

# IDEATION PHASE

## EMPATHIZE & DISCOVER

TEAM ID	PNT2022TMID27693
PROJECT NAME	A Novel Method for Handwritten Digit Recognition System

### Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviors and attitudes.

It is a useful tool to help teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with the goals and challenges.

