

Team ID	PNT2022TMID27689
Project Name	A PERSONAL ASSISTANCE FOR SENIORS WHO ARE SELF –RELIANT
Maximum Marks	4 Marks

Define CS, fit into CC

1. CUSTOMER SEGMENT(S)

Citizens who are in need of external support to take care of themselves for medical assistance .

6. CUSTOMER CONSTRAINTS

It should be present near to them. Knowing the process of using the application. Registered users can use the application

5. AVAILABLE SOLUTIONS

If user forget to take medicine, then the application will help them to take medicine at right time. Alerts the users by SMS notification.

Explore AS, differentiate

Focus on J&P, tap into BE, understand RC

2. JOBS-TO-BE-DONE / PROBLEMS

This application helps the patient to remind medicine through voice assistance. It helps the user to do their daily routine without seeking help from other people.

9. PROBLEM ROOT CAUSE

Side-effects affecting thinking and balance. Doctors cannot monitor the patients all the time

7. BEHAVIOUR

The patient needs to update the information about their medication, life routines to the application.

Focus on J&P, tap into BE, understand RC

3. TRIGGERS**TR**

People simply forget, skip or stop taking their medications which leads to non-adherence. Triggers helps people to integrate healthy behaviour by using technology in a very simple way.

4. EMOTIONS: BEFORE / AFTER**EM**

Despite effective treatments, depression may often un recognize and untreated. 2,3 and many persons in the community with depression see a general physician so primary care setting is pivotal when considering how to optimize the treatment for depression and other forms of emotional distress in the community

10. YOUR SOLUTION**SL**

Notifying of medicines names through messages with the help of data fed from the mobile application which is initiated by web application which stores the user details.

8.CHANNELS of BEHAVIOUR**CH****ONLINE**

Users can set reminder about their medicines in online mode.

OFFLINE

Users get notification alert to take medications on right time in offline mode