

PROBLEM STATEMENT:

The bank doesn't give the proper customer support to solve the queries of the customer. Our project based on AI based discourse for Banking Industry - The AI assistant is nothing but a chatbot which helps the customers to inquire about the issues they are facing, without having human interaction. The main reason of having chatbot, that provides 24x365 customer support. Customer service is the most crucial part for expanding the business. The AI assistant will identify the customer needs and respond accordingly to solve the problems of the customer. The banking system plays a major role for developing the country.