Customer Care Registry

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Problem Statement

A Customer had occur a problem when they apply a ticket they need to recovery a solution or result .So the customer will contact a customer care for arise the issue.

After the customer complaint, the company could identify that problem and solved this issue. Now the company wants to avoid these kinds of problems and technical issues

So the company needs the customer satisfaction.

This customer care registry helps to solve the issues and its find customer satisfaction.

Defining the problem

Who does the problem affect?	People who apply a tickets in online.
What is the issue?	Technical issue on tickets booking.
When does the issue occur?	Though online.
Where does the issue occur?	When applying on online.
Why is it important that we fix the problem?	Because avoid a money waste and time.
What methodology is used to solve the issue?	Cloud computing Technology used to solve the issue.