SCENARIO

Browsing, booking, attending, and rating a local city tour

Entice

How does someone initially become aware of this process?

Enter

What do people experience as they begin the process?



Engage

In the core moments in the process, what happens?

Exit

What do people typically experience as the process finishes? **Extend**

What happens after the experience is over?

Steps

What does the person (or group) typically experience?

Design an application for usage by parents to ensure the child's safety

Frequent

monitoring

getting lost

Use the application to establish a geofence around the child.

The application uses **GPS** to monitor the child and sends notifcation if child crosses geofence range

The child's location being updated frequetly.

Location updated with time in periodical manner look out the features and review the application

The application will send a notifcation and alert parents

What interactions do they have at each step along the

Interactions

People: Who do they see or talk to?

Places: Where are they?

Things: What digital touchpoints or physical objects would they use?

Interaction with the parent

Establish the geofence range

The parents or the guardians conditions and requirements regarding safety of child are met.

The application sends a notifcation stating location of child and parent can make use of it and find the child

The location monitoring is turned off when GPS cuts or internet isnt available from the device user side.



At each step, what is a person's

Goals & motivations

primary goal or motivation? ("Help me..." or "Help me avoid...") Prevent child from

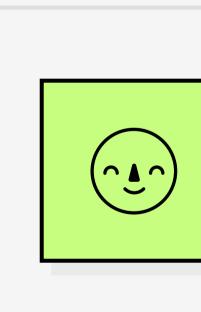
Monitoring child

Taking care of child in absence

Ensure the child safety and take care of child.

Notifying when child crosses geofence

Geofence location is sent.



Positive moments What steps does a typical person

find enjoyable, productive, fun, motivating, delightful, or exciting?

Child taken care without caretaker

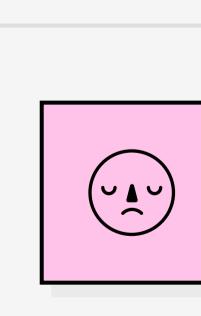
Tracking of child's location is very useful in determining the child's spot

User-friendly

Frequent updates bug fixes

Upon finally detecting the location of the child the parent won't be tensed and stay relaxed.

Parents can free from worrying about the child



What steps does a typical person

Negative moments

find frustrating, confusing, angering, costly, or time-consuming?

Application not available or accessible due to server issues.

Filling many details is a complex process

Constantly tracks child's the application.Constant internet connectivity is required

activites that uses internet to show where child is using

People find the process to be a little hassle as it is a long process

Sometimes due to GPS issues guardians or caretakers may not be able to track the child's location due to various issues.



Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

In absence of caretaker Push a notifcation when child leaves the geofence

Another method is sending an alert message or a call.

At times when there is nobody around child or when no one is there to ensure safety of child

As the process end people will find ways to get back their child

Frequently update the child's location