

## Project Design Phase-I

Date	01 October 2022
Team ID	PNT2022TMID42197
Project Name	Project - Customer Care Registry
Maximum Marks	4 Marks

### Solution Architecture:

- To satisfy customer queries and give a proper solution.
- Our solution to solving the queries. To solve the queries agent is assign to the user explains their queries so the agent will solve the problem.
- Here the actors are customer and agent, where customer asking the queries and the agent responding to the queries.
- We use customer registry web application and the database used here is to retrieve and store the datas.

### Solution Architecture Diagram:

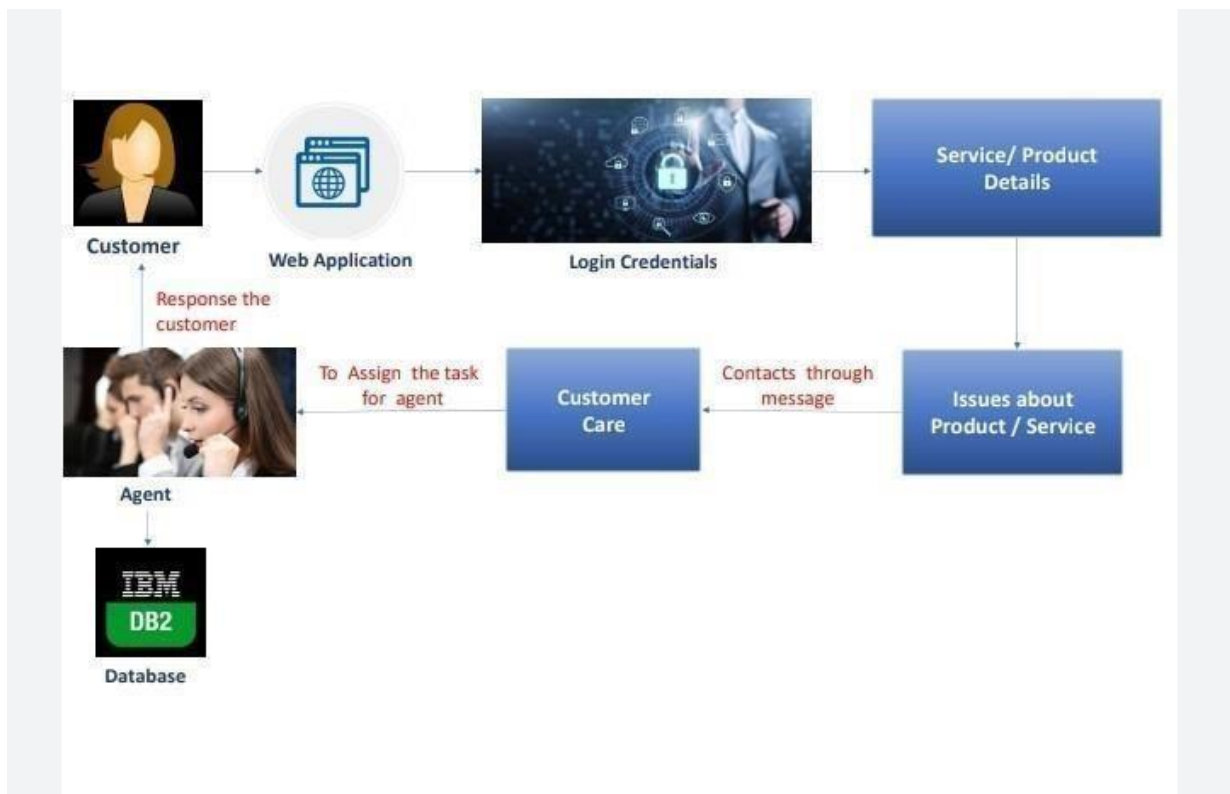


Figure 1: Architecture diagram of customer care registry