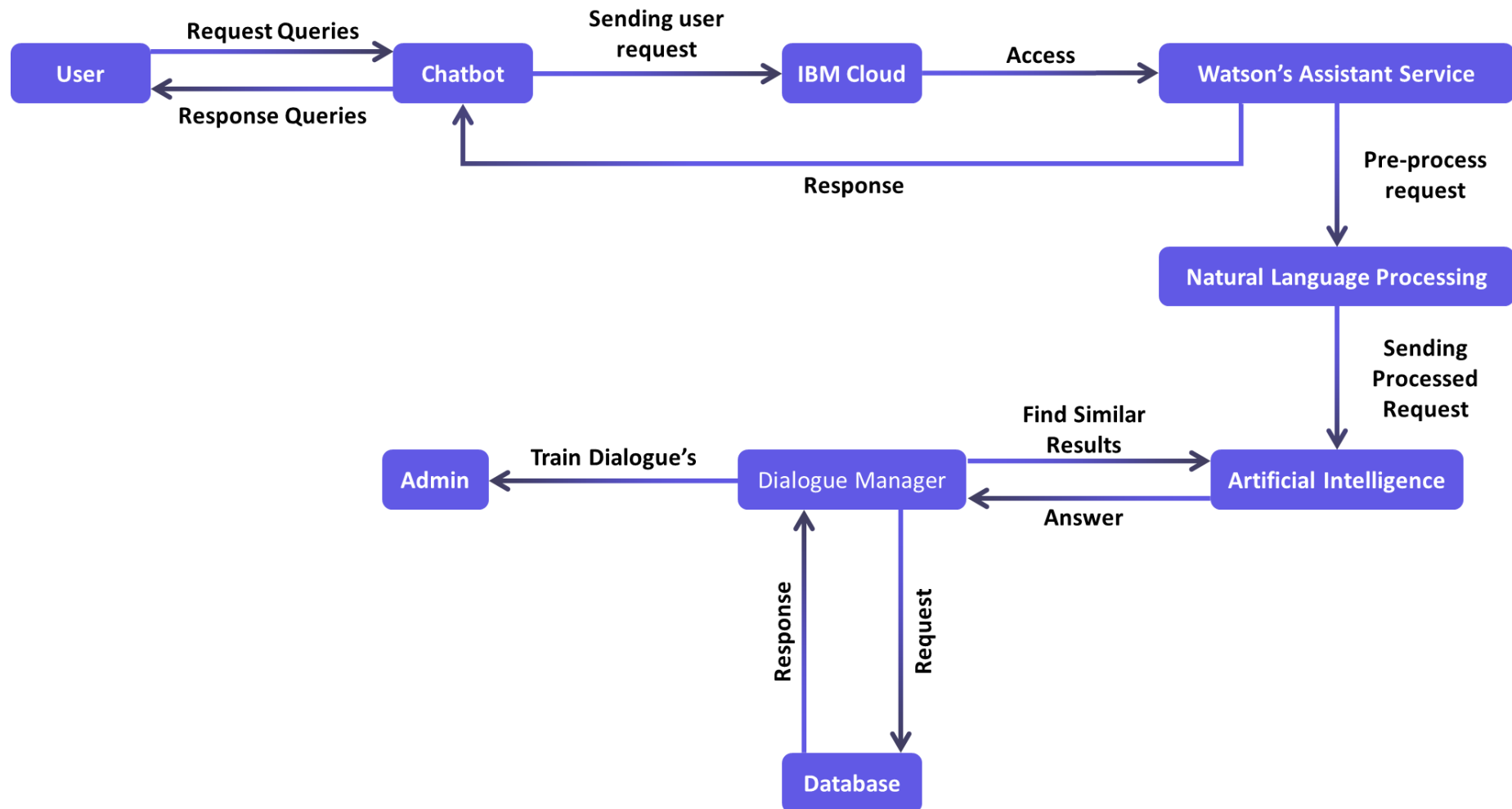
User Stories:

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user, Web user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail Login	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can access my account / dashboard by Login	High	Sprint-1
	Dashboard	USN-6	As a user, I can easily access the profile	I can access my profile	Medium	Sprint-1
		USN-7	As a user, I can easily access the chatbot in the home page	I can access my dashboard	High	Sprint-2
	Access	USN-8	As a user, I can ask queries using Chatbot	I can question in Chatbot	High	Sprint-2
Customer Care Executive	Clarification	USN-9	As a user care executive, I will provide clarification for any questions that the chatbot cannot answer	I can clarify questions that chatbot can't answer	Medium	Sprint-3
Administrator	Moderation	USN-10	As an admin, I can add an inquiry and its appropriate response to the chatbot	I can add an inquiry and answers to the chatbot	High	Sprint-3
		USN-11	As an admin, I will moderate chatbot responses	I can moderate chatbot responses	Medium	Sprint-4
		USN-12	As an admin, I will update the chatbot with new questions and responses	I can add new inquiries and responses to the chatbot	Medium	Sprint-4
		USN-13	As an admin, I will maintain the chatbot's behaviour	I can maintain the chatbot's actions	High	Sprint-4