

## Document an existing experience

How might we make each step

What have others suggested?

better? What ideas do we have?

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

SCENARIO													
Real-Time Communication System Powered By Al For Specially Abled	How does someone initially become aware of this process?		Enter  What do people experience as they begin the process?			In the core moments in the process, what happens?				What do people typically experience as the process finishes?		What happens after experience is over	
Steps What does the person (or group) typically experience?	Searching for Efficiency of related app application	visits known checks other languages facilities	Account sign in/sign up	Selects required - Speciall Language	lects ly disabled selects captioning or option al people	Real time translation	Conversion of signs to voice	Conversion of speech to sign	Displays captions	Sign out	Submit reviews	stores usage information in user profile  after using all usage	in pe
	People search for sign language translator apps and website  Most people check control for easy user kn interface to use	costumer visits all costumer visits all captioning facilities for each sign language translation detected and for each speech sentence	people need to sign in to keep tracking their information	costumer selects required language to be translated  costumer selects of specially normal paccess relationships	people can select captioning for their voice and action images	translation must be done accurately	the signs are recognised from webcam to audio through speaker	the speech are recognised from microphone and signs are displayed	captions are displayed for both way of communication	if they need to delete their account can sign out	people can provide reviews of our app experience	details are stored to track their process in our app	e c o acc lang
Interactions  What interactions do they have at each step along the way?	between specially disabled and normal translation translation	communication section involves section of website, webcam and IOS app or android crophone access app	Email account for	communi selecting languages translation  communi section of v IOS app or app	website, section of website, android IOS app or android	communication section of website, IOS app or android app	Communication section with webcam and microphones		communication section of website, IOS app or android app	Email account for sign out process	communication section of website, IOS app or android app	cloudant database to store information	o sec IOS
<ul> <li>People: Who do they see or talk to?</li> <li>Places: Where are they?</li> <li>Things: What digital touchpoints or physical objects would they use?</li> </ul>													
Goals & motivations  At each step, what is a person's primary goal or motivation?  ("Help me" or "Help me avoid")		Help me avoid getting inaccurate application	Help me to have easy signing in option	Help me to get a app with all languages translation	e to get the on simpler	Help me all the translations are done properly	Help me the signs of recognizes easily		Help me to have all the requirements needed	Help me to have a good experience using the app	Help me to give all the review for the use of app	Help me to join more people using this app	
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Existing review of this app  Front end UI for the user		Experience of the app	User having a simple interface		Having a better experience in real time use	Accessing of app by both are easy			Getting a good comment on the application		Data are stored and can be accessed later	

Having multiple languages

application

scale of 10

language

customer review

translation time