Scenario	Entice	Enter	Engage	Exit	Extend
1 Steps	customer visit to the registration site of our website Fill out their respective details.	After successful registration confirmation OTP Move to the login page and enter the credentials	Visit the Upload image page Upload the ECG image and check for arrhythmia	If detected as Arrythmia Classify them	Immediate treatment required or not List of required treatment based on condition is displayed
2 Interactions	Entering into Registration page Registration	Confirmation of OTP Login of Credentials	Upload ECG Image Check for Arrythmia	Processing and Confirmation of Arrythmia	Classification of Arrythmia
3 Goals & Motivation	Registration details uploaded sucessfully. On cloud database	OTP send properly without delay Verification is done glitch-free	Login credentials are created Account is signed up No website crash or traffic is entertained	Uploaded image is not stored Rather processed version of image is stored consumes less data	Detection of irregular heartbeat classification of it's type based on train data fed
4 Positive Moments	Early detection of arrhythmia Accuracy of the trained model is high	Prediction results are accurately obtained Rate independent of size of datasets	Service is made having free trial initially Employ subscription annually at some minimal rate.	Better insights about arrythmia types Treatment available based on conditions	Payment process is simple Can be done online
5 Negative Moments	Technical glitches in cloud connection Result in poor performance	Image pre-processing May introduce delay	Everything here is processed at backend So People express a bit of fear of commitment at this step	Sometimes probability of error in detection Can be really frustrating.	The delay in any step of the process may sometimes occur.
6 Areas of Opportunities	Improve in terms of capacity of cloud Improve in terms of Hardware	Local or nearby health care centre's contact information Fed as emergency contact number	Periodic reports can be sent to health care centre To assess improvement of patients after surgery	To supervise heart patients Incorporate algorithms	Graphically show the health condition of user In their respective accounts.