## **Project Design Phase-II**

## **Customer Journey Map**

Date	15 October 2022
Team ID	PNT2022TMID00340
Project Name	Hazardous Area Monitoring for Industrial Plant powered by IoT
Maximum Marks	4 Marks

## **Customer Journey Map:**



## Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

As you add steps to the opporionor, move each those "Five Es" the left or right depending on the scenario you are documenting.

			you are documenting	9-	
Hazardous Area Monitoring for Industrial Plant powered by IoT local city tour	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience es the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	The photoalistic of Date to Mail Distance of the Control of Contr	They down by mean the first side right to the first side right side rig	Subjections of the 3 ST COLOMOTOR SHAPE AND A	ine ability Supervised States of the Control of the	The carbon mechanical account may foodure a foodure of the carbon may foodure and the carbon may foodure and the carbon may foodure and the carbon may be ca
Interactions  What interactions do they have at each step along the way?  = People: Who do they see or talk to?  = Places: Where or they?  = Things: What digital touchpoints or physical objects would they use?	December arroy touches recommend to a sort to	The continues to the part of the back of a part of the back of the part of the back of the	Security Services Specific Terror and Active Services Ser	The reflection of the entire of the contract of the entire	Now assument the model of the property of the second of th
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	The executive Spherocone Shift distribution of the executive state o	To Ead in the Community of the Community	Some the container between the first the south to container the container of the received the container of the received to container of the co	Subdock line. Sporter and block  Agenties and block  year-are faced by	To make securities on por falsor weater never
Positive moments  What steps does a typical person find enjoyable, productive, fun, notivisting, deligniful, or exciting?	The process of the process from the following the followin	The personnel or hand to have do have	The performance of the performan	The secrets assumed to the second of the sec	The manufacturer  The manufact
What sleep does a bytical person find frustrating, confusing, angering, costly, or time-consuming?	fire of the Senter amonds shared previous broads in and majoritates to be a shared broads as a boundary was a boundary was present press.	To the surface more regime to the first on absolute source of the source	Materianscart for Shift described assumed side excitation of the described southern to reduce a transfer southern to reduce a transfer southern to reduce a transfer southern assumed to reduce a transfer southern as the reduce and transfer southern assumed to reduce a transfer southern as transfer southern as the reduce and transfer southern as the reduce as the re	The model votes of the property of the propert	throughts subsynchronic common control of the common control of the control of th
Areas of opportunity How right we make each step better? What fixes do we have? What have others suggested?	Endormana  Among A	To find more control to the classes of improve control to the cont	France rections  More rections  More methods to send only  Send on	Feedback of the principles of the principles of the principles of the statement of the stat	Again on dis- sect receives sect receives specific marks to sect and the section of the description of the section of the description of the section of the section of the section of the section of the section of the sec