

Phases High-level steps your user needs to accomplish from start to finish	Awarness	RESEARCH	SELECTION & USAGE	ADVOCACY
Steps Detailed actions your user has to perform	Users needs an AI build application to identify biodiversity(species)	Compare software by its applications and advantages	Decide which software to use & Contact the developer to know more about the app	Share the feedback of software to the developer
Feelings What your user might be thinking and feeling at the moment	Nervous, Exciting - To learn about biodiversity. Fear - choosing wrong application	Nervous, Fear, anxiety, overwhelmed - about fnding a useful and good application	Fear - choosing the wrong application, Exciting - to use and test the app	Exiting, responsible, Nervous - about sharing feedback with the developer
Pain points Problems your user runs into	Application Not supported to their device	App drains the battery quickly, must choose the correct application from lot of different options	Network issues or Bugs	Error in Identifng objects & informationcorrectly , must communicate efciently and professioanlly with valid points
Opportunities What could we improve or introduce?	Complete information of the app for the customer to read	App functions smoothly and multiple ways for support	Complete description with all details and reports and	Giving the basic description in a simple manner so that users