PROJECT REPORT

Intelligent Vehicle Damage Assessment & CostEstimator For Insurance Companies Using IBMCloud

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Intelligent Vehicle Damage Assessment & CostEstimator For Insurance Companies Using IBMCloud

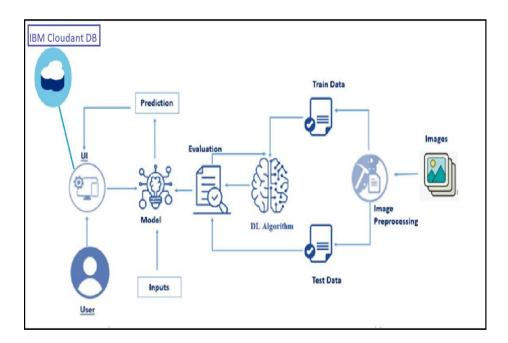
INTRODUCTION:

1.1 Project overview:

Nowadays, a lot of money is being wasted in the car insurance business due to leakage claims. Claims leakage /Underwriting leakage is characterized as the discrepancy between the actual payment of claims made and the sum that should have been paid if all of the industry's leading practices were applied. Visual examination and testing have been used to may these results

However, they impose delays in the processing of claims.

The aim of this project is to build a VGG16 model that can detect the area of damage on a car. Therationale for such a model is that it can be used by insurance companies for faster processing of claims if users can upload pics and the model can assess damage(be it dent scratch from and estimates the cost of damage. This model can also be used by lenders if they are underwriting a carloan especially for a used car.



1.2 Purpose:

This project aims at building a model, which is used to predict the estimated cost of the vechile damge.

The main purpose is to enchance customer experience and drive efficiency by reducing turnaround time for claim settlement.

Improving customer experience with smarter solutions.

Seeking to enhanced customer experience and drive efficiency,IFFCO Tokio collaborated with IBM Services to automated process using AI based solutions.

2.LIYERATURE SURVEY:

2.1 Existing problem:

With the popularity of the concept of sharing, car sharing has become a new hotspot. Currently, there are more than 100 brands operating car sharing in the market. The group composition of car rental is relatively complex, and most of them are novices in driving technology. Some minor scratches and other injuries are easy to occur during the driving of rental vehicles, with poses new challenges to the car-sharing operations platform. Therefore, in the operations of the car-sharing business, it is very important to realize the automatic determination of vehicles damage in the process of each use.

2.2 References:

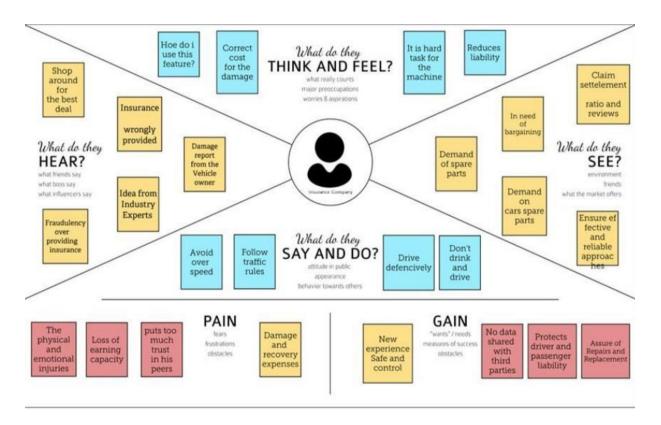
- Zhu Qianqian 1,Guo Weiming1, Shen Ying2 and Zhao Zihoa,Journal of Physics:Conference Series.2022,Research on Intelligent Vehicle Damage Assessment System Based on Computer vision.
- Vikas Taliwal, Boston, MA (US); Siddartha Dalal, Bridgewater, NJ(US); Kaigang Li Brooklyn, NY(US). October 12,2017, Automatic assessment of damage and repair costs in vehicles.
- Aniket Gupta1, Jitesh Chogale2, Shashank Shrivastav3, Prof. Rupali Nikhare4, International Research Journal of Engineering and Technology (IRJET). April 2020, Automatic Car Insurance using Image Analysis.
- Girish N1, Mohammed Aqeel A rshad2, International Journal of Advanced Research in Science Communication and Technology (IJARSCT). 2020, Car Damage Detection using Machine Learning.
- Mohammed Yusuf Jamal Aziz Azmi Israr Ahmad, Mohammed Zainul Arefeen, Daaniyal Ahmed, Hussam Bin Mehare, International Research Journal of Modernnization in Engineering Technology and Science 2022, vehicle Damage detection using deep learning.
- Mandara G S and Prashant Ankalkoti, International Journal of Advanced Research in Computer and Communication Engineering, 2020 Car Damage Assessment for Insurance Companies.
- Vaibhav Agarwal, UtsavKhandelwal, Shiva Kumar, Raja Kumar, Shilpa M, International Journal Of Creative Research Thoughts. 2020, Damage Assessment Of a Vehicle and Insurance Reclaim.
 - Srimal Jayawardena, A Thesis Submitted For the degree of Doctor of Philosopy at The Australian National University. 2021, Image Based Automatic Vehicle Damage Detection.
- Avinash Sharma, AaditiVerma, Dhananjay Gupta, International Journal of Innovation Technology and Exploring Engineering, November 2019, Preventing Car Dmage using CNN and Computer Vision.

2.3 Problem Satatement definition:

This paper presents a method and system for automatic damage determination of vehicles based on the shared vehicle four corner-images. By comparing the damage information before and after renting each vehicle, this scheme can effectively save labor cost, realize rapid damage recognition, clear ewsponsibility definition, and improve user expensive and damage treatment efficiency.

3. IDEATION AND PROPOSED SOLUTION

3.1 Empathy Map Canvas:



3.2 Ideation & Brainstroming:

PROBLEM STATEMENT:

Major problem faced by the consumer on an insurance company is not having the idea about the cost of Damage.

Insurance companies are failing to provide the right amount for the car damage and the customer is not able to claim for the damage.

Developing the solution that can able to identify the right cost for the damage would be beneficial for many companies.

1. Define your problem statement

What problem are you trying to solve? Frame your problem as a How might we Statement. This will be focus on your BRAINSTROM.

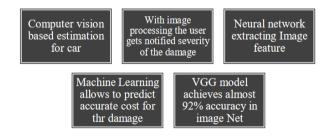




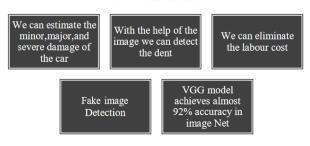
2. Brainstorm

Write down any ideas that comes to mind that address your problem statement.

POORNIMA



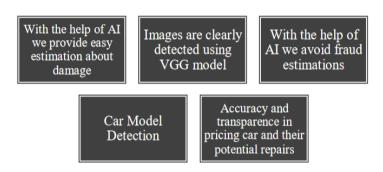
POORNIMA



GOKILA



BANUMATHI



3.3 Proposed Solution:

Insurance companyfrequently suffer loses. Because they did not provide a proper explanation regards the estimation of the damage to the customer.

We create an Ai Model to sense and detect the precise amount damage that occurred in the vehicle.

Then we create a user accessible portal and securely store the data provided by the user.

Finally compare the gathered damage percentage with the statistical cost estimation value to predict the cost.

The AI Model automatically calculates the damaged vehicle cost.

The deep learning algorithm provides progressively higher level features

It's the user friendly website.

All the images and personal data will be secured in the cloud data security

Insurance companies have two primary sources of income Underwriting & Investment income.

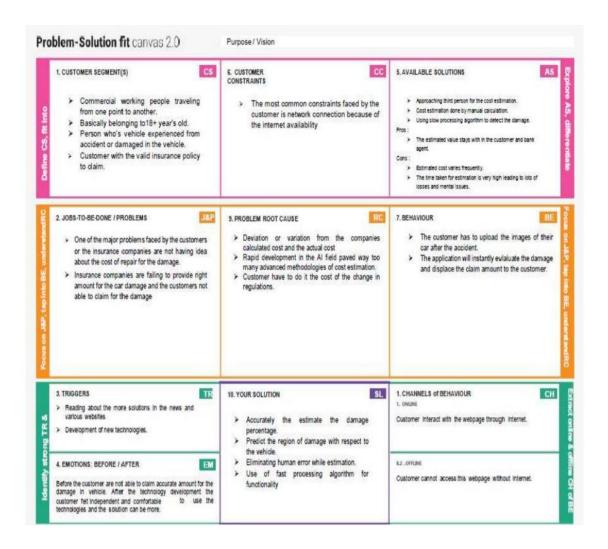
Financial investments including Listed shares, Government bonds, and Corporate bonds, make up the majority of insurance firms' assets.

By estimating the level of car damage using our AI model and providing insurance accordingly, they can save more money and invest it in their businesses.

With the use of advanced machine learning techniques analyze damaged vehicles with high accuracy levels and keep on improving the learning ability of the model.

Our AI model can operate at the scale, speed, and complexity required for the aim.

3.4 Problem solution fit:



4.REQUIREMENT ANALYSIS:

4.1 Funtional requirements:

FR	Functional Requirement	Sub Requirement (Story / Sub-Task)
No.	(Epic)	
FR-1	User registeration	Download the app Registration through Gmail Create an account Follow the instructions
FR-2	User Confirmation	Confirmation via Email Confirmation via OTP

FR-3	Interface	Good Interface to user to operate
FR-4	Accessing datasets	Details about user Details about vehicle Details about insurance companies
FR-5	Mobile application	AI and camera sensor in the field can be access by mobile application.

4.2 Non functional requirements:

Following are the non-functional requirements of the proposed solution.

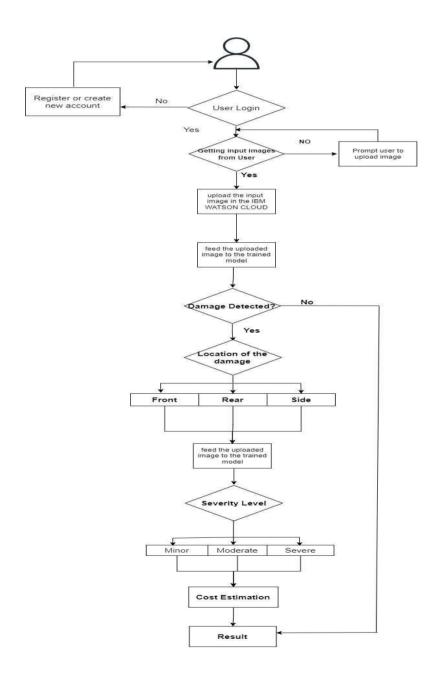
FR	Non-Functional Requirement	Description
No.		
NFR-1	Usability	The smart claiming system for vehicle damage insurance in bank companies
NFR-2	Security	We have designed this project to user easy to claim the insurance.
NFR-3	Reliability	This project will help the user to claim the insurance cost based on vehicle damage. It gives the exact value to user. This helps user to get correct cost without any failure.
NFR-4	Performance	AI devices and sensors are used to indicate the user to estimated the cost of the vehicle. AI camera to scan the damaged vehicle and gives exact cost insurance to user.
NFR-5	Availability	This application is designed for all devices and also vailable in apk.
NFR-6	Scalability	This project is more scalability in our present and future uses to estimate the cost exactly to user.

5.PROJECT DESIGN:

5.1 Data Flow Diagrams:

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the rightamount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored



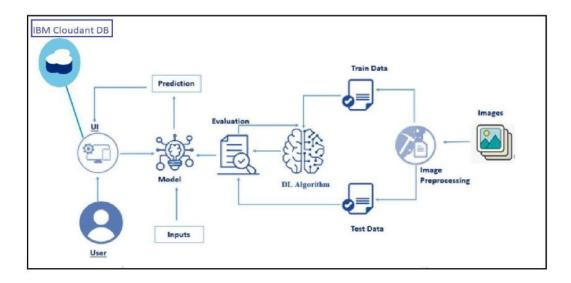
5.2 Solution & Technical architecture:

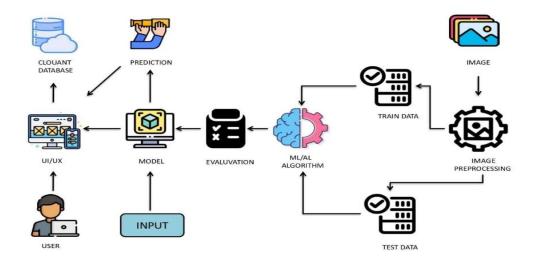
Solution architecture is a complex process – with many sub-processes – that bridges the gap between business problems and technology solutions. Its goals are to:

Find the best tech solution to solve existing business problems.

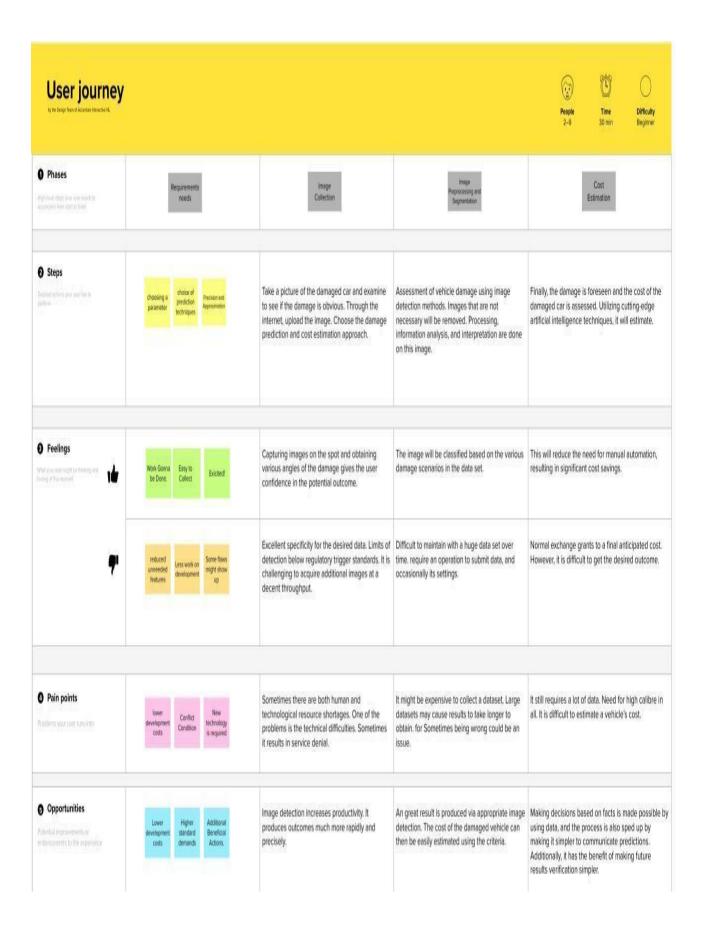
Describe the structure, characteristics, behavior, and other aspects of the software to project stakeholders.

- Define features, development phases, and solution requirements.
- Provide specifications according to which the solution is defined, managed, and delivered.





5.3User stories:



6. PROJECT PLANNING & SCHEDULING:

6.1 Sprint planning & Estimation:

Sprint	Functional Requirement (Epic)	User Story Numbe r	User Story / Task	Story Points	Priorit y	Team Memb ers
Sprint-1 Registration USN - 1		As a user, I can register for the application by entering my details of name, email, cars etc. verifying my Gmail account and creating new account with password	7	HIGH	TM-1,4	
Sprint-1	Login	USN -2	As a user, entering my email, and password, and confirming my password, I can login to my account.	7	HIGH	TM-1,4
Sprint-1	Dashboard	USN-3	As a user, I can clearly see data, point, graphs, charts and trends of my previous activity and global activity related to my views	2	LOW	TM-1,4
Sprint-2	Details about insurance company	USN-4	As a user, I can register for the Application through Gmail and account id.	8	MEDIU M	`TM-2,3
Sprint-1	repeated logins and logout	USN-5	As a user,I can log in and view my dashboard at my demand on any time	4	HIGH	TM-1,4
Sprint-2	Webpage	USN-6	As a user, I must enter all details of car, accident, capture images of my vehicle and upload it into the web portal.	12	HIGH	TM-2,3
Sprint 3	Details about estimated cost based on damage	USN-7	As a user I must receive a detailed report of the damages present in the vehicle and the Cost estimated.	20	HIGH	TM-1,2
Sprint 4	Provide friendly and efficient	USN-8	As a user, I need to get support from developers in case of	10	MEDIU M	TM- 1,2,3

	customer support and sort out the queries.		queries and failure of service Provided by chat-box,mail or call.			
Sprint 4	overview the entire process and act as a bridge between user and developer	USN-9	As a Team member, We need to satisfy thecustomer needs in an efficient way and make sure any sort of errors are fixed	10	HIGH	TM- 1,2,3

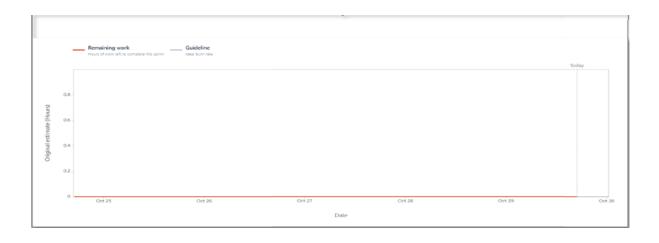
6.2 Sprint Delivery Schedule:

Sprint	Total Story Points	Duration	Sprin	t Start Date		nt End Date nned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24	Oct 2022	29	Oct 2022	20	29 Oct 2022
Sprint-2	20	6 Days	31	Oct 2022	05	Nov 2022	20	05 Nov 2022
Sprint-3	20	6 Days	07	Nov 2022	12	Nov 2022	20	12 Nov 2022
Sprint-4	20	6 Days	14	Nov 2022	19	Nov 2022	20	19 Nov 2022

6.3 Reports from JIRA:

$$AV = \frac{SPRINT DURATION}{VELOCITY} = \frac{20}{6} = 3.33$$

Burn-down Chart:

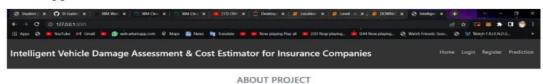


7. CODING & SOLUTIONING (explain the features added in the project along with code)

```
IMPORTING TESTING DATA
       Found 171 images belonging to 3 classes.
              INITIALIZING MODEL
       In [6]: 1 vgg16=VGG16(include_top=False,input_shape=(224,224,3),weights='imagenet')
2 for i in vgg16.layers:
3 i.trainable=False
              ADD FLATTEN LAYER
         ADD FLATTEN LAYER
 In [ ]: 1 flatten_layer=Flatten()(vgg16.output)
        ADDING DENSE LAYER
         dense32=Dense(32,kernel_initializer=RandomNormal,activation="relu")(flatten_layer)
In [ ]:
        2 output=Dense(3,activation="softmax")(dense32)
        BUILDING MODEL
         1 model1=Model(inputs=vgg16.input,outputs=output)
In [22]:
        INITILAIZE LEARNING PARAMETERS
         model1.compile(loss=CategoricalCrossentropy(),
                        optimizer=Adam(epsilon=0.001),
metrics=["acc"])
        FITTING DATA TO THE MODEL
In [ ]: 1 model1.fit(X_train1,validation_data=X_test1,epochs=5,steps_per_epoch=30,validation_batch_size=30)
        SAVING THE MODEL
In [45]: 1 model1.save("LevelModel.h5")
        LOAD MODEL
In [ ]: 1 model = load_model('LevelModel.h5')
     def detect(frame):
          img = cv2.resize(frame, (224, 224))
          if(np.max(img) > 1):
    img = img/255.0
   5
          img = np.array([img])
          prediction = model.predict(img)
label = ["minor", "moderate", "severe"]
preds = label[np.argmax(prediction)]
   6
          return preds
```

Output:

Flask application user interface

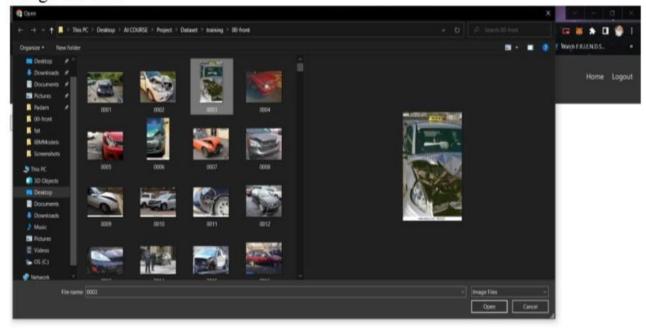


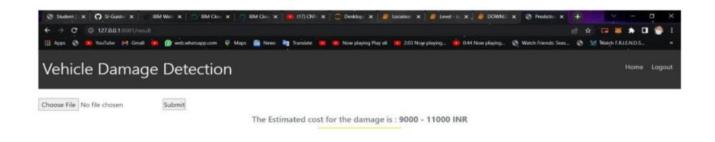
Vehicle damage detection is used to reduce claims leakage during insurance processing.

Visual inception and validation are usually done. As it takes a long time, because a person needs to come and inspect the damage. Here we are trying to automate the procedure. Using this automation, we can avoid time conception for the insurance claim procedure.



Image choosed







INPUT => Input given is Front and severely damaged vehicle

OUTPUT=> Output got is "front severe".

BUILD PYTHON CODE:

import os

import h5py import

numpy as npimport json

import urllib.request

import numpy as np

import matplotlib.pyplot as plt

import pandas as pd

import seaborn as sns

from IPython.display import Image, display, clear_output

from sklearn.metrics import classification_report, confusion_matrix

%matplotlib inline

sns.set_style('whitegrid')

In [2]:

from keras import optimizers

from keras.applications.vgg16 import VGG16

from keras.models import Sequential, load_model, Model

from keras.layers import Conv2D, MaxPooling2D, ZeroPadding2D, Activation,

Dropout, Flatten, Dense, Input

```
from keras.regularizers import 12, 11
 from keras.utils.np_utils import to_categorical
from keras.preprocessing.image import ImageDataGenerator, array_to_img_to_array,
load_img
 from keras.callbacks import ModelCheckpoint, History
 from keras import backend as K
from keras.utils.data_utils import get fileUsing
TensorFlow backend.
                                                                                              In [3]:
def plot_metrics(hist, stop=50):
      fig, axes = plt.subplots(nrows=1, ncols=2, figsize=(10,4))axes =
      axes.flatten()
     axes[0].plot(range(stop), hist['acc'], label='Training',color='#FF533D')
     axes[0].plot(range(stop), hist['val_acc'], label='Validation',color='#03507E')
      axes[0].set_title('Accuracy')
      axes[0].set_ylabel('Accuracy')
      axes[0].set_xlabel('Epoch')
      axes[0].legend(loc='lower right'
```

```
axes[1].plot(range(stop), hist['loss'], label='Training',color='#FF533D')
     axes[1].plot(range(stop), hist['val_loss'], label='Validation',color='#03507E')
       axes[1].set_title('Loss')
       axes[1].set_ylabel('Loss')
       axes[1].set_xlabel('Epoch')
       axes[1].legend(loc='upper right')
       plt.tight_layout();
       print("Best Model:")
       print_best_model_results(hist)
                                                                                              In [4]:
def plot_acc_metrics(hist1, hist2, stop=50):
       fig, axes = plt.subplots(nrows=2, ncols=1, figsize=(4.25,6))axes =
       axes.flatten()
     axes[0].plot(range(stop), hist1['acc'], label='Training',color='#FF533D')
     axes[0].plot(range(stop), hist1['val_acc'], label='Validation',color='#03507E')
       axes[0].set_title('Training')
       axes[0].set ylabel('Accuracy')
       axes[0].set_xlabel('Epoch')
       axes[0].legend(loc='lower right')
     axes[1].plot(range(stop), hist2['acc'], label='Training',color='#FF533D')
     axes[1].plot(range(stop), hist2['val_acc'], label='Validation',color='#03507E')
       axes[1].set_title('Fine-tuning')
       axes[1].set_ylabel('Accuracy')
       axes[1].set_xlabel('Epoch')
       axes[1].legend(loc='lower right')
       plt.tight_layout();
 def print_best_model_results(model_hist): best_epoch =
                                                                                              In [5]:
       np.argmax(model_hist['val_acc'])print('epoch:',
       best_epoch+1, \
```

```
', val_acc:', model_hist['val_acc'][best_epoch], \', val_loss:',
      model_hist['val_loss'][best_epoch])
                                                                                          In [6]:
def save_bottleneck_features():
      datagen = ImageDataGenerator(rescale=1./255)
      model = VGG16(include_top=False, weights='imagenet') generator =
      datagen.flow from directory(train data dir,
target_size=(img_width, img_height), batch_size=batch_size,
class_mode=None, shuffle=False)
     bottleneck features train = model.predict generator(generator,nb train samples //
batch size)
     np.save(location+'/bottleneck_features_train.npy',
bottleneck_features_train)
     generator = datagen.flow from directory(validation data dir,
target_size=(img_width, img_height), batch_size=batch_size, class_mode=None,
shuffle=False)
     bottleneck features validation = model.predict generator(generator,
nb_validation_samples // batch_size)
     np.save(location+'/bottleneck_features_validation.npy',bottleneck_features_validation)
                                                                                           In [7]:
def train_top_model():
      train_data = np.load(location+'/bottleneck_features_train.npy')train_labels =
      np.array([0] * (nb\_train\_samples // 2) + [1] *
(nb train samples // 2))
      validation data =
 np.load(location+'/bottleneck features validation.npy') validation labels = np.array([0] *
      (nb\_validation\_samples // 2) + [1]
* (nb_validation_samples // 2))
      model = Sequential() model.add(Flatten(input_shape=train_data.shape[1:]))
      model.add(Dense(256,activation='relu')) model.add(Dropout(0.5))
      model.add(Dense(1,activation='sigmoid')) model.compile(optimizer='rmsprop',
      loss='binary_crossentropy',
metrics=['accuracy'])
      checkpoint = ModelCheckpoint(top_model_weights_path,
```

```
monitor='val_acc', verbose=1, save_best_only=True, save_weights_only=True,mode='auto')
    fit = model.fit(train data, train labels, epochs=epochs,
batch_size=batch_size,validation_data=(validation_data,validation_labels),callbacks=[checkpoint])
      with open(location+'/top_history.txt', 'w') as f:
           json.dump(fit.history, f)
      return model, fit.history
                                                                                           In [8]:
def finetune binary model():
     base_model = VGG16(weights='imagenet', include_top=False,
input\_shape=(256,256,3))
      print("Model loaded.")
      top_model = Sequential()
      top_model.add(Flatten(input_shape=base_model.output_shape[1:]))
      top_model.add(Dense(256, activation='relu')) top_model.add(Dropout(0.5))
      top_model.add(Dense(1, activation='sigmoid'))
      top_model.load_weights(top_model_weights_path)
     model = Model(inputs=base_model.input,
outputs=top_model(base_model.output))
      for layer in model.layers[:25]:layer.trainable
           = False
     model.compile(loss='binary_crossentropy', optimizer=optimizers.SGD(lr=1e-4,
momentum=0.9), metrics=['accuracy'])
    train_datagen = ImageDataGenerator(rescale = 1./255, zoom_range=0.2,shear_range=0.2,
horizontal flip=True)
      test_datagen = ImageDataGenerator(rescale=1./255)
     train_generator = train_datagen.flow from directory(train data dir,
target_size=(img_height, img_width), batch_size=batch_size, class_mode='binary')
```

```
validation_generator =
test_datagen.flow from directory(validation data dir,
target_size=(img_height, img_width), batch_size=batch_size,
class_mode='binary')
     checkpoint = ModelCheckpoint(fine tuned model path, monitor='val_acc',verbose=1,
save best only=True, save weights only=False, mode='auto')
     fit = model.fit generator(train generator,
steps_per_epoch=nb_train_samples//batch_size, epochs=epochs,
validation_data=validation_generator,
validation_steps=nb_validation_samples//batch_size, verbose=1,
callbacks=[checkpoint])
      with open(location+'/ft_history.txt', 'w') as f:
           json.dump(fit.history, f)
      return model, fit.history
                                                                                             In [9]:
 def evaluate_binary_model(model, directory, labels):datagen =
      ImageDataGenerator(rescale=1./255)
     generator = datagen.flow from directory(directory,
target_size=(img_height,img_width), batch_size=batch_size,
class_mode='binary', shuffle=False)
      predictions = model.predict_generator(generator, len(labels))
      pred_labels = [0 if i<0.5 else 1 for i in predictions]print(")
      print(classification report(validation labels, pred labels))print(")
      cm = confusion_matrix(validation_labels, pred_labels)
      return cm
Defining input data
location = 'data2'
                                                                                          In [10]:
top_model_weights_path = location+'/top_model_weights.h5'
fine tuned model path = location+'/ft_model.h5'
train_data_dir = location+'/training'
```

```
validation data dir = location+'/validation'
train_samples = [len(os.listdir(train_data_dir+'/'+i)) for i in
sorted(os.listdir(train_data_dir))]
nb train samples = 1824
validation_samples = [len(os.listdir(validation_data_dir+'/'+i)) for i in
sorted(os.listdir(validation_data_dir))]
nb_validation_samples = 448
img\_width, img\_height = 256,256epochs
= 50
batch size = 16
                                                                                  In []:
save_bottleneck_features()
                                                                                In [11]:
d2 model1, d2 history1 = train top model() WARNING:tensorflow:From
C:\Anaconda3\envs\envdlcv\lib\site-
packages\tensorflow\python\framework\op_def_library.py:263: colocate_with (from
tensorflow.python.framework.ops) is deprecated and will be removed in a future version.
Instructions for updating:
Colocations handled automatically by placer. WARNING:tensorflow:From
C:\Anaconda3\envs\envdlcv\lib\site-
packages\keras\backend\tensorflow backend.py:3445: calling dropout (from
tensorflow.python.ops.nn ops) with keep prob is deprecated and will be removed in a future
version.
Instructions for updating:
Please use `rate` instead of `keep_prob`. Rate should be set to `rate = 1
- keep_prob`.
WARNING:tensorflow:From C:\Anaconda3\envs\envdlcv\lib\site-
packages\tensorflow\python\ops\math_ops.py:3066: to_int32 (from
tensorflow.python.ops.math ops) is deprecated and will be removed in afuture version.
Instructions for updating:
Use tf.cast instead.
Train on 1824 samples, validate on 448 samplesEpoch 1/50
- acc: 0.5016 - val loss: 8.0590 - val acc: 0.5000
Epoch 00001: val_acc improved from -inf to 0.50000, saving model to
data2/top_model_weights.h5
Epoch 2/50
```

```
- acc: 0.5000 - val loss: 8.0590 - val acc: 0.5000
 Epoch 00002: val_acc did not improve from 0.50000Epoch 3/50
 1824/1824 [=======] - 18s 10ms/step
                                                                 8.0590
                                                          - loss:
 - acc: 0.5000 - val_loss: 8.0590 - val_acc: 0.5000
 Epoch 00003: val_acc did not improve from 0.50000Epoch 4/50
 8.0590
                                                          - loss:
 - acc: 0.5000 - val loss: 8.0590 - val acc: 0.5000
 Epoch 00004: val_acc did not improve from 0.50000Epoch 5/50
 1824/1824 [=========] - 20s 11ms/step
                                                          - loss: 4.0526
- acc: 0.6552 - val_loss: 0.5081 - val_acc: 0.8036
Epoch 00005: val_acc improved from 0.50000 to 0.80357, saving model to
data2/top_model_weights.h5
Epoch 6/50
- acc: 0.8026 - val loss: 0.4214 - val acc: 0.8549
Epoch 00006: val_acc improved from 0.80357 to 0.85491, saving model to
data2/top_model_weights.h5
Epoch 7/50
- acc: 0.8520 - val_loss: 0.2513 - val_acc: 0.9174
Epoch 00007: val_acc improved from 0.85491 to 0.91741, saving model to
data2/top_model_weights.h5
Epoch 8/50
- acc: 0.8739 - val_loss: 0.5095 - val_acc: 0.8460
Epoch 00008: val_acc did not improve from 0.91741Epoch 9/50
- acc: 0.8964 - val_loss: 0.2074 - val_acc: 0.9375
Epoch 00009: val_acc improved from 0.91741 to 0.93750, saving model to
data2/top_model_weights.h5
```

Epoch 10/50

1824/1824 [======] - 21s 12n	ms/step - loss:	0.2781
- acc: 0.9052 - val_loss: 0.2311 - val_acc: 0.9286		
Epoch 00010: val_acc did not improve from 0.93750Epoch 11/50 1824/1824 [==========] - 21s 12n - acc: 0.9216 - val_loss: 0.2545 - val_acc: 0.9286		0.2184
Epoch 00011: val_acc did not improve from 0.93750Epoch 12/50 1824/1824 [====================================		0.2304
Epoch 00012: val_acc did not improve from 0.93750Epoch 13/50 1824/1824 [====================================		0.1787
Epoch 00013: val_acc did not improve from 0.93750Epoch 14/50 1824/1824 [========] - 19s 11n - acc: 0.9419 - val_loss: 0.2575 - val_acc: 0.9286		0.1734
Epoch 00014: val_acc did not improve from 0.93750Epoch 15/50 1824/1824 [====================================		0.1523
Epoch 00015: val_acc did not improve from 0.93750Epoch 16/50 1824/1824 [====================================		0.0997
Epoch 00016: val_acc did not improve from 0.93750Epoch 17/50 1824/1824 [=======] - 18s 10n - acc: 0.9644 - val_loss: 0.3953 - val_acc: 0.9263		0.1160
Epoch 00017: val_acc did not improve from 0.93750Epoch 18/50 1824/1824 [=========] - 18s 10n - acc: 0.9660 - val_loss: 0.3622 - val_acc: 0.9286		0.1124

```
Epoch 00018: val acc did not improve from 0.93750Epoch 19/50
1824/1824 [=======] - 18s 10ms/step
                                                                             0.0781
                                                                     - loss:
- acc: 0.9770 - val loss: 0.3651 - val acc: 0.9263
Epoch 00019: val_acc did not improve from 0.93750Epoch 20/50
1824/1824 [======] - 18s 10ms/step
                                                                             0.0896
                                                                     - loss:
- acc: 0.9731 - val loss: 0.7346 - val acc: 0.8795
Epoch 00020: val acc did not improve from 0.93750Epoch 21/50
- loss:
                                                                             0.0980
- acc: 0.9742 - val_loss: 0.6882 - val_acc: 0.8906
Epoch 00021: val_acc did not improve from 0.93750Epoch 22/50
- loss:
                                                                             0.0843
- acc: 0.9775 - val_loss: 0.4760 - val_acc: 0.9196
Epoch 00022: val_acc did not improve from 0.93750Epoch 23/50
1824/1824 [========] - 21s 12ms/step
                                                                     - loss:
                                                                             0.0810
- acc: 0.9825 - val_loss: 0.4074 - val_acc: 0.9375
Epoch 00023: val_acc did not improve from 0.93750Epoch 24/50
1824/1824 [=======] - 21s 12ms/step
                                                                     - loss:
                                                                             0.0680
- acc: 0.9819 - val_loss: 0.6060 - val_acc: 0.9241
Epoch 00024: val_acc did not improve from 0.93750Epoch 25/50
1824/1824 [=======] - 20s 11ms/step
                                                                     - loss:
                                                                             0.0743
- acc: 0.9825 - val loss: 0.4872 - val acc: 0.9330
Epoch 00025: val_acc did not improve from 0.93750Epoch 26/50
1824/1824 [=======] - 19s 10ms/step
                                                                     - loss:
                                                                             0.0469
- acc: 0.9836 - val_loss: 0.6003 - val_acc: 0.9152
Epoch 00026: val acc did not improve from 0.93750Epoch 27/50
1824/1824 [============] - 19s 10ms/step
                                                                     - loss:
                                                                             0.0808
```

- acc: 0.9836 - val loss: 0.3693 - val acc: 0.9241

Epoch 00027: val_acc did not improve from 0.93750Epoch 28/50 1824/1824 [==================] - 21s 11ms/step

- acc: 0.9907 - val_loss: 0.6494 - val_acc: 0.9040

Epoch 00028: val_acc did not improve from 0.93750Epoch 29/50

1824/1824 [=======] - 20s 11ms/step

- acc: 0.9857 - val loss: 0.4839 - val acc: 0.9308

Epoch 00029: val_acc did not improve from 0.93750Epoch 30/50

1824/1824 [===========] - 18s 10ms/step

0.0702 - loss:

0.0319

0.0501

- loss:

- loss:

- acc: 0.9846 - val_loss: 0.6352 - val_acc: 0.9263

Epoch 00030: val_acc did not improve from 0.93750Epoch 31/50

1824/1824 [======] - 19s 10ms/step

0.0568 - loss:

- acc: 0.9868 - val_loss: 0.4939 - val_acc: 0.9330

Epoch 00031: val acc did not improve from 0.93750Epoch 32/50

- loss: 0.0333

- acc: 0.9901 - val_loss: 0.5689 - val_acc: 0.9286

Epoch 00032: val_acc did not improve from 0.93750Epoch 33/50

1824/1824 [=======] - 20s 11ms/step

- loss: 0.0477

- acc: 0.9890 - val_loss: 0.6067 - val_acc: 0.9308

Epoch 00033: val_acc did not improve from 0.93750Epoch 34/50

1824/1824 [=======] - 19s 10ms/step

- loss: 0.0297

- acc: 0.9901 - val_loss: 0.5569 - val_acc: 0.9241

Epoch 00034: val acc did not improve from 0.93750Epoch 35/50

1824/1824 [============] - 19s 10ms/step

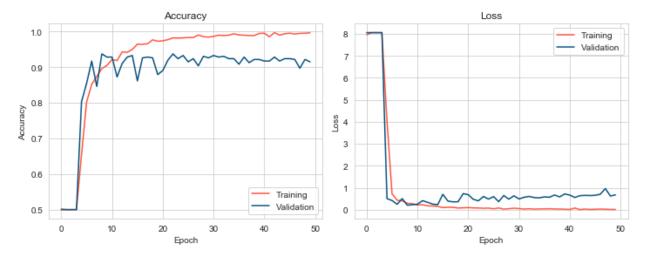
0.0405 - loss:

- acc: 0.9940 - val loss: 0.5417 - val acc: 0.9241

Epoch 00035: val_acc did not improve from 0.93750

```
Epoch 36/50
1824/1824 [=======] - 19s 10ms/step
                                                                               0.0387
                                                                       - loss:
- acc: 0.9907 - val_loss: 0.5860 - val_acc: 0.9085
Epoch 00036: val acc did not improve from 0.93750Epoch 37/50
1824/1824 [============] - 19s 10ms/step
                                                                       - loss:
                                                                               0.0485
- acc: 0.9901 - val_loss: 0.5715 - val_acc: 0.9286
Epoch 00037: val_acc did not improve from 0.93750Epoch 38/50
1824/1824 [===========] - 18s 10ms/step
                                                                               0.0366
                                                                       - loss:
- acc: 0.9890 - val_loss: 0.6733 - val_acc: 0.9129
Epoch 00038: val_acc did not improve from 0.93750Epoch 39/50
1824/1824 [======] - 18s 10ms/step
                                                                               0.0337
                                                                       - loss:
- acc: 0.9890 - val_loss: 0.5863 - val_acc: 0.9219
Epoch 00039: val_acc did not improve from 0.93750Epoch 40/50
- loss:
                                                                               0.0256
- acc: 0.9951 - val loss: 0.7194 - val acc: 0.9219
Epoch 00040: val_acc did not improve from 0.93750Epoch 41/50
1824/1824 [=======] - 19s 10ms/step
                                                                               0.0151
                                                                       - loss:
- acc: 0.9956 - val_loss: 0.6697 - val_acc: 0.9174
Epoch 00041: val acc did not improve from 0.93750Epoch 42/50
1824/1824 [=======] - 18s 10ms/step
                                                                       - loss:
                                                                               0.0786
- acc: 0.9857 - val_loss: 0.5607 - val_acc: 0.9174
Epoch 00042: val_acc did not improve from 0.93750Epoch 43/50
1824/1824 [==========] - 18s 10ms/step
                                                                       - loss:
                                                                               0.0083
- acc: 0.9973 - val loss: 0.6423 - val acc: 0.9286
Epoch 00043: val_acc did not improve from 0.93750Epoch 44/50
1824/1824 [========] - 21s 11ms/step
                                                                       - loss:
                                                                               0.0325
- acc: 0.9901 - val loss: 0.6561 - val acc: 0.9174
```

Epoch 00044: val_acc did not improve from 0.93750 Epoch 45/50 1824/1824 [====================================	- loss:	0.0154
Epoch 00045: val_acc did not improve from 0.93750 Epoch 46/50 1824/1824 [====================================	- loss:	0.0235
Epoch 00046: val_acc did not improve from 0.93750 Epoch 47/50 1824/1824 [====================================	- loss:	0.0320
Epoch 00047: val_acc did not improve from 0.93750 Epoch 48/50 1824/1824 [====================================	- loss:	0.0259
Epoch 00048: val_acc did not improve from 0.93750 Epoch 49/50 1824/1824 [====================================	- loss:	0.0169
Epoch 00049: val_acc did not improve from 0.93750 Epoch 50/50 1824/1824 [====================================	- loss:	0.0154
Epoch 00050: val_acc did not improve from 0.93750 plot_metrics(d2_history1) Best Model: epoch: 9 , val_acc: 0.9375 , val_loss: 0.2073782096683447		In [12]:



Fine Tuning

In []:

ft_model, ft_history = finetune_binary_model()Model loaded.

Found 1824 images belonging to 2 classes. Found 448

images belonging to 2 classes. Epoch 1/50

114/114 [==============] - 1571s 14s/step - loss: 0.3264 -

acc: 0.8799 - val_loss: 0.2074 - val_acc: 0.9375

Epoch 00001: val_acc improved from -inf to 0.93750, saving model todata2/ft_model.h5 Epoch 2/50

acc: 0.8871 - val_loss: 0.2074 - val_acc: 0.9375

Epoch 00002: val_acc did not improve from 0.93750Epoch 3/50

- acc: 0.8860 - val_loss: 0.2074 - val_acc: 0.9375

Epoch 00003: val_acc did not improve from 0.93750Epoch 4/50

- acc: 0.8854 - val_loss: 0.2074 - val_acc: 0.9375

Epoch 00004: val_acc did not improve from 0.93750Epoch 5/50

acc: 0.8942 - val_loss: 0.2074 - val_acc: 0.9375

```
Epoch 00005: val_acc did not improve from 0.93750Epoch 6/50
acc: 0.8964 - val_loss: 0.2074 - val_acc: 0.9375
Epoch 00006: val_acc did not improve from 0.93750Epoch 7/50
acc: 0.8843 - val_loss: 0.2074 - val_acc: 0.9375
Epoch 00007: val_acc did not improve from 0.93750Epoch 8/50
acc: 0.8887 - val loss: 0.2074 - val acc: 0.9375
Epoch 00008: val acc did not improve from 0.93750Epoch 9/50
0.8841
                                                                       In []:
plot_metrics(ft_history)
Load Model
                                                                         ln
                                                                       [17]:
ft_model = load_model(location+'/ft_model.h5') WARNING:tensorflow:From
C:\Anaconda3\envs\envdlcv\lib\site-
packages\tensorflow\python\ops\math_ops.py:3066: to_int32 (from
tensorflow.python.ops.math ops) is deprecated and will be removed in afuture version.
Instructions for updating:Use tf.cast
instead.
C:\Anaconda3\envs\envdlcv\lib\site-packages\keras\engine\saving.py:327: UserWarning: Error in
loading the saved optimizer state. As a result, yourmodel is starting with a freshly initialized
optimizer.
   warnings.warn('Error in loading the saved optimizer'
                                                                      In []:
 with open('data1a/top_history.txt') as f:top_history =
     json.load(f)
                                                                      In []:
 with open('data1a/ft_history.txt') as f:ft_history =
     ison.load(f)
                                                                      In [ ]:
```

```
plot_acc_metrics(top_history, ft_history)
                                                                                         In [22]:
validation_labels = np.array([0] * (nb_validation_samples // 2) + [1] *
(nb_validation_samples // 2))
                                                                                         In [51]:
cm = evaluate_binary_model(ft_model, validation_data_dir,
validation_labels)
Found 448 images belonging to 2 classes.
 KeyboardInterrupt
                                                       Traceback (most recent calllast)
 <ipython-input-51-bf52512d511d> in <module>
----> 1 cm = evaluate_binary_model(ft_model, validation_data_dir,validation_labels)
 <ipython-input-27-304db6f68ef2> in evaluate_binary_model(model, directory,labels)
                 generator = datagen.flow from directory(directory,
 target_size=(img_height,img_width), batch_size=batch_size, class_mode='binary',
 shuffle=False)
         5
 ----> 6 predictions = model.predict generator(generator, len(labels))7
                 pred labels = [0 \text{ if } i < 0.5 \text{ else } 1 \text{ for } i \text{ in predictions}]
 C:\Anaconda3\envs\envdlcv\lib\site-
 packages\keras\legacy\interfaces.py inwrapper(*args, **kwargs)
                                warnings.warn('Update your `' + object_name + '`
call to the '+
                                                  'Keras 2 API: ' + signature,
stacklevel=2)
 ---> 91
                           return func(*args, **kwargs)
                      wrapper._original_function = func
        92
        93
                      return wrapper
 C:\Anaconda3\envs\envdlcv\lib\site-
 packages\keras\engine\training.py inpredict_generator(self,
 generator, steps, max_queue_size, workers, use_multiprocessing,
 verbose)
     1520
                           workers=workers.
     1521
                           use_multiprocessing=use_multiprocessing,
```

-> 1522 verbose=verbose)

```
C:\Anaconda3\envs\envdlcv\lib\site- packages\keras\engine\training_generator.py in
 predict_generator(model, generator, steps, max_queue_size, workers, use_multiprocessing, verbose)
      451
                             x = generator\_output452
 --> 453
                         outs = model.predict_on_batch(x)
      454
                         outs = to_list(outs)455
 C:\Anaconda3\envs\envdlcv\lib\site-
 packages\keras\engine\training.py inpredict_on_batch(self, x)
     1272
                         ins = x
     1273
                    self._make_predict_function()
 -> 1274
                    outputs = self.predict_function(ins)1275 return
     unpack_singleton(outputs)
     1276
 C:\Anaconda3\envs\envdlcv\lib\site-
 packages\keras\backend\tensorflow_backend.py in__call_(self,
 inputs)
     2713
                             return self._legacy_call(inputs)
     2714
 -> 2715
                         return self. call(inputs)2716
                    else:
     2717
                         if py any(is tensor(x) for x in inputs):
 C:\Anaconda3\envs\envdlcv\lib\site-
 packages\keras\backend\tensorflow backend.py in _call(self,
 inputs)
   2673
                         fetched = self. callable fn(*array vals,
run metadata=self.run metadata)
     2674
                    else:
 -> 2675
                         fetched = self._callable_fn(*array_vals)2676 return
     fetched[:len(self.outputs)]
     2677
 C:\Anaconda3\envs\envdlcv\lib\site-
 packages\tensorflow\python\client\session.py in call (self,
 *args,
 **kwargs)
     1437
                      ret = tf_session.TF_SessionRunCallable(
```

self. session, self. handle, args, status,

1438

-> 1439 run_metadata_ptr) 1440 if run_metadata: 1441 proto_data = tf_session.TF_GetBuffer(run_metadata_ptr)

```
KeyboardInterrupt:
                                                                                        In []:
heatmap_laebls = ['Damaged', 'Whole']
                                                                                       In []:
sns.heatmap(cm, annot=True, annot_kws={"size":16}, fmt='g', cmap='OrRd',
xticklabels=heatmap_labels, yticklabels=heatmap_labels)
                                                                                        In []:
sns.heatmap(cm, annot=Ture, annot_kws={"size":16}, fmt='g', cmap='Blues',
xticklabels=heatmap_labels, yticklabels=heatmap_labels)
Pipe2
                                                                                       In [11]:
 def pipe2(image_path, model): urllib.request.urlretrieve(image_path,
      'save.jpg')img = load_img('save.jpg', target_size=(256,256)) x =
      img_to_array(img)
      x = x.reshape((1,) + x.shape)/255pred =
      model.predict(x)
      print("Validating that damage exists.....")
      print(pred)
      if(pred[0][0]<=0.5):
          print("Validation complete - proceed to location and severitydetermination")
      else:
          print ("Are you sure that your car is damaged? Please submitanother picture of
the damage.")
          print ("Hint: Try zooming in/out, using a different angle ordifferent lighting")
Image('http://3.bp.blogspot.com/-
                                                                                       In [12]:
PrRY9XxCqYQ/UDNutnMI7LI/AAAAAAAAAAAddw/UGygghh-hRA/s1600/Bumper+scuff.JPG')
                                                                                     Out[12]:
```



In [18]:

pipe2('http://3.bp.blogspot.com/-

PrRY9XxCqYQ/UDNutnMI7LI/AAAAAAAAABdw/UGygghh-

hRA/s1600/Bumper+scuff.JPG', ft_model)

Validating that damage exists....

[[0.0002488]]

Validation complete - proceed to location and severity determination

In [40]:

Image('https://i.ytimg.com/vi/4oV1klVPogY/maxresdefault.jpg')

Out[40]:



In [41]:

 $pipe 2 (\ 'https://i.ytimg.com/vi/4oV1klVPogY/maxresdefault.jpg', ft_model) Validating \ that \ damage \ exists....$

[[0.01300194]]

Validation complete - proceed to location and severity determination

In [47]:

Image('http://blog.automart.co.za/wp-content/uploads/2014/09/Accident_Damaged_Car.png')

Out[47]:



In [46]:

 $pipe 2 ('http://blog.automart.co.za/wp-content/uploads/2014/09/Accident_Damaged_Car.png', ft_model) Validating that damage exists....$

[[0.11757535]]

Validation complete - proceed to location and severity determination

8.TESTING

8.1 Test Cases:

Evaluation is a process during the development of the model to check whether the model is the bestfit for the given problem and corresponding data. Load the saved model using load_model

```
#import load_model class for loading h5 file
from tensorflow.keras.models import load_model
#import image class to process the images
from tensorflow.keras.preprocessing import image
from tensorflow.keras.applications.inception_v3 import preprocess_input
import numpy as np
```

Taking an image as input and checking the results

```
#load one random image from local system
img=image.load_img(r'/prjct/Dataset/Car damage/body/training/02-side/0001.JPEG',target_size=(224,224))
#convert image to array format
x=image.img_to_array(img)
import numpy as np
x=np.expand_dims(x,axis=0)
img data=preprocess input(x)
img_data.shape
(1, 224, 224, 3)
img_data.shape
(1, 224, 224, 3)
model.predict(img_data)
array([[0.06465282, 0.14295247, 0.79239476]], dtype=float32)
output=np.argmax(model.predict(img data), axis=1)
output
1/1 [======] - 0s 190ms/step
array([2], dtype=int64)
```

8.2 User Acceptance Testing:

8.2.1 Purpose of Document:

The purpose of this document is to briefly explain the test coverage and open issues of the Intelligent Vehicle Damage Assessment & Cost Estimator for Insurance Companies project at the time of the release to User Acceptance Testing (UAT).

8.2.2 Defect Analysis:

This report shows the number of resolved or closedbugs at each severity level, and how they were resolved.

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtota 1	
By Design	10	4	2	3	20	
Duplicate	1	0	3	0	4	
External	2	3	0	1	6	
Fixed	11	2	4	18	35	
Not Reproduced	0	0	1	0	1	
Skipped	0	0	1	1	2	
Won't Fix	0	1	0	0	1	
Totals	24	14	13	26	77	

8.2.3 Test Case Analysis:

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fai l	Pass
Print Engine	8	0	0	8
Client Application	50	0	0	50
Security	4	0	0	4
Outsource Shipping	3	0	0	3

Exception Reporting	8	0	0	8
Final Report Output	5	0	0	5
Version Control	2	0	0	2

9.Results:

S.No.	Parameter	Values
1.	Model Summary	Code + Text
2.	Accuracy	Training Accuracy for body model- 98.6% Validation Accuracy for body model- 67% Training Accuracy for level model - 99.79% Validation Accuracy for level model - 62% -

10.ADVANTAGES & DISADVANTAGES:

ADVANTAGES:

Thanks to digitisation, the claim process is simple to use.

Conduct a comprehensive analysis of the damaged vehicle.

Helps in the analysis of the damaged car and the payment process by theinsurance company

.

DISADVANTAGES:

The manual method for submitting an insurance claim will take longer.

The corporation acts improperly and currently doesn't make payments as are sult of false accusations.

Poor customer service.

11.CONCLUSION:

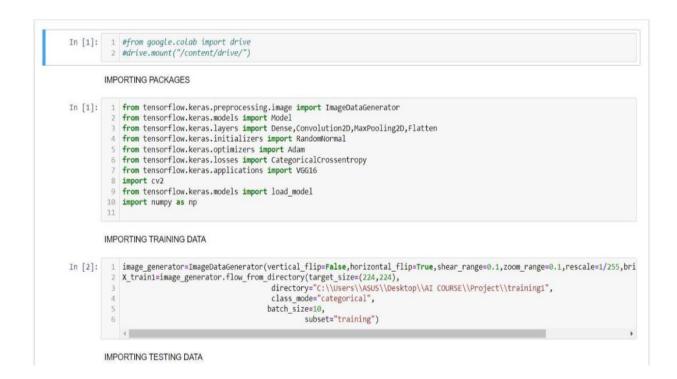
In this research proposal, an automotive detection approach based on neural networks will be used to address the issues of car damage analysis and position and severity prediction. This project completes several tasks at once. Undoubtedly, the method will assist the insurance firms in conducting far more thorough and systematic examinations of the vehicle damage. The technology can evaluate a snapshot of the car to determine whether damage is present, where it is located, and how severe it is.

12.FUTURE SCOPE:

In our upcoming work, we'll need to employ numerous regularisation methods and a sizable dataset. We can more accurately and reliably estimate the cost of a broken automotive component if we have higher quality datasets

that include the characteristics of a car (make, model, and year of manufacture), location information, the type of damaged part, and repair cost. This study prepares the pathfor future photo recognition initiatives with a focus on the auto insurance industry. The study was able to validate the existence of damage, its location, and its degree with accuracy by eliminating human bias. They can be further enhanced by incorporating the on-the-fly data augmentation approach.

13.APPENDIX:



GitHub Link: IBM-Project-12410-1659450816

Project Demo Link:

 $https://drive.google.com/file/d/1xMZNdUUtdlO7aAYNSIdy-qVW6wXMqFr3/view?usp=share_link$