

Project Design phase -II

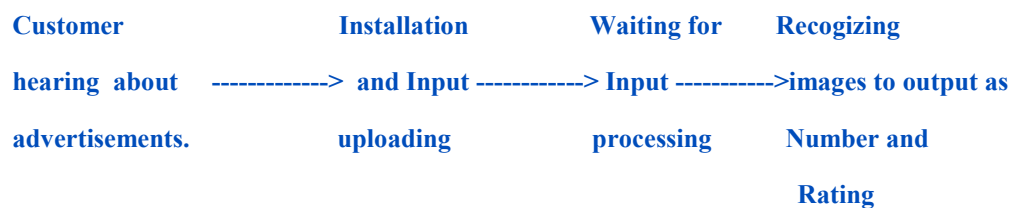
CUSTOMER JOURNEY MAP

Date -13 /10/2022

Team ID- PNT2022TMID32155

Project Name-A Novel Method for Handwritten Digit Recognition System

Steps in Customer Journey



Feelings of Customers

1.Before Installation - Stress and searching for the applications to recognize the digits in the images.

2.During Installation - Excited and Eager to use the applications and Try to explore about the features.

3.During usage of application - Wondering with new interfaces and Give input to the application

4 After the usage of application - Feels Relief from the issue and explore more about this application.

5.Rating and Recommendation - Explain and introduce about this application to other users.

Features offered from our side:

- Accurate results are Detected
- Results provided within limited time.
- Ratings and reviews are considered compulsorily for rectification of problems.

•