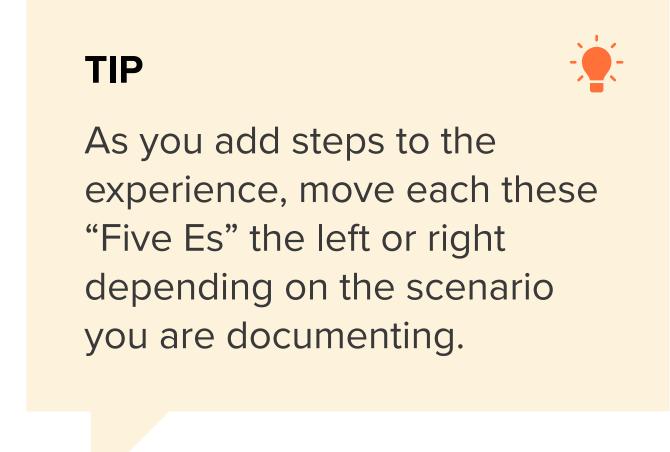
Project Design Phase-II

Project Name - Skill/Job Recommender Application

Team ID -PNT2022TMID01390



Skill/Job Recommender Application	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	Visit webite or app Login or signup with e-mail id or mobile number Accept terms and conditions Jobseeker is navigated to the login page E-mail or mobile number is verified then the job seeker is redirected to chatbot	Start a chat with chatbot Choose Job or internship, Location, experience Chooose your preference on the job you are looking for in chatbot Choose Job or internship, Location, experience Upload Resume Jobseeker chooses their preference of place and work Jobseeker can apply with the resume they upload	Recommends a list of jobs Apply for job Apply with default resume or upload a new one Jobseeker can choose any of their preferred jobs from the list Jobseeker can apply for one or more jobs. Jobseeker can apply for one or more jobs with their default or new resume with summary and skills Jobseeker can add a coverletter which would their application much more interesting.	Submit Application A mail and message will be received by the job seeker and the company they applied to will receive the job seeker's information. Job seeker can view their application and some company's even give deadline to review and update their application	Applications appear in user profile User can update their details and resume and apply to other companies. Personalized Recommendations Job seeker will receive personalized job recommendations to e-mail and mobile number and can even unsubscribe if they no longer need to receive recommendations
Interactions What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?	Use mail id to create account Uses mobile number to create account	Job seekers interacts with Chatbot Chatbot Chatbot recommends and sends daily notifications on new job opportunities	Job seekers contact the companies by applying to the position offered ny them Companies contact job seekers after reviewing their application.	Hiring Manager contacts if the job seeker meet al their specified requirements	access through website android application
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	Help me search for a new job. Help me get a better job than am working for Help me login without delay	Help me interact with chatbot without job with specific making mistakes preferred locations	Help me feel confident interacting with chatbot	Help me avoid losing all my data	Help me log out smoothly without any trouble
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Writing a summary makes the application look stronger Writing a summary makes the application look stronger stronger	uploading a profile picture makes the application look stronger	Job seekers love the chatbot as it helps them feel connected Chatbots gives instant replies to the user, so they don't always have to wait for custmer support for small issues	After applying user applies for other companies They can end conversation with chatbot, after solving their queries	Personalized job opportunities are sent to the user. They can unsubscribe if they no longer need to receive job recommendations They can unsubscribe if they no longer need to receive job a searching and applying for a job
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Issues with log in which is time-consuming	Poor User Experience which leads the user to confusion Poor User Interface, leads user to confusion and make them frustrated	Chatbot does not solve all queries due to lack of information lack	Issues with logging out leads to time-consuming	When they receive irrelevant notifications and job recommendations, user gets frustrated. When a user gets too much notifications, they gets frustrated
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	How might we make the log in process quick and easy for the user?	How might we make the user experience of the application more reliable? How might we make the user interface of the application or website more reliable?	How might we improve the chatbot? How might we make the chatbot to solve most of the user's queries?	How might we make the job recommendations more personalized?	How might we send most personalized job opportunities and recommendations to the user?