

Project Development Phase

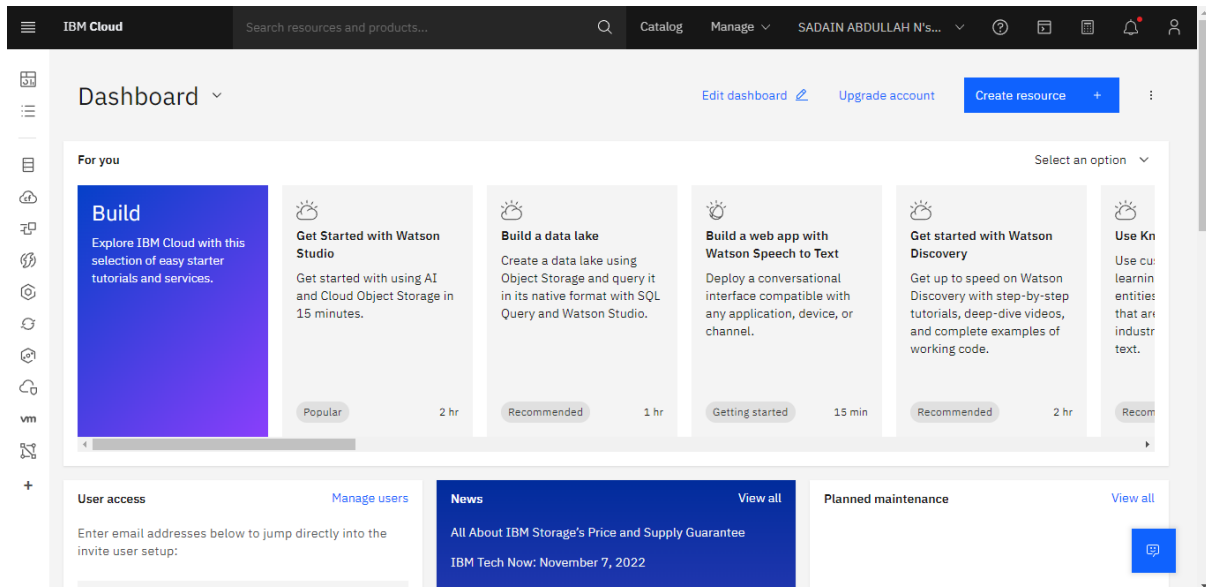
Sprint - 1

Date	29 October 2022
Team ID	PNT2022TMID40098
Project Name	Project - AI based discourse for Banking Industry

Planning:

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Building of Assistant	USN-1	Creation of Banking Chatbot or Assistant using IBM Watson Assistant/ As a user, I can see a Banking Assistant.	12	High	Sadain Abdullah N, Earnest Wesley S, Yashika U
Sprint-1		USN-2	Understanding Customer's Banking Related queries and skills/ As a user, I can see a Chatbot with Banking skills.	8	Moderate	Zaheeb Afnan A, Yashika U, Sadain Abdullah N

Steps-1: Creating IBM Cloud Account:



The screenshot displays the IBM Cloud Dashboard for a user named SADAIN ABDULLAH N. The dashboard includes a search bar, navigation links (Catalog, Manage), and a 'Create resource' button. The main section, 'For you', features several recommended resources and services, including 'Build', 'Get Started with Watson Studio', 'Build a data lake', 'Build a web app with Watson Speech to Text', 'Get started with Watson Discovery', and 'Use Knowledge Studio'. Each resource card provides a brief description, a 'Getting started' button, and a time estimate. The bottom section contains 'User access', 'News', and 'Planned maintenance' links.

Steps-2: Creating Watson Assistant:

IBM Watson Assistant LiteUpgradeSocio

Home

Welcome, you're in the new Watson Assistant!

We have some exciting changes in store for you

Take a tour →

Faster build

We've simplified everything about the build process making it up to 6 times faster to launch your assistant.

Get started →

Easy to use

Now anyone can build a fully-functioning assistant without the usual heavy lift from a development team.

View documentation →

New features

The new Watson Assistant is loaded with features that empower you to meet the complexity of customer needs.

See what's new →

Hide details ^

Socio | English (US)

Chatbot that helps customer to clear their doubts in order to guide the customer to solve their queries related to the bank.

Get started


3 steps left 7 min

0%

☐ Learn about Watson Assistant
5 min

☐ Explore your learning center
Explore at your own pace, and mark as complete when you're ready

☐ Explore Watson Assistant features on interactive demo site
2 min



Steps-3: Understanding Customer's Banking Related queries and skills:

IBM Watson Assistant LiteUpgradeSocioLearning center

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples Count	Status
Current Account	a day ago	2	✓
End	a day ago	1	✓
End Greeting	2 days ago	3	✓
General Query	a day ago	1	✓
Greetings	a day ago	4	✓
Index	2 hours ago	1	✓
Loan Enquiry	2 hours ago	1	✓
Net Banking	2 days ago	1	✓
Savings Account	a day ago	3	✓

Items per page: 50 Showing 1–9 of 9 actions

1 1 of 1 pages

Preview ▶