# CORPORATE EMPLOYEE ATTRITION ANALYTICS

# PROBLEM SOLUTION FIT

# 1.CUSTOMER SEGMENT(CS)

THE DEPARTURE OF EMPLOYEE FROM THE ORGANIZATION OF ANY REASON INCLUDING

RESIGNATION TERMINATION DEATH OR RETIREMENT.

## 2.JOB-TO-BE-DONE / PROBLEM

- TERMINATE OF INEFFICIENT EMPLOYEE.
- APPRECIATE GOOD WORKING
- HIRE THE RIGHT PEOPLE
- ALLOT RESPONSIBILITIES WISELY

#### 3. TRIGGERS

- DEATHS
- LAYOFFS
- TRANSFERS

# 4. EMOTIONS:

- STRESSED AND CONFUSED
- TROUBLED AND WORRIED

## **5.AVAILABLE SOLUTION**

- STRUCTURED RETIREMENT PLANS
- IMPROVE THE QUALITY OF PRODUCT
- HIRING NEW CANDIDATE
- INCREASED PRODUCTIVITY

## **6.CUSTOMER CONSTRAINT**

- CLARIFY THE GROWTH & CAREER PATH
- HEALTHY PLEASANT & ENGAGED ENVIRONMENT
- WORK LIFE BALANCE

## 7. BEHAVIOUR

#### PAIN:

• HEALTH INSURANCE

- Job Security
- FLEXIBLE WORKING

## GAIN:

- BETTER PRODUCTIVITY
- LACK OF FLEXIBILITY
- INCREASE PROFITABILITY

# 8. CHANNELS OF BEHAVIOUR

## ONLINE:

ACCESSING WEB PAGE

# 9.PROBLEM ROOT CAUSE

- POOR WORKING CULTURE
- INTERPERSONAL CONFLICT
- NO EMPLOYEE RECOGNITION
- LOW PACKAGE

# 10. YOUR SOLUTION

- APPROPRIATE TRAINING
- ENGAGING YOUR EMPLOYEE
- STRUCTURE RETIREMENT PLANS
- TRAIN YOUR MIDDLE MANAGERS