

**Acceptance Testing**  
**UAT Execution & Report Submission**

|               |                                  |
|---------------|----------------------------------|
| Date          | 03 November 2022                 |
| Team ID       | PNT2022TMID14749                 |
| Project Name  | Project – CUSTOMER CARE REGISTRY |
| Maximum Marks | 4 Marks                          |

## 1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the [Customer Care Registry] project at the time of the release to User Acceptance Testing (UAT).

## 2. Defect Analysis

| Section            | Total Cases | Not Tested | Fail | Pass |
|--------------------|-------------|------------|------|------|
| Print Engine       | 10          | 0          | 0    | 10   |
| Client Application | 40          | 0          | 0    | 40   |

|          |   |   |   |   |   |
|----------|---|---|---|---|---|
| Security | 5 | 0 | 0 | 2 | This report shows the number of resolved or closed bugs at each |
|----------|---|---|---|---|---|

severity level, and how they were resolved

| Resolution     | Severity 1 | Severity 2 | Severity 3 | Severity 4 | Subtotal |
|----------------|------------|------------|------------|------------|----------|
| By Design      | 10         | 4          | 5          | 5          | 24       |
| Duplicate      | 2          | 0          | 2          | 0          | 4        |
| External       | 5          | 3          | 2          | 1          | 11       |
| Fixed          | 15         | 5          | 5          | 10         | 35       |
| Not Reproduced | 0          | 0          | 0          | 0          | 0        |
| Skipped        | 0          | 0          | 1          | 1          | 2        |
| Won't Fix      | 0          | 5          | 2          | 1          | 8        |
| Totals         | 32         | 17         | 17         | 18         | 84       |

### 3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

|                     |    |   |   |    |
|---------------------|----|---|---|----|
| Outsource Shipping  | 3  | 0 | 0 | 3  |
| Exception Reporting | 10 | 0 | 0 | 10 |
| Final Report Output | 4  | 0 | 0 | 4  |
| Version Control     | 4  | 0 | 0 | 4  |